



<b>DATE</b>	July 22, 2024
<b>TO</b>	Board Members
<b>FROM</b>	Antoinette Wood Enforcement Division Chief
<b>SUBJECT</b>	Enforcement Division Report

**STAFFING**

The Enforcement Division currently has two open Program Technician III positions, one open Staff Services Analyst/Associate Governmental Program Analyst, one open Staff Services Analyst (limited term), one open Staff Services Analyst, and one open Special Investigator position.

**STATISTICAL OVERVIEW**

Attached is the BVNPT Enforcement Report. This report includes statistical data from 2018 to present.

**NOTABLE HIGHLIGHTS**

**Total Number of Investigations Assigned**

The total number of cases assigned for investigation in the 2023/24 FY, quarter four, is 552, which gives the Enforcement Division a total of 2,317 cases assigned.

**Total Number of Pending Cases**

The total number of pending investigation cases in the 2023/24 FY is 1,083.

**Total Number of Investigations Completed**

The total number of investigations completed in the 2023/24 FY, quarter four is 526, which gives the Enforcement Division a total of 2316 cases closed.

The average number of days to complete investigations is 178 days, well within the target of 360 days. Overall, the Division closed the year with an overall average of 167 days to close a case.

**Total Number of Cases Referred to the Attorney General’s Office**

The total number of cases sent to the Attorney General’s Office for formal discipline was 89 in the 2023/24 FY, quarter four. Overall, the Division sent 295 cases to the Attorney General’s office for formal discipline for the year.

**Total Number of Disciplinary Cases Completed**

The total number of disciplinary cases completed was 41 in the 2023 FY, quarter four. Overall, the Division completed 173 disciplinary cases.

**Licensee Probation**

During the 2023/24 FY, quarter four, there were 29 new probationers. The average number of days from assignment to first contact was 2 days, which is well within the target of 15 days.

Overall, 122 licensees were placed on probation.

**Strategic Planning and Implementation**

The Enforcement Division continues to diligently work towards closing cases. We are working with the Division of Investigation to accept more of our cases. We believe this will allow us to close cases faster and create a budgetary savings. We will continue to work with the Enforcement Committee on efficiencies and cost savings strategies.



**Enforcement Division  
Statistical Data**

January 1, 2019 through December 2024

**Executive Summary**

<b>BVNPT Enforcement Division Statistics</b>						
January 1, 2019 through December 2024						

**Applicant Intake Received**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	15	21	26	19	30
Feb	15	24	16	20	13	35
Mar	38	12	22	30	29	50
Apr	17	16	22	15	24	42
May	15	9	9	19	18	60
June	22	24	22	37	13	18
Jul	14	25	23	19	34	
Aug	25	17	21	10	15	
Sep	4	18	18	13	31	
Oct	12	21	20	13	56	
Nov	30	18	15	18	32	
Dec	22	19	27	12	15	
<b>Total</b>	<b>129</b>	<b>207</b>	<b>230</b>	<b>271</b>	<b>201</b>	<b>418</b>

**Licensee Arrest/Convictions Received**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	41	55	61	68	71	75
Feb	54	49	56	80	103	78
Mar	52	49	54	74	90	67
Apr	51	71	61	74	70	84
May	51	104	53	53	62	71
June	69	202	55	106	51	70
Jul		224	51	70	69	73
Aug		61	53	73	74	83
Sep		45	48	44	84	57
Oct		73	58	48	77	74
Nov		43	42	61	86	55
Dec		46	64	42	63	209
<b>Total</b>	<b>318</b>	<b>1022</b>	<b>656</b>	<b>793</b>	<b>900</b>	<b>996</b>

**Licensee Complaints Received**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	177	98	81	72	117	126
Feb	120	218	72	77	105	83
Mar	116	118	86	94	87	111
Apr	121	91	90	87	85	87
May	104	131	90	77	59	65
June	133	118	115	76	82	66
Jul		110	82	94	85	69
Aug		98	99	77	98	75
Sep		86	122	52	80	70
Oct		142	108	72	107	95
Nov		123	88	85	73	54
Dec		153	81	69	72	82
<b>Total</b>	<b>771</b>	<b>1486</b>	<b>1114</b>	<b>932</b>	<b>1,050</b>	<b>983</b>

**Out of State/Other State Agency Discipline**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	8	4	4	4	4	0
Feb	15	9	4	5	4	4
Mar	5	5	12	11	2	4
Apr	7	7	3	9	6	5
May	8	6	3	8	2	5
June	13	24	4	4	4	7
Jul		8	4	15	4	6
Aug		6	5	3	5	1
Sep		4	3	4	7	3
Oct		2	4	1	4	5
Nov		5	4	9	3	2
Dec		5	5	4	13	9
<b>Total</b>	<b>56</b>	<b>85</b>	<b>55</b>	<b>77</b>	<b>58</b>	<b>51</b>

**Other**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	169	94	77	68	113	126
Feb	105	209	68	72	101	79
Mar	111	113	74	83	85	107
Apr	114	84	87	78	79	82
May	96	125	87	69	57	60
June	120	94	11	72	78	59
Jul		102	78	79	81	63
Aug		92	94	74	93	74
Sep		82	119	48	73	80
Oct		140	104	71	103	100
Nov		118	84	76	70	56
Dec		148	76	65	59	90
<b>Total</b>	<b>715</b>	<b>1,401</b>	<b>959</b>	<b>855</b>	<b>992</b>	<b>976</b>

**Cases Closed at Intake**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	18	13	20	36	36	60
Feb	17	20	10	27	25	38
Mar	19	20	11	28	21	35
Apr	17	8	20	31	22	29
May	11	58	22	32	15	29
June	7	69	9	40	23	28
Jul		66	15	34	35	32
Aug		7	5	27	16	31
Sep		2	13	14	39	28
Oct		16	23	11	48	42
Nov		31	7	18	34	23
Dec		23	22	19	36	45
<b>Total</b>	<b>89</b>	<b>333</b>	<b>177</b>	<b>317</b>	<b>350</b>	<b>420</b>

**Cases Pending at Intake**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	8	3	0	0	10	37
Feb	4	7	0	5	3	38
Mar	5	14	5	1	2	15
Apr	7	20	1	0	4	21
May	2	68	0	0	5	3
June	0	18	0	0	0	2
Jul		7	0	3	9	25
Aug		8	0	0	0	38
Sep		0	2	2	0	43
Oct		0	3	0	7	21
Nov		6	2	2	4	19
Dec		23	3	0	4	0

**Total Intake Received**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	240	168	163	166	207	231
Feb	189	291	144	177	221	196
Mar	206	179	162	198	206	228
Apr	189	178	173	176	179	213
May	170	244	152	149	139	196
June	224	344	192	219	146	154
Jul		348	158	187	173	176
Aug		184	169	171	182	173
Sep		135	188	114	177	171
Oct		227	187	140	197	235
Nov		196	148	161	177	145
Dec		221	164	138	147	323
<b>Total</b>	<b>1,218</b>	<b>2,715</b>	<b>2,000</b>	<b>1,996</b>	<b>2,151</b>	<b>2,441</b>

**Desk Investigations Assigned - ESU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	152	61	44	22	43	110
Feb	73	150	46	33	38	62
Mar	61	83	45	31	41	69
Apr	62	51	57	40	35	16
May	59	63	56	32	19	21
June	99	61	70	36	39	16
Jul	69	58	53	40	40	22
Aug	57	76	76	37	28	33
Sep	71	67	38	49	45	
Oct	89	70	49	26	31	
Nov	69	71	35	33	24	
Dec	85	42	35	21	67	
<b>Total</b>	<b>506</b>	<b>909</b>	<b>702</b>	<b>441</b>	<b>412</b>	<b>516</b>

**Desk Investigations Pending - ESU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	189	140	92	124	188	247
Feb	199	207	90	110	198	251
Mar	197	176	90	102	201	253
Apr	149	144	113	121	182	206
May	126	151	107	112	181	145
June	172	157	130	107	200	121
Jul	157	146	121	197	132	
Aug	111	151	105	190	157	
Sep	121	155	87	184	148	
Oct	113	155	98	158	166	
Nov	126	167	97	164	155	
Dec	131	146	92	129	171	

**Desk Investigations Pending Age (Days) - ESU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	70	106	95	126	148	180
Feb	82	68	89	110	142	167
Mar	97	80	79	102	141	156
Apr	105	95	67	112	145	181
May	106	96	76	108	158	209
June	85	96	73	93	153	237
Jul	95	72	63	141	141	235
Aug	113	81	84	136	206	
Sep	101	83	96	116	179	
Oct	101	81	90	129	158	
Nov	87	76	89	127	182	
Dec	90	90	93	133	134	
<b>Average</b>	<b>91</b>	<b>94</b>	<b>80</b>	<b>97</b>	<b>139</b>	<b>185</b>

**Investigations Completed - ESU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	74	68	40	31	14	31
Feb	106	75	44	40	36	48
Mar	77	131	46	33	40	67
Apr	60	82	42	16	42	68
May	84	57	45	30	40	81
June	54	57	51	34	23	45
Jul	60	46	35	44	13	
Aug	100	65	51	38	8	
Sep	68	61	54	60	47	
Oct	84	74	34	55	28	
Nov	61	60	32	32	34	
Dec	80	61	42	57	43	
<b>Total</b>	<b>455</b>	<b>923</b>	<b>635</b>	<b>432</b>	<b>481</b>	<b>513</b>

**Investigations Completed: Average days - ESU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	47	60	65	193	104	236
Feb	44	69	75	155	148	227
Mar	62	48	81	133	187	153
Apr	66	67	48	199	156	147
May	82	75	66	149	143	164
June	60	72	58	157	231	129
Jul	84	84	93	178	192	220
Aug	64	42	72	221	458	
Sep	59	73	65	198	260	
Oct	51	74	74	118	204	
Nov	66	60	113	171	113	
Dec	44	61	80	147	218	
<b>Average</b>	<b>60</b>	<b>63</b>	<b>66</b>	<b>131</b>	<b>168</b>	<b>211</b>

**Desk Investigations Assigned - LACRU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	62	69	78	85	89	132
Feb	90	81	70	91	125	133
Mar	90	46	84	110	113	132
Apr	71	93	80	96	101	114
May	74	93	61	76	83	144
June	101	190	71	120	67	101
Jul	195	73	92	97	102	
Aug	84	71	85	95	128	
Sep	56	63	64	103	75	
Oct	88	77	64	96	130	
Nov	71	61	75	92	90	
Dec	67	80	69	93	242	
<b>Total</b>	<b>488</b>	<b>1,133</b>	<b>869</b>	<b>1,027</b>	<b>1,154</b>	<b>1,523</b>

**Desk Investigations Pending - LACRU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	487	524	672	647	712	760
Feb	503	551	653	669	719	749
Mar	510	543	641	674	717	737
Apr	499	582	646	699	691	713
May	468	598	577	683	634	735
June	513	663	556	702	607	738
Jul	667	573	675	642	739	
Aug	590	542	672	617	764	
Sep	591	549	661	613	725	
Oct	577	531	656	615	708	
Nov	546	512	677	642	693	
Dec	531	522	689	654	753	

**Desk Investigations Pending Age (Days) - LACRU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	235	254	293	300	230	225
Feb	236	247	289	294	225	219
Mar	228	262	290	285	231	210
Apr	228	255	293	272	241	215
May	229	245	288	284	258	214
June	220	222	287	277	275	223
Jul	207	287	276	273	226	
Aug	236	284	273	283	216	
Sep	246	278	283	285	230	
Oct	243	266	289	287	226	
Nov	245	271	292	291	229	
Dec	247	257	295	294	221	
<b>Average</b>	<b>229</b>	<b>242</b>	<b>282</b>	<b>285</b>	<b>264</b>	<b>221</b>

**Investigations Completed - LACRU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	102	58	93	94	126	116
Feb	77	61	85	75	125	138
Mar	90	65	104	107	114	153
Apr	80	59	74	70	123	129
May	104	71	126	92	139	127
June	61	128	87	98	91	94
Jul	190	68	121	63	63	97
Aug	163	96	87	117	107	
Sep	57	61	73	106	113	
Oct	100	87	74	96	152	
Nov	107	84	45	60	106	
Dec	84	71	67	82	187	
<b>Total</b>	<b>514</b>	<b>1,143</b>	<b>1,036</b>	<b>1,003</b>	<b>1,242</b>	<b>1,519</b>

**Investigations Completed: Average days - LACRU**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	318	308	295	210	210	155
Feb	161	225	313	190	205	213
Mar	207	204	226	277	170	219
Apr	222	266	142	320	160	181
May	215	258	333	189	169	160
June	151	147	235	207	162	152
Jul	161	257	249	172	228	
Aug	115	300	271	173	251	
Sep	202	300	232	176	196	
Oct	240	320	245	173	199	
Nov	224	222	257	149	215	
Dec	235	273	257	174	98	
<b>Average</b>	<b>212</b>	<b>215</b>	<b>268</b>	<b>242</b>	<b>174</b>	<b>189</b>

**Non-Sworn Investigations Assigned**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	30	10	10	5	18
Feb	21	26	12	5	9	23
Mar	26	100	16	12	6	15
Apr	42	20	9	18	6	12
May	32	24	19	12	6	15
June	31	23	38	5	13	11
Jul	27	6	5	5	11	3
Aug	20	18	6	2	2	2
Sep	14	46	0	5	5	23
Oct	23	11	9	40	8	8
Nov	30	21	21	13	4	4
Dec	26	17	19	3	8	
<b>Total</b>	<b>174</b>	<b>363</b>	<b>223</b>	<b>122</b>	<b>119</b>	<b>142</b>

**Non-Sworn Investigations Pending Assigned to Investigator**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	152	91	61	99	161	140
Feb	159	101	52	90	164	144
Mar	173	121	60	76	129	147
Apr	196	101	49	78	128	170
May	197	107	63	84	113	148
June	201	101	85	69	136	138
Jul	120	77	62	128	151	
Aug	127	83	57	119	178	
Sep	121	124	45	102	176	
Oct	123	106	9	129	188	
Nov	136	72	21	125	188	
Dec	149	82	19	109	124	

**Non-Sworn Investigations Pending - Unassigned**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	0	0	0	32	140
Feb	0	0	0	0	26	138
Mar	0	0	0	0	45	134
Apr	0	0	0	0	29	110
May	0	0	0	0	29	118
June	0	0	0	0	0	119
Jul	0	0	0	0	0	100
Aug	0	0	0	0	0	52
Sep	0	0	0	0	0	62
Oct	0	0	0	0	0	32
Nov	0	0	0	0	0	21
Dec	0	0	0	0	0	28

**Non-Sworn Investigations Pending - Pending Age (Days)**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	175	140	111	218	412	407
Feb	180	137	105	217	417	388
Mar	173	136	108	193	410	383
Apr	166	167	90	198	403	381
May	169	165	94	196	395	392
June	172	167	14	214	362	387
Jul	163	92	231	355	402	
Aug	168	104	242	338	421	
Sep	181	98	214	306	424	
Oct	169	122	245	240	406	
Nov	175	144	257	221	408	
Dec	176	152	272	221	396	
<b>Average</b>	<b>173</b>	<b>162</b>	<b>103</b>	<b>225</b>	<b>340</b>	<b>400</b>

**Non-Sworn Investigations Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	19	14	7	20	10	32
Feb	14	20	21	14	12	20
Mar	12	84	8	27	23	16
Apr	19	40	8	15	25	14
May	28	18	12	7	21	27
June	27	29	11	19	19	17
Jul	8	14	13	17	9	
Aug	13	10	11	17	23	
Sep	21	7	13	22	6	
Oct	22	26	15	14	29	
Nov	16	56	7	17	17	
Dec	13	10	14	19	18	
<b>Total</b>	<b>119</b>	<b>298</b>	<b>190</b>	<b>175</b>	<b>216</b>	<b>228</b>

**Non-Sworn Investigations Completed - Average Days to Complete**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	251	194	226	322	526	476
Feb	227	207	155	351	513	616
Mar	356	54	120	302	641	516
Apr	221	100	207	300	526	668
May	203	177	118	409	626	431
June	207	178	118	224	602	717
Jul	239	172	263	503	731	
Aug	202	133	224	573	540	
Sep	165	140	457	571	545	
Oct	236	146	282	486	620	
Nov	170	110	167	463	675	
Dec	237	178	278	394	704	
<b>Average</b>	<b>244</b>	<b>180</b>	<b>152</b>	<b>298</b>	<b>535</b>	<b>603</b>

**Field Sworn/DOI Investigations Assigned**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	14	10	8	9	16	29
Feb	12	14	4	11	13	13
Mar	3	14	10	22	20	24
Apr	7	10	9	11	5	26
May	5	15	5	18	8	19
June	6	14	3	11	3	15
Jul	5	6	8	19	7	7
Aug	14	18	11	18	14	14
Sep	7	23	12	2	16	16
Oct	29	21	8	15	27	27
Nov	17	12	11	5	19	19
Dec	20	11	4	8	15	15
<b>Total</b>	<b>47</b>	<b>169</b>	<b>130</b>	<b>136</b>	<b>132</b>	<b>224</b>

**Field Sworn/DOI Investigations Pending**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	186	112	119	138	203	201
Feb	187	122	113	135	200	208
Mar	181	116	113	136	210	222
Apr	182	117	115	127	191	224
May	168	126	107	126	179	233
June	170	137	100	126	172	216
Jul	136	94	121	165	203	203
Aug	140	101	120	167	199	199
Sep	144	103	122	147	197	197
Oct	164	111	119	155	211	211
Nov	169	114	118	151	207	207
Dec	180	116	114	140	199	199

**Field Sworn/DOI Investigations Pending Age (Days)**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	267	274	282	298	314	353
Feb	260	278	296	287	310	354
Mar	280	253	291	257	309	352
Apr	291	258	286	251	300	360
May	299	256	305	217	314	363
June	311	257	324	218	337	338
Jul	280	280	325	222	323	347
Aug	272	305	236	289	289	364
Sep	277	258	229	283	283	368
Oct	264	263	245	281	339	339
Nov	272	248	257	298	326	326
Dec	259	277	272	302	328	328
<b>Average</b>	<b>285</b>	<b>267</b>	<b>288</b>	<b>249</b>	<b>305</b>	<b>349</b>

**Field Sworn/DOI Investigations Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	13	4	8	14	14
Feb	12	3	10	5	15	10
Mar	9	20	9	10	7	8
Apr	7	9	8	16	20	12
May	19	6	12	10	17	12
June	6	4	11	10	8	13
Jul	8	9	11	17	17	15
Aug	10	11	11	10	16	16
Sep	3	18	12	18	14	14
Oct	9	12	9	21	14	14
Nov	10	11	10	13	20	20
Dec	11	8	7	2	14	14
<b>Total</b>	<b>60</b>	<b>106</b>	<b>121</b>	<b>119</b>	<b>162</b>	<b>162</b>

**DOI Investigations (avg. days to complete)**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	398	394	418	386	432	342
Feb	457	222	350	444	485	401
Mar	411	400	471	426	315	158
Apr	517	322	471	386	509	302
May	423	295	246	443	365	341
June	451	497	361	388	410	349
Jul	262	436	318	494	335	335
Aug	468	295	322	646	431	431
Sep	451	447	354	502	446	446
Oct	347	126	279	374	523	523
Nov	331	248	248	374	432	432
Dec	602	202	272	484	462	462
<b>Average</b>	<b>443</b>	<b>383</b>	<b>339</b>	<b>356</b>	<b>449</b>	<b>402</b>

**Total Investigation Cases Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	190	132	144	141	158	194
Feb	212	131	150	152	186	197
Mar	178	227	168	172	171	265
Apr	155	168	137	128	225	192
May	232	143	192	159	208	252
June	139	200	160	174	131	179
Jul	258	127	177	149	140	140
Aug	276	166	176	190	180	180
Sep	138	120	141	201	211	211
Oct	188	177	139	157	230	230
Nov	175	195	98	110	160	160
Dec	172	133	115	174	289	289
<b>Total</b>	<b>1,106</b>	<b>2,208</b>	<b>1,869</b>	<b>1,772</b>	<b>2,060</b>	<b>2,489</b>

**Second Level Reviews (AS05) Pending**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	23	1	6	21	18	11
Feb	23	7	4	14	13	17
Mar	25	3	3	19	23	11
Apr	18	1	6	18	12	28
May	23	2	5	15	16	22
June	10	3	8	11	21	20
Jul	3	3	0	15	24	24
Aug	9	1	4	12	11	11
Sep	9	4	14	14	6	6
Oct	27	1	8	2	6	6
Nov	12	2	3	10	13	13
Dec	23	4	9	7	3	3

**Second Level Reviews (AS05) Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	13	15	6	10	26
Feb	26	13	24	47	32	14
Mar	8	84	21	32	18	34
Apr	10	27	11	36	61	1
May	27	19	11	22	36	39
June	22	14	12	33	21	50
Jul	15	13	22	49	28	28
Aug	13	12	28	37	60	60
Sep	17	2	16	43	21	21
Oct	2	28	28	30	28	28
Nov	12	52	24	20	30	30
Dec	16	5	12	42	48	48
<b>Total</b>	<b>100</b>	<b>245</b>	<b>206</b>	<b>306</b>	<b>399</b>	<b>379</b>

**Citations Issued - Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	9	5	7	14	6
Feb	15	16	6	17	10	7
Mar	18	8	19	15	6	9
Apr	12	6	7	23	23	8
May	24	30	7	10	13	8
June	16	6	0	7	10	9
Jul		16	17	19	7	6
Aug		32	9	9	11	8
Sep		17	8	9	11	15
Oct		23	9	3	18	18
Nov		5	9	4	15	18
Dec		12	7	5	7	12
<b>Total</b>	<b>107</b>	<b>180</b>	<b>103</b>	<b>128</b>	<b>145</b>	<b>124</b>

**CE Audit Citations Issued - Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	0	0	0	6	
Feb	0	0	0	0	6	
Mar	0	0	0	0	4	
Apr	0	0	0	0	7	
May	0	0	0	0	0	
June	0	0	0	0	0	
Jul		0	0	0	0	1
Aug		0	0	0	0	0
Sep		0	0	0	0	3
Oct		0	0	0	0	8
Nov		0	0	0	0	10
Dec		0	0	0	0	7
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>29</b>

**Total Number of Cases Referred to AG's Office**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	24	6	3	20	28	22
Feb	29	14	9	17	8	18
Mar	21	27	11	16	21	30
Apr	28	23	25	15	17	20
May	24	18	23	37	18	27
June	36	16	16	30	11	9
Jul		18	21	26	18	28
Aug		28	16	33	5	28
Sep		13	25	6	20	32
Oct		27	18	31	9	24
Nov		31	26	12	12	15
Dec		12	11	10	20	21
<b>Total</b>	<b>162</b>	<b>233</b>	<b>204</b>	<b>253</b>	<b>187</b>	<b>274</b>

**License Applicants Denied - Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	4	5	1	2	5
Feb	10	4	2	1	2	4
Mar	8	3	3	0	1	1
Apr	9	1	0	5	1	3
May	12	2	2	8	0	3
June	4	2	0	8	2	1
Jul		5	2	2	4	3
Aug		5	0	4	4	2
Sep		3	4	1	3	3
Oct		5	2	11	1	3
Nov		3	3	5	0	3
Dec		2	6	1	1	1
<b>Total</b>	<b>50</b>	<b>39</b>	<b>29</b>	<b>47</b>	<b>21</b>	<b>32</b>

**Total Accusations Filed by Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	11	20	11	6	17	26
Feb	13	13	9	12	27	21
Mar	8	13	14	15	16	30
Apr	13	13	9	21	17	19
May	13	12	20	17	17	22
June	7	17	16	27	13	25
Jul		9	12	29	9	11
Aug		20	15	25	12	18
Sep		12	10	20	13	22
Oct		12	18	7	9	14
Nov		12	8	14	7	23
Dec		10	24	13	13	23
<b>Total</b>	<b>65</b>	<b>163</b>	<b>166</b>	<b>206</b>	<b>170</b>	<b>254</b>



**Total Statement of Issues Filed by Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	4	1	2	0	2	2
Feb	4	0	2	1	1	3
Mar	1	0	1	1	0	4
Apr	1	2	2	0	2	1
May	3	1	1	1	0	1
June	3	1	1	2	1	1
Jul	1	1	1	4	0	2
Aug	1	0	3	3	1	3
Sep	0	1	3	1	1	0
Oct	3	2	2	2	1	2
Nov	2	1	0	0	2	3
Dec	0	0	1	0	0	1
<b>Total</b>	<b>16</b>	<b>12</b>	<b>14</b>	<b>18</b>	<b>11</b>	<b>23</b>

**Cases Pending at AG - Referred by Discipline Unit**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	193	143	162	132	208	278
Feb	193	146	157	135	197	265
Mar	187	144	137	129	180	261
Apr	174	156	150	129	185	244
May	182	153	161	155	193	255
June	199	148	157	164	181	225
Jul	148	138	173	173	177	225
Aug	161	154	194	163	244	244
Sep	166	153	173	155	237	237
Oct	174	136	185	151	233	233
Nov	181	154	188	137	229	229
Dec	161	154	173	126	221	221

**Total Disciplinary Actions Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	6	13	14	8	32	17
Feb	21	14	11	10	15	31
Mar	32	19	27	20	36	32
Apr	15	14	11	15	13	35
May	11	18	8	11	11	14
June	12	15	18	20	24	38
Jul	17	16	16	18	18	30
Aug	13	18	9	19	19	14
Sep	7	26	19	27	36	27
Oct	14	19	22	19	27	36
Nov	11	6	8	17	16	16
Dec	13	20	20	28	30	30
<b>Total</b>	<b>97</b>	<b>168</b>	<b>194</b>	<b>178</b>	<b>259</b>	<b>320</b>

**Average Days to Complete Discipline - Target 540 Days**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	723	917	933	843	940	643
Feb	610	479	741	1001	701	683
Mar	702	697	715	921	618	763
Apr	672	674	815	373	493	795
May	763	735	956	766	791	800
June	586	722	879	727	771	807
Jul	718	704	613	720	718	718
Aug	663	708	822	711	1208	1208
Sep	797	681	615	858	732	732
Oct	547	569	664	836	660	660
Nov	648	694	983	1047	801	801
Dec	780	781	847	923	826	826
<b>Average</b>	<b>676</b>	<b>698</b>	<b>765</b>	<b>765</b>	<b>784</b>	<b>816</b>

**Percentage of Cases Closed within Target**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	50	8	29	14	28	
Feb	43	21	27	10	27	
Mar	44	37	44	15	39	
Apr	40	42	9	40	69	
May	27	33	11	27	36	
June	58	33	29	50	29	
Jul	35	56	44	33	50	
Aug	46	39	22	37	14	
Sep	29	42	37	37	39	
Oct	43	50	41	30	52	
Nov	64	40	13	12	19	
Dec	36	25	35	14	37	
<b>Average</b>	<b>44</b>	<b>36</b>	<b>33</b>	<b>29</b>	<b>33</b>	<b>35</b>

**Total Number of Probationers**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	319	324	323	330	369	412
Feb	310	322	319	324	366	417
Mar	315	321	336	321	374	395
Apr	319	318	331	318	374	398
May	317	315	334	316	357	385
June	316	298	333	324	350	391
Jul	320	329	329	346	389	389
Aug	316	328	331	343	377	377
Sep	318	334	330	339	380	380
Oct	320	329	326	336	373	373
Nov	312	323	311	337	365	365
Dec	314	323	317	329	371	371

**Active Probationers**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	291	296	297	305	344	386
Feb	283	295	293	298	341	390
Mar	287	294	308	295	349	370
Apr	291	291	304	292	348	373
May	289	288	307	291	331	359
June	288	272	307	299	324	365
Jul	292	301	303	319	364	364
Aug	288	300	304	316	354	354
Sep	289	306	303	312	355	355
Oct	291	301	299	310	347	347
Nov	284	296	286	311	340	340
Dec	286	295	292	304	346	346

**Tolled Probationers**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	28	28	26	25	25	26
Feb	27	27	26	26	25	27
Mar	28	27	28	26	25	25
Apr	28	27	27	26	26	25
May	28	27	27	25	26	26
June	28	26	26	25	26	26
Jul	28	28	26	27	25	25
Aug	28	28	27	27	23	23
Sep	29	28	27	27	25	25
Oct	29	28	27	26	26	26
Nov	28	27	25	26	25	25
Dec	28	28	25	25	25	25

**Probationers Successful Completions**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	4	2	2	8	10
Feb	5	4	4	4	6	6
Mar	5	3	1	4	4	7
Apr	10	9	7	10	8	8
May	2	8	8	1	10	9
June	1	2	5	5	3	7
Jul	9	9	11	0	6	9
Aug	7	7	9	4	7	8
Sep	5	6	6	6	3	4
Oct	10	8	8	11	5	11
Nov	9	5	7	7	6	11
Dec	4	7	7	3	2	6
<b>Total</b>	<b>24</b>	<b>74</b>	<b>73</b>	<b>57</b>	<b>68</b>	<b>73</b>

**New Probationers**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	5	12	10	6	15	21
Feb	7	4	3	2	6	14
Mar	19	10	23	10	13	16
Apr	14	11	8	12	7	12
May	2	5	6	8	1	4
June	13	13	17	22	8	17
Jul	16	9	9	15	6	14
Aug	7	7	9	2	11	6
Sep	7	15	10	4	11	11
Oct	8	3	10	8	14	14
Nov	5	2	3	9	6	6
Dec	14	9	12	5	9	9
<b>Total</b>	<b>60</b>	<b>112</b>	<b>114</b>	<b>112</b>	<b>93</b>	<b>144</b>

**Average Days from Assignment to First Contact**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	3	1	4	2	
Feb	3	6	5	10	2	
Mar	1	1	2	5	5	
Apr	2	2	4	4	3	
May	1	2	1	5	7	
June	2	2	2	3	5	
Jul	2	4	2	6	6	8
Aug	6	5	1	6	5	
Sep	0	3	2	5	7	
Oct	2	2	2	8	8	
Nov	2	2	2	1	6	3
Dec	2	4	1	5	2	
<b>Average</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>5</b>	<b>6</b>

**Number of Probation Violations**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	9	7	3	4	10	
Feb	16	5	8	3	11	
Mar	6	6	4	4	11	
Apr	9	4	1	5	4	
May	19	9	4	12	14	
June	11	0	2	10	9	
Jul	6	3	0	8	7	
Aug	10	3	3	8	8	
Sep	4	7	9	9	17	
Oct	8	5	17	13	11	
Nov	10	7	11	11	16	
Dec	7	6	10	3	8	
<b>Total</b>	<b>70</b>	<b>76</b>	<b>53</b>	<b>88</b>	<b>111</b>	<b>67</b>

**Average Days from Violation Reported to Action Initiated - Target 30 Days**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	1	0	12	1	
Feb	1	1	1	7	1	
Mar	1	1	0	8	6	
Apr	1	1	1	6	8	
May	1	1	1	7	4	
June	1	1	1	1	3	
Jul	1	1	1	0	4	9
Aug	1	1	0	2	1	
Sep	1	1	0	3	1	
Oct	1	1	1	2	2	
Nov	1	1	1	2	1	2
Dec	1	1	1	2	1	2
<b>Average</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>3</b>

**Subsequent Probation Discipline Cases Initiated**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	2	4	2	1	8	
Feb	3	3	1	4	2	
Mar	1	2	2	3	5	
Apr	6	2	5	4	5	
May	2	4	0	4	4	
June	5	2	2	7	4	
Jul	1	0	2	7	7	
Aug	0	5	4	6	2	
Sep	1	0	4	4	7	
Oct	8	2	1	8	3	
Nov	1	4	2	10	6	
Dec	4	1	2	4	4	
<b>Total</b>	<b>19</b>	<b>32</b>	<b>24</b>	<b>38</b>	<b>67</b>	<b>29</b>

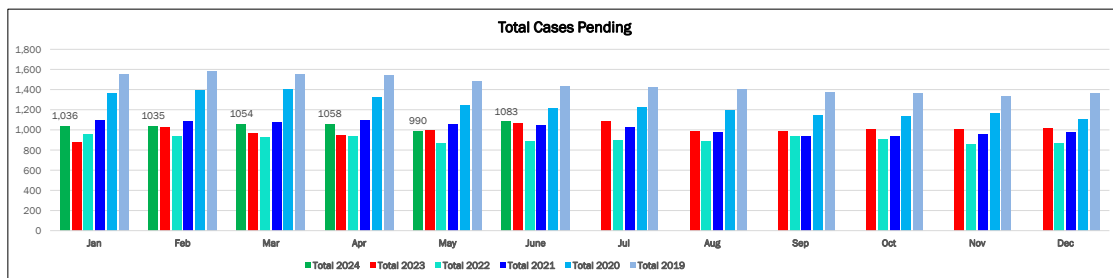
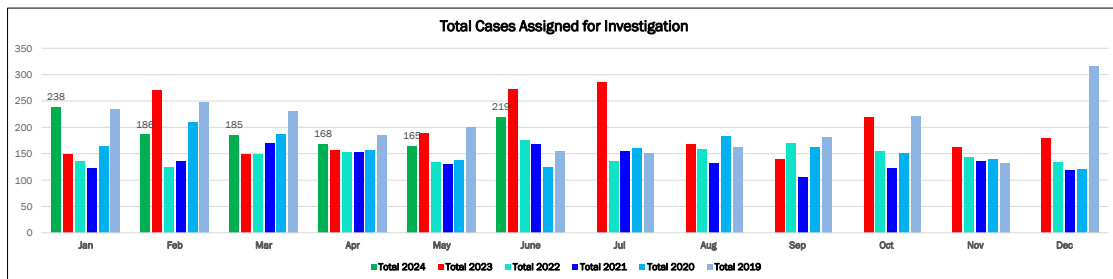
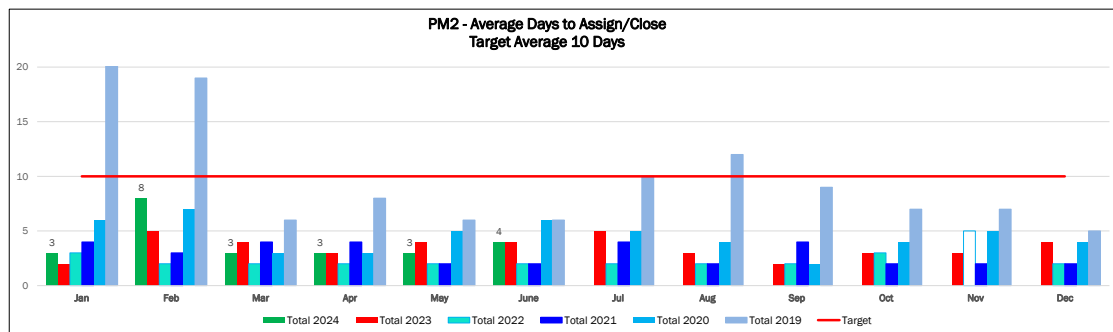
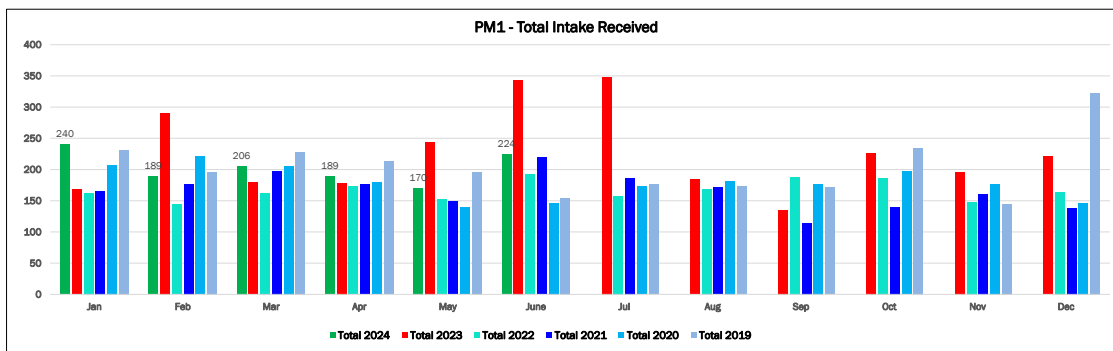
**Subsequent Probation Discipline Cases Pending**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	18	22	27	51	45	61
Feb	19	21	30	49	39	56
Mar	16	23	27	42	42	52
Apr	18	21	25	37	45	52
May	17	24	21	34	43	48
June	21	23	18	39	44	50
Jul	17	17	36	51	48	
Aug	14	21	36	47	43	
Sep	14	20	34	48	43	
Oct	17	10	31	54	42	
Nov	17	11	26	57	42	
Dec	18	36	27	55	46	

**Subsequent Probation Discipline Cases Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	3	0	4	4	8
Feb	3	4	2	2	4	5
Mar	4	1	4	6	1	10
Apr	3	3	7	11	2	2
May	3	4	5	6	8	8
June	5	1	4	1	2	4
Jul	6	0	2	2	2	8
Aug	4	2	6	8	7	
Sep	1	2	4	6	3	
Oct	0	0	4	7	6	
Nov	2	3	8	1	6	
Dec	2	2	3	8	1	
<b>Total</b>	<b>18</b>	<b>31</b>	<b>31</b>	<b>57</b>	<b>53</b>	<b>45</b>

**PERFORMANCE MEASURES**

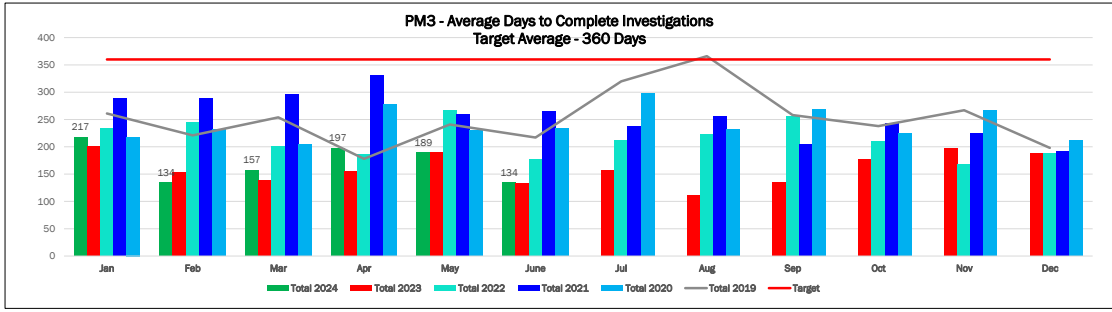


**Total Cases Pending Age (Days)**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	203	225	265	291	266	272
Feb	208	201	264	290	262	269
Mar	209	213	261	277	267	262
Apr	210	224	264	264	265	272
May	213	216	265	265	276	278
June	209	205	257	257	286	285
Jul	196	241	296	280	289	
Aug	218	236	252	280	276	
Sep	227	220	262	277	276	
Oct	223	218	259	279	271	
Nov	220	224	261	279	275	
Dec	217	225	265	290	261	
Average	209	215	245	270	276	274

**PM3 - Total Investigation Cases Completed**

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	190	132	144	141	158	194
Feb	212	131	150	152	186	197
Mar	178	227	168	172	171	265
Apr	155	168	128	128	225	192
May	232	143	159	159	208	252
June	139	200	174	174	131	179
Jul	258	127	177	177	149	140
Aug	276	166	176	176	190	180
Sep	138	120	141	141	201	211
Oct	188	177	139	139	157	230
Nov	175	195	98	98	110	160
Dec	172	133	115	115	174	289
Total	1,106	2,208	1,841	1,772	2,060	2,489

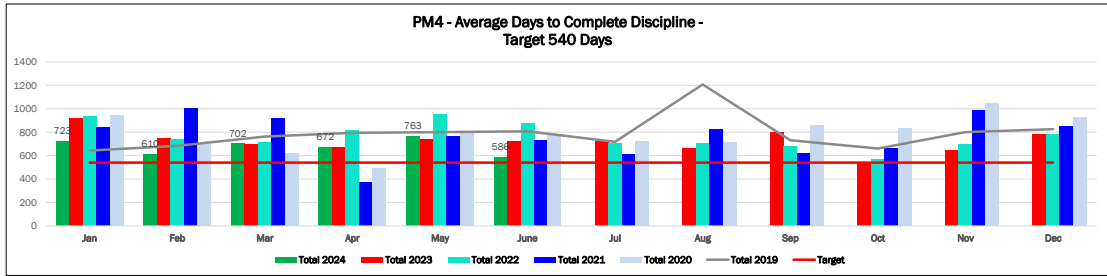


PM3 - Percentage of Cases Closed within Target

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	83	87	77	70	78	
Feb	89	92	77	72	76	
Mar	87	90	84	66	81	
Apr	80	89	62	62	72	
May	83	85	74	74	74	
June	93	92	76	76	74	
Jul	86	86	80	78	64	65
Aug		93	77	72	78	57
Sep		94	76	81	73	70
Oct		82	84	74	76	73
Nov		84	89	80	74	73
Dec		80	85	83	82	81
<b>Average</b>	<b>86</b>	<b>88</b>	<b>78</b>	<b>74</b>	<b>75</b>	<b>70</b>

PM4 - Total Disciplinary Actions Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	6	13	14	8	32	17
Feb	21	14	11	10	15	31
Mar	32	19	27	20	36	32
Apr	15	14	15	15	13	35
May	11	18	11	11	11	14
June	12	15	20	20	24	38
Jul	17	17	16	16	18	30
Aug		13	18	9	19	14
Sep		7	26	19	27	36
Oct		14	19	22	19	27
Nov		11	6	8	17	16
Dec		13	20	20	28	30
<b>Total</b>	<b>97</b>	<b>168</b>	<b>203</b>	<b>178</b>	<b>259</b>	<b>320</b>



PM4 - Percentage of Cases Closed within Target

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	50	8	29	14	28	
Feb	43	21	27	10	27	
Mar	44	37	44	15	39	
Apr	40	42	8	40	69	
May	27	33	11	27	36	
June	58	33	29	50	29	
Jul	35	56	44	44	33	50
Aug	46	39	22	22	37	14
Sep	29	42	37	37	39	39
Oct	43	50	41	30	52	52
Nov	64	40	13	12	19	19
Dec	36	25	35	14	37	37
<b>Average</b>	<b>44</b>	<b>36</b>	<b>33</b>	<b>29</b>	<b>33</b>	<b>35</b>

