



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

Board of Vocational Nursing and Psychiatric Technicians
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MEMORANDUM

DATE May 7, 2024
TO Board Members
FROM Antoinette Wood
Enforcement Division Chief
SUBJECT Enforcement Division Report

STAFFING

Currently working to hire a new Staff Services Manager I and an Associate Governmental Program Analyst in the Intake and Enhanced Screening Unit.

We currently have one staff member out on leave.

STATISTICAL OVERVIEW

Attached is the BVNPT Quarterly Enforcement Report - This report includes statistical data from fiscal year 2023/2024, from the third quarter.

NOTABLE HIGHLIGHTS

Total Number of Investigations Assigned

During quarter three, the total number of cases assigned for investigation increased from 454 to 528.

Total Number of Pending Cases

During quarter three, the total number of pending investigation cases increased from 1014 to 1054.

Total Number of Investigations Completed

During quarter three, the total number of investigations completed increased from 535 to 580.

Total Number of Cases Referred to the Attorney General's Office

During quarter three, 74 cases were referred to the Attorney General's Office for formal disciplinary action.

Total Number of Disciplinary Cases Completed

During quarter three, 59 disciplinary actions were completed. All cases that were referred prior to 2023.

Division of Investigations Changes

On March 1, 2024, the Division of Investigations (DOI) published a new Complaint Prioritization and Referral Guidelines for Healing Arts Boards. This has resulted in an increase in complaints being sent to the Special Investigations (SI) Unit. Currently the SI Unit has 181 open cases at the close of the third quarter.



Enforcement Division Statistical Data

January 1, 2019 through December 2024

Executive Summary

BVNPT Enforcement Division Statistics
January 1, 2019 through December 2024

Applicant Intake Received

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	15	21	26	19	30
Feb	15	24	16	20	13	35
Mar	38	12	22	30	29	50
Apr		16	22	15	24	42
May		9	9	19	18	60
June		24	22	37	13	18
Jul		14	25	23	19	34
Aug		25	17	21	10	15
Sep		4	18	18	13	31
Oct		12	21	20	13	56
Nov		30	18	15	18	32
Dec		22	19	27	12	15
Total	75	207	230	271	201	418

Licensee Arrest/Convictions Received

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	41	55	61	68	71	75
Feb	54	49	56	80	103	78
Mar	52	49	54	74	90	67
Apr		71	61	74	70	84
May		104	53	53	62	71
June		202	55	106	51	70
Jul		224	51	70	69	73
Aug		61	53	73	74	83
Sep		45	48	44	84	57
Oct		73	58	48	77	74
Nov		43	42	61	86	55
Dec		46	64	42	63	209
Total	147	1022	656	793	900	996

Licensee Complaints Received

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	177	98	81	72	117	126
Feb	120	218	72	77	105	83
Mar	116	118	86	94	87	111
Apr		91	90	87	85	87
May		131	90	77	59	65
June		118	115	76	82	66
Jul		110	82	94	85	69
Aug		98	99	77	98	75
Sep		86	122	52	80	70
Oct		142	108	72	107	95
Nov		123	88	85	73	54
Dec		153	81	69	72	82
Total	413	1486	1114	932	1,050	983

Out of State/Other State Agency Discipline

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	8	4	4	4	4	0
Feb	15	9	4	5	4	4
Mar	5	5	12	11	2	4
Apr		7	3	9	6	5
May		6	3	8	2	5
June		24	4	4	4	7
Jul		8	4	15	4	6
Aug		6	5	3	5	1
Sep		4	3	4	7	3
Oct		2	4	1	4	5
Nov		5	4	9	3	2
Dec		5	5	4	13	9
Total	28	85	55	77	58	51

Other

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	169	94	77	68	113	126
Feb	105	209	68	72	101	79
Mar	111	113	74	83	85	107
Apr		84	87	78	79	82
May		125	87	69	57	60
June		94	11	72	78	59
Jul		102	78	79	81	63
Aug		92	94	74	93	74
Sep		82	119	48	73	80
Oct		140	104	71	103	100
Nov		118	84	76	70	56
Dec		148	76	65	59	90
Total	385	1,401	959	855	992	976

Cases Closed at Intake

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	18	13	20	36	36	60
Feb	17	20	10	27	25	38
Mar	19	20	11	28	21	35
Apr		8	20	31	22	29
May		58	22	32	15	29
June		69	9	40	23	28
Jul		66	15	34	35	32
Aug		7	5	27	16	31
Sep		2	13	14	39	28
Oct		16	23	11	48	42
Nov		31	7	18	34	23
Dec		23	22	19	36	45
Total	54	333	177	317	350	420

Cases Pending at Intake

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	8	3	0	0	10	37
Feb	4	7	0	5	3	38
Mar	5	14	5	1	2	15
Apr		20	1	0	4	21
May		68	0	0	5	3
June		18	0	0	0	2
Jul		7	0	3	9	25
Aug		8	0	0	0	38
Sep		0	2	2	0	43
Oct		0	3	0	7	21
Nov		6	2	2	4	19
Dec		23	3	0	4	0

Total Intake Received

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	240	168	163	166	207	231
Feb	189	291	144	177	221	196
Mar	206	179	162	198	206	228
Apr		178	173	176	179	213
May		244	152	149	139	196
June		344	192	219	146	154
Jul		348	158	187	173	176
Aug		184	169	171	182	173
Sep		135	188	114	177	171
Oct		227	187	140	197	235
Nov		196	148	161	177	145
Dec		221	164	138	147	323
Total	635	2,715	2,000	1,996	2,151	2,441

Desk Investigations Assigned - ESU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	152	61	44	22	43	110
Feb	73	150	46	33	38	62
Mar	61	83	45	31	41	69
Apr		51	57	40	35	16
May		63	56	32	19	21
June		61	70	36	39	16
Jul		69	58	53	40	22
Aug		57	76	37	28	33
Sep		71	67	38	49	45
Oct		89	70	49	26	31
Nov		69	71	35	33	24
Dec		85	42	35	21	67
Total	286	909	702	441	412	516

Desk Investigations Pending - ESU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	189	140	92	124	188	247
Feb	199	207	90	110	198	251
Mar	197	176	90	102	201	253
Apr		144	113	121	192	206
May		151	107	112	181	145
June		157	130	107	200	121
Jul		157	146	121	197	132
Aug		111	151	105	190	157
Sep		121	155	87	184	148
Oct		113	155	98	158	166
Nov		126	167	97	164	155
Dec		131	146	92	129	171

Desk Investigations Pending Age (Days) - ESU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	70	106	95	126	148	180
Feb	82	68	89	110	142	167
Mar	97	80	79	102	141	156
Apr		95	67	112	145	181
May		96	76	108	158	209
June		96	73	93	153	237
Jul		95	72	63	141	235
Aug		113	81	84	136	206
Sep		101	83	96	116	179
Oct		101	81	90	129	158
Nov		87	76	89	127	182
Dec		90	90	93	133	134
Average	83	94	80	97	139	185

Investigations Completed - ESU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	74	68	40	31	14	31
Feb	106	75	44	40	36	48
Mar	77	131	46	33	40	67
Apr		82	42	16	42	68
May		57	45	30	40	81
June		57	51	34	23	45
Jul		60	46	35	44	13
Aug		100	65	51	38	8
Sep		68	61	54	60	47
Oct		84	74	34	55	28
Nov		61	60	32	32	34
Dec		80	61	42	57	43
Total	257	923	635	432	481	513

Investigations Completed: Average days - ESU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	47	60	65	193	104	236
Feb	44	69	75	155	148	227
Mar	62	48	81	133	187	153
Apr		67	48	199	156	147
May		75	66	149	143	164
June		72	58	157	231	129
Jul		84	93	178	192	220
Aug		64	42	72	221	458
Sep		59	73	65	198	260
Oct		51	74	74	118	204
Nov		66	60	113	171	113
Dec		44	61	80	147	218
Average	51	63	66	131	168	211

Desk Investigations Assigned - LACRU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	62	69	78	85	89	132
Feb	90	81	70	91	125	133
Mar	90	46	84	110	113	132
Apr		93	80	96	101	114
May		93	61	76	83	144
June		190	71	120	67	101
Jul		195	73	92	97	102
Aug		84	71	85	95	128
Sep		56	63	64	103	75
Oct		88	77	64	96	130
Nov		71	61	75	92	90
Dec		67	80	69	93	242
Total	242	1,133	869	1,027	1,154	1,523

Desk Investigations Pending - LACRU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	487	524	672	647	712	760
Feb	503	551	653	669	719	749
Mar	510	543	641	674	717	737
Apr		582	646	699	691	713
May		598	577	683	634	735
June		663	556	702	607	738
Jul		667	573	675	642	739
Aug		590	542	672	617	764
Sep		591	549	661	613	725
Oct		577	531	656	615	708
Nov		546	512	677	642	693
Dec		531	522	689	654	753

Desk Investigations Pending Age (Days) - LACRU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	235	254	293	300	230	225
Feb	236	247	289	294	225	219
Mar	228	262	290	285	231	210
Apr		255	293	272	241	215
May		245	288	284	258	214
June		222	287	277	275	223
Jul		207	287	276	273	226
Aug		236	284	273	283	216
Sep		246	278	283	285	230
Oct		243	266	289	287	226
Nov		245	271	292	291	229
Dec		247	257	295	294	221
Average	233	242	282	285	264	221

Investigations Completed - LACRU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	102	58	93	94	126	116
Feb	77	61	85	75	125	138
Mar	90	65	104	107	114	153
Apr		59	74	70	123	129
May		71	126	92	139	127
June		128	87	98	91	94
Jul		190	68	121	63	97
Aug		163	96	87	117	107
Sep		57	61	73	106	113
Oct		100	87	74	96	152
Nov		107	84	45	60	106
Dec		84	71	67	82	187
Total	269	1,143	1,036	1,003	1,242	1,519

Investigations Completed: Average days - LACRU

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	318	308	295	210	210	155
Feb	161	225	313	190	205	213
Mar	207	204	226	277	170	219
Apr		266	142	320	160	181
May		258	333	189	169	160
June		147	235	207	162	152
Jul		161	257	249	172	228
Aug		115	300	271	173	251
Sep		202	300	232	176	196
Oct		240	320	245	173	199
Nov		224	222	257	149	215
Dec		235	273	257	174	98
Average	229	215	268	242	174	189

Non-Sworn Investigations Assigned

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	30	10	10	5	18
Feb	21	26	12	5	9	23
Mar	26	100	16	12	6	15
Apr		20	9	18	6	12
May		24	19	12	6	15
June		23	38	5	13	11
Jul		27	6	5	11	3
Aug		20	18	6	2	2
Sep		14	46	0	5	23
Oct		23	11	9	40	8
Nov		30	21	21	13	4
Dec		26	17	19	3	8
Total	69	363	223	122	119	142

Non-Sworn Investigations Pending Assigned to Investigator

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	152	91	61	99	161	140
Feb	159	101	52	90	164	144
Mar	173	121	60	76	129	147
Apr		101	49	78	128	170
May		107	63	84	113	148
June		101	85	69	136	138
Jul		120	77	62	128	151
Aug		127	83	57	119	178
Sep		121	124	45	102	176
Oct		123	106	9	129	188
Nov		136	72	21	125	188
Dec		149	82	19	109	124

Non-Sworn Investigations Pending - Unassigned

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	0	0	0	32	140
Feb	0	0	0	0	26	138
Mar	0	0	0	0	45	134
Apr	0	0	0	0	29	110
May	0	0	0	0	29	118
June	0	0	0	0	0	119
Jul	0	0	0	0	0	100
Aug	0	0	0	0	0	52
Sep	0	0	0	0	0	62
Oct	0	0	0	0	0	32
Nov	0	0	0	0	0	21
Dec	0	0	0	0	0	28

Non-Sworn Investigations Pending - Pending Age (Days)

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	175	140	111	218	412	407
Feb	180	137	105	217	417	388
Mar	173	136	108	193	410	383
Apr		167	90	198	403	381
May		165	94	196	395	392
June		167	14	214	362	387
Jul		163	92	231	355	402
Aug		168	104	242	338	421
Sep		181	98	214	306	424
Oct		169	122	245	240	406
Nov		175	144	257	221	408
Dec		176	152	272	221	396
Average	176	162	103	225	340	400

Non-Sworn Investigations Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	19	14	7	20	10	32
Feb	14	20	21	14	12	20
Mar	12	84	8	27	23	16
Apr		40	8	15	25	14
May		18	12	7	21	27
June		29	11	19	19	17
Jul		8	14	13	17	9
Aug		13	10	11	17	23
Sep		21	7	13	22	6
Oct		22	26	15	14	29
Nov		16	56	7	17	17
Dec		13	10	14	19	18
Total	45	298	190	175	216	228

Non-Sworn Investigations Completed - Average Days to Complete

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	251	194	226	322	526	476
Feb	227	207	155	351	513	616
Mar	356	54	120	302	641	516
Apr		100	207	300	526	668
May		177	118	409	626	431
June		178	118	224	602	717
Jul		239	172	263	503	731
Aug		202	133	224	573	540
Sep		165	140	457	571	545
Oct		236	146	282	486	620
Nov		170	110	167	463	675
Dec		237	178	278	394	704
Average	278	180	152	298	535	603

Field Sworn/DOI Investigations Assigned

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	14	10	8	9	16	29
Feb	12	14	4	11	13	13
Mar	3	14	10	22	20	24
Apr		10	9	11	5	26
May		15	5	18	8	19
June		14	3	11	3	15
Jul		5	6	8	19	7
Aug		14	18	11	18	14
Sep		7	23	12	2	16
Oct		29	21	8	15	27
Nov		17	12	11	5	19
Dec		20	11	4	8	15
Total	29	169	130	136	132	224

Field Sworn/DOI Investigations Pending

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	186	112	119	138	203	201
Feb	187	122	113	135	200	208
Mar	181	116	113	136	210	222
Apr		117	115	127	191	224
May		126	107	126	179	233
June		137	100	126	172	216
Jul		136	94	121	165	203
Aug		140	101	120	167	199
Sep		144	103	122	147	197
Oct		164	111	119	155	211
Nov		169	114	118	151	207
Dec		180	116	114	140	199

Field Sworn/DOI Investigations Pending Age (Days)

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	267	274	282	298	314	353
Feb	260	278	296	287	310	354
Mar	280	253	291	257	309	352
Apr		258	286	251	300	360
May		256	305	217	314	363
June		257	324	218	337	338
Jul		280	325	222	323	347
Aug		272	305	236	289	364
Sep		277	258	229	283	368
Oct		264	263	245	281	339
Nov		272	248	257	298	326
Dec		259	277	272	302	328
Average	269	267	288	249	305	349

Field Sworn/DOI Investigations Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	13	4	8	14	14
Feb	12	3	10	5	15	10
Mar	9	20	9	10	7	8
Apr		9	8	16	20	12
May		6	12	10	17	12
June		4	11	10	8	13
Jul		8	9	11	17	15
Aug		10	11	11	10	16
Sep		3	18	12	18	14
Oct		9	12	9	21	14
Nov		10	11	10	13	20
Dec		11	6	7	2	14
Total	28	106	121	119	162	162

DOI Investigations (avg. days to complete)

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	398	394	418	386	432	342
Feb	457	222	350	444	485	401
Mar	411	400	471	426	315	158
Apr		322	471	386	509	302
May		295	246	443	365	341
June		497	361	388	410	349
Jul		262	436	318	494	335
Aug		468	295	322	646	431
Sep		451	447	354	502	446
Oct		347	126	279	374	523
Nov		331	248	248	374	432
Dec		602	202	272	484	462
Average	422	383	339	356	449	402

Total Investigation Cases Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	190	132	144	141	158	194
Feb	212	131	150	152	186	197
Mar	178	227	168	172	171	265
Apr		168	137	128	225	192
May		143	192	159	208	252
June		200	160	174	131	179
Jul		258	127	177	149	140
Aug		276	166	176	190	180
Sep		138	120	141	201	211
Oct		188	177	139	157	230
Nov		175	195	98	110	160
Dec		172	133	115	174	289
Total	580	2,208	1,869	1,772	2,060	2,489

Second Level Reviews (AS05) Pending

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	23	1	6	21	18	11
Feb	23	7	4	14	13	17
Mar	25	3	3	19	23	11
Apr		1	6	18	12	28
May		2	5	15	16	22
June		3	8	11	21	20
Jul		3	3	0	15	24
Aug		9	1	4	12	11
Sep		9	4	14	14	6
Oct		27	1	8	2	6
Nov		12	2	3	10	13
Dec		23	4	9	7	3
Total						

Second Level Reviews (AS05) Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	13	15	6	10	26
Feb	26	13	24	47	32	14
Mar	8	84	21	32	18	34
Apr		27	11	36	61	1
May		19	11	22	36	39
June		14	12	33	21	50
Jul		15	13	22	49	28
Aug		13	12	28	37	60
Sep		17	2	16	43	21
Oct		2	28	28	30	28
Nov		12	52	24	20	30
Dec		16	5	12	42	48
Total	41	245	206	306	399	379

Citations Issued - Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	22	9	5	7	14	6
Feb	15	16	6	17	10	7
Mar	18	8	19	15	6	9
Apr		6	7	23	23	8
May		30	7	10	13	8
June		6	0	7	10	9
Jul		16	17	19	7	6
Aug		32	9	9	11	8
Sep		17	8	9	11	15
Oct		23	9	3	18	18
Nov		5	9	4	15	18
Dec		12	7	5	7	12
Total	55	180	103	128	145	124

CE Audit Citations Issued - Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	0	0	0	6	
Feb	0	0	0	0	6	
Mar	0	0	0	0	4	
Apr		0	0	0	7	
May		0	0	0	0	
June		0	0	0	0	
Jul		0	0	0	0	1
Aug		0	0	0	0	0
Sep		0	0	0	0	3
Oct		0	0	0	0	8
Nov		0	0	0	0	10
Dec		0	0	0	0	7
Total	0	0	0	0	23	29

License Applicants Denied - Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	7	4	5	1	2	5
Feb	10	4	2	1	2	4
Mar	8	3	3	0	1	1
Apr		1	0	5	1	3
May		2	2	8	0	3
June		2	0	8	2	1
Jul		5	2	2	4	3
Aug		5	0	4	4	2
Sep		3	4	1	3	3
Oct		5	2	11	1	3
Nov		3	3	5	0	3
Dec		2	6	1	1	1
Total	25	39	29	47	21	32

Total Number of Cases Referred to AG's Office

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	24	6	3	20	28	22
Feb	29	14	9	17	8	18
Mar	21	27	11	16	21	30
Apr		23	25	15	17	20
May		18	23	37	18	27
June		16	16	30	11	9
Jul		18	21	26	18	28
Aug		28	16	33	5	28
Sep		13	25	6	20	32
Oct		27	18	31	9	24
Nov		31	26	12	12	15
Dec		12	11	10	20	21
Total	74	233	204	253	187	274

Total Accusations Filed by Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	11	20	11	6	17	26
Feb	13	13	9	12	27	21
Mar	8	13	14	15	16	30
Apr		13	9	21	17	19
May		12	20	17	17	22
June		17	16	27	13	25
Jul		9	12	29	9	11
Aug		20	15	25	12	18
Sep		12	10	20	13	22
Oct		12	18	7	9	14
Nov		12	8	14	7	23
Dec		10	24	13	13	23
Total	32	163	166	206	170	254

Total Statement of Issues Filed by Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	4	1	2	0	2	2
Feb	4	0	2	1	1	3
Mar	1	0	1	1	0	4
Apr		2	2	0	2	1
May		1	1	1	0	1
June		1	1	2	1	1
Jul		1	1	4	0	2
Aug		1	0	3	1	3
Sep		0	1	3	1	0
Oct		3	2	2	1	2
Nov		2	1	0	2	3
Dec		0	0	1	0	1
Total	9	12	14	18	11	23

Cases Pending at AG - Referred by Discipline Unit

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	193	143	162	132	208	278
Feb	193	146	157	135	197	265
Mar	187	144	137	129	180	261
Apr		156	150	129	185	244
May		153	161	155	193	255
June		148	157	164	181	225
Jul		148	138	173	177	225
Aug		161	154	194	163	244
Sep		166	153	173	155	237
Oct		174	136	185	151	233
Nov		181	154	188	137	229
Dec		161	154	173	126	221

Total Disciplinary Actions Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	6	13	14	8	32	17
Feb	21	14	11	10	15	31
Mar	32	19	27	20	36	32
Apr		14	11	15	13	35
May		18	8	11	11	14
June		15	18	20	24	38
Jul		17	16	16	18	30
Aug		13	18	9	19	14
Sep		7	26	19	27	36
Oct		14	19	22	19	27
Nov		11	6	8	17	16
Dec		13	20	20	28	30
Total	59	168	194	178	259	320

Average Days to Complete Discipline - Target 540 Days

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	723	917	933	843	940	643
Feb	610	479	741	1001	701	683
Mar	702	697	715	921	618	763
Apr		674	815	373	493	795
May		735	956	766	791	800
June		722	879	727	771	807
Jul		718	704	613	720	718
Aug		663	708	822	711	1208
Sep		797	681	615	858	732
Oct		547	569	664	836	660
Nov		648	694	983	1047	801
Dec		780	781	847	923	826
Average	678	698	765	765	784	816

Percentage of Cases Closed within Target

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	50	8	29	14	28	
Feb	43	21	27	10	27	
Mar	44	37	44	15	39	
Apr		42	9	40	69	
May		33	11	27	36	
June		33	29	50	29	
Jul		35	56	44	33	50
Aug		46	39	22	37	14
Sep		29	42	37	37	39
Oct		43	50	41	30	52
Nov		64	40	13	12	19
Dec		36	25	35	14	37
Average	46	36	33	29	33	35

Total Number of Probationers

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	319	324	323	330	369	412
Feb	310	322	319	324	366	417
Mar	315	321	336	321	374	395
Apr		318	331	318	374	398
May		315	334	316	357	385
June		298	333	324	350	391
Jul		320	329	329	346	389
Aug		316	328	331	343	377
Sep		318	334	330	339	380
Oct		320	329	326	336	373
Nov		312	323	311	337	365
Dec		314	323	317	329	371

Active Probationers

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	291	296	297	305	344	386
Feb	283	295	293	298	341	390
Mar	287	294	308	295	349	370
Apr		291	304	292	348	373
May		288	307	291	331	359
June		272	307	299	324	365
Jul		292	301	303	319	364
Aug		288	300	304	316	354
Sep		289	306	303	312	355
Oct		291	301	299	310	347
Nov		284	296	286	311	340
Dec		286	295	292	304	346

Tolled Probationers

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	28	28	26	25	25	26
Feb	27	27	26	26	25	27
Mar	28	27	28	26	25	25
Apr		27	27	26	26	25
May		27	27	25	26	26
June		26	26	25	26	26
Jul		28	28	26	27	25
Aug		28	28	27	27	23
Sep		29	28	27	27	25
Oct		29	28	27	26	26
Nov		28	27	25	26	25
Dec		28	28	25	25	25

Probationers Successful Completions

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	4	2	2	8	10
Feb	5	4	4	4	6	6
Mar	5	3	1	4	4	7
Apr		9	7	10	8	8
May		8	8	1	10	9
June		2	5	5	3	7
Jul		9	11	0	6	9
Aug		7	9	4	7	8
Sep		5	6	6	3	4
Oct		10	8	11	5	11
Nov		9	5	7	6	11
Dec		4	7	3	2	6
Total	11	74	73	57	68	73

New Probationers

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	5	12	10	6	15	21
Feb	7	4	3	2	6	14
Mar	19	10	23	10	13	16
Apr		11	8	12	7	12
May		5	6	8	1	4
June		13	17	22	8	17
Jul		16	9	15	6	14
Aug		7	9	2	11	6
Sep		7	15	10	4	11
Oct		8	3	10	8	14
Nov		5	2	3	9	6
Dec		14	9	12	5	9
Total	31	112	114	112	93	144

Average Days from Assignment to First Contact

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	3	1	4	2	
Feb	3	6	5	10	2	
Mar	1	1	2	5	5	
Apr		2	4	4	3	
May		2	1	5	7	
June		2	2	3	5	
Jul		2	4	2	6	8
Aug		6	5	1	6	5
Sep		0	3	2	5	7
Oct		2	2	2	8	8
Nov		2	2	1	6	3
Dec		2	4	1	5	2
Average	2	3	3	3	5	6

Number of Probation Violations

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	9	7	3	4	10	
Feb	16	5	8	3	11	
Mar	6	6	4	4	11	
Apr		4	1	5	4	
May		9	4	12	14	
June		0	2	10	9	
Jul		6	3	0	8	7
Aug		10	3	3	8	8
Sep		4	7	9	9	17
Oct		8	5	17	13	11
Nov		10	7	11	11	16
Dec		7	6	10	3	8
Total	31	76	53	88	111	67

Average Days from Violation Reported to Action Initiated - Target 30 Days

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	1	1	0	12	1	
Feb	1	1	1	7	1	
Mar	1	1	0	8	6	
Apr		1	1	6	8	
May		1	1	7	4	
June		1	1	1	3	
Jul		1	1	0	4	9
Aug		1	1	0	2	1
Sep		1	1	0	3	1
Oct		1	1	1	2	2
Nov		1	1	2	1	2
Dec		1	1	2	1	2
Average	1	1	1	4	3	3

Subsequent Probation Discipline Cases Initiated

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	2	4	2	1	8	
Feb	3	3	1	4	2	
Mar	1	2	2	3	5	
Apr		2	5	4	5	
May		4	0	4	4	
June		2	2	7	4	
Jul		1	0	2	7	7
Aug		0	5	4	6	2
Sep		1	0	4	4	7
Oct		8	2	1	8	3
Nov		1	4	2	10	6
Dec		4	1	2	4	4
Total	6	32	24	38	67	29

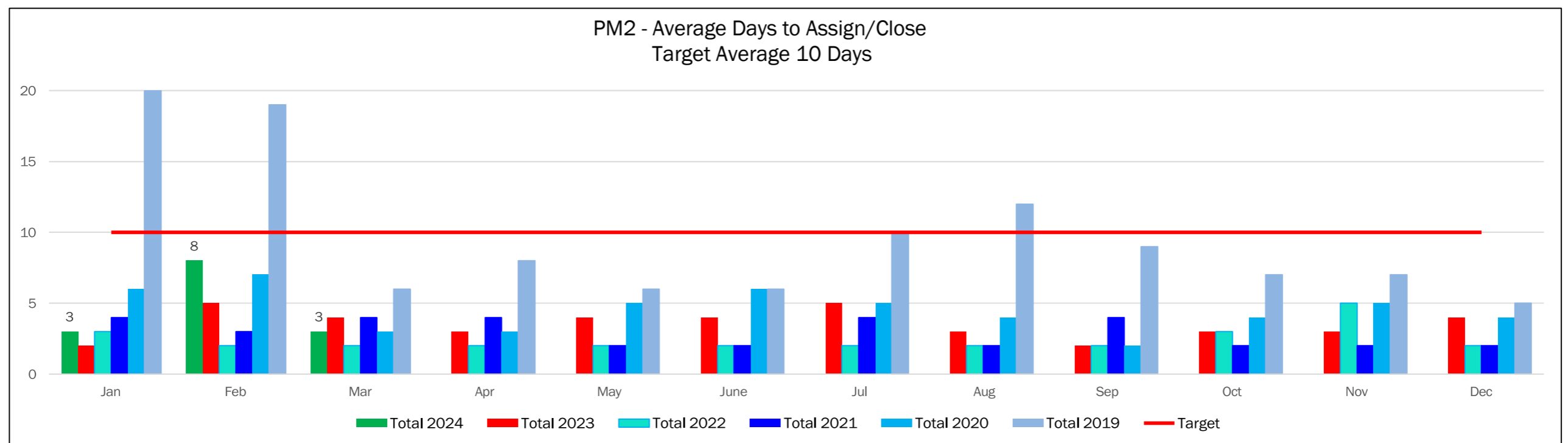
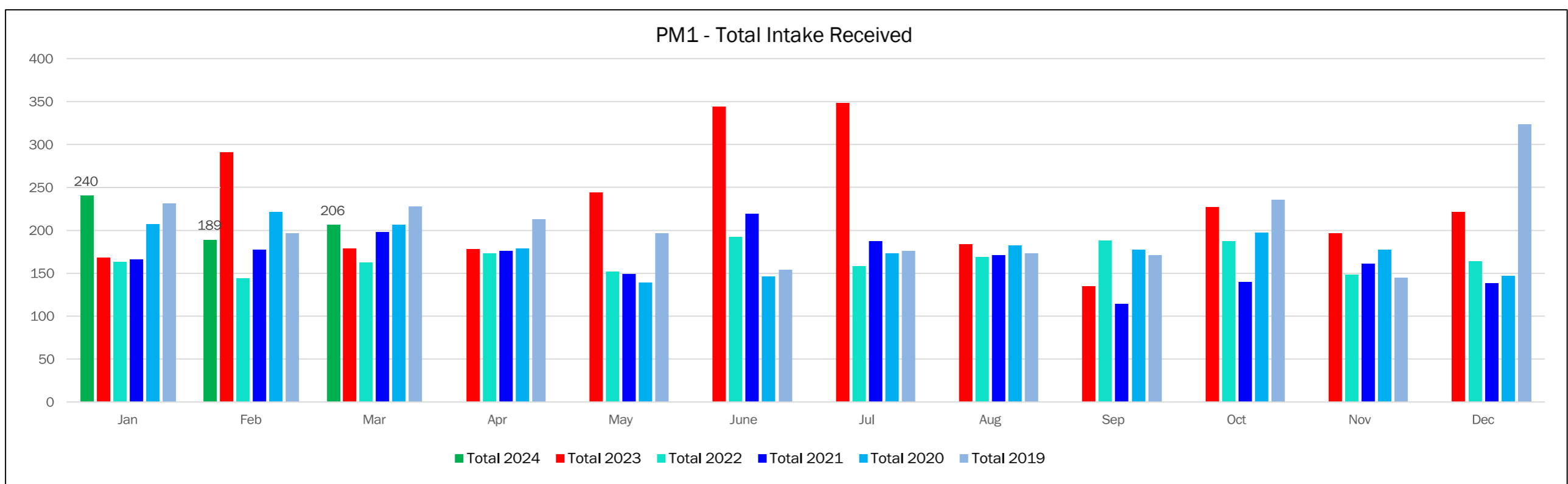
Subsequent Probation Discipline Cases Pending

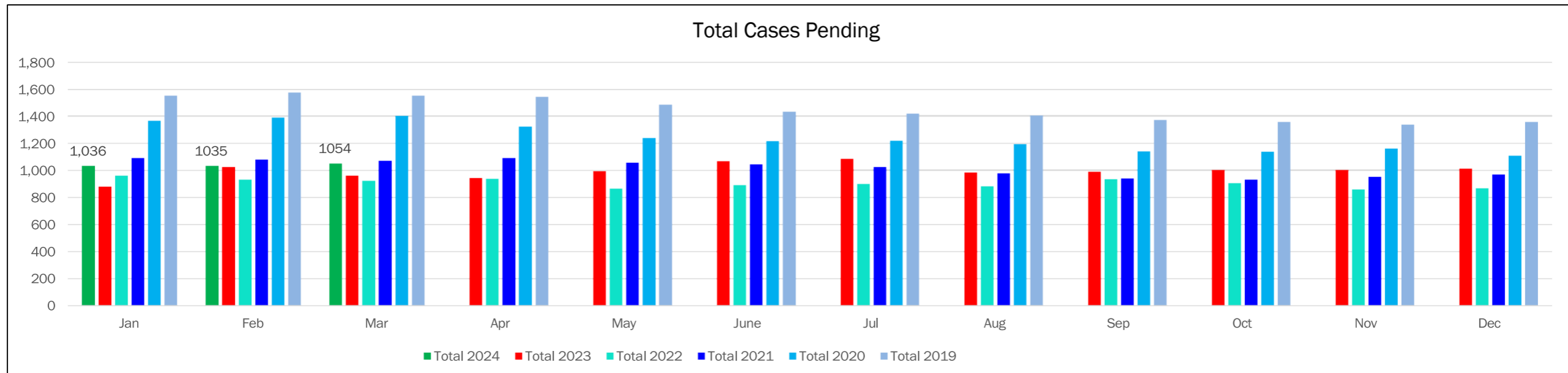
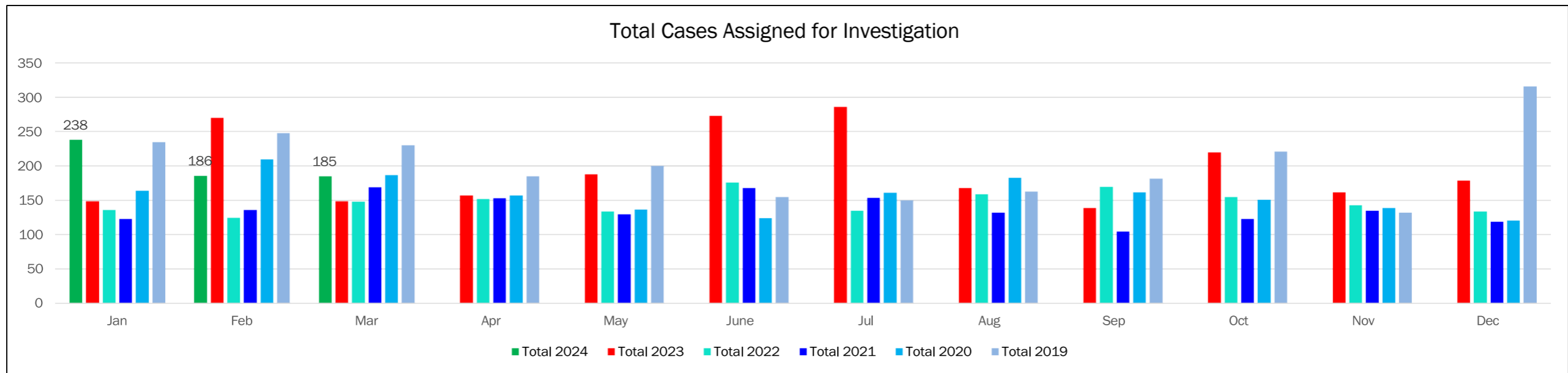
Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	18	22	27	51	45	61
Feb	19	21	30	49	39	56
Mar	16	23	27	42	42	52
Apr		21	25	37	45	52
May		24	21	34	43	48
June		23	18	39	44	50
Jul		17	17	36	51	48
Aug		14	21	36	47	43
Sep		14	20	34	48	43
Oct		17	10	31	54	42
Nov		17	11	26	57	42
Dec		18	36	27	55	46

Subsequent Probation Discipline Cases Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	0	3	0	4	4	8
Feb	3	4	2	2	4	5
Mar	4	1	4	6	1	10
Apr		3	7	11	2	2
May		4	5	6	8	8
June		1	4	1	2	4
Jul		6	0	2	2	8
Aug		4	2	6	8	7
Sep		1	2	4	6	3
Oct		0	0	4	7	6
Nov		2	3	8	1	6
Dec		2	2	3	8	1
Total	7	31	31	57	53	45

PERFORMANCE MEASURES



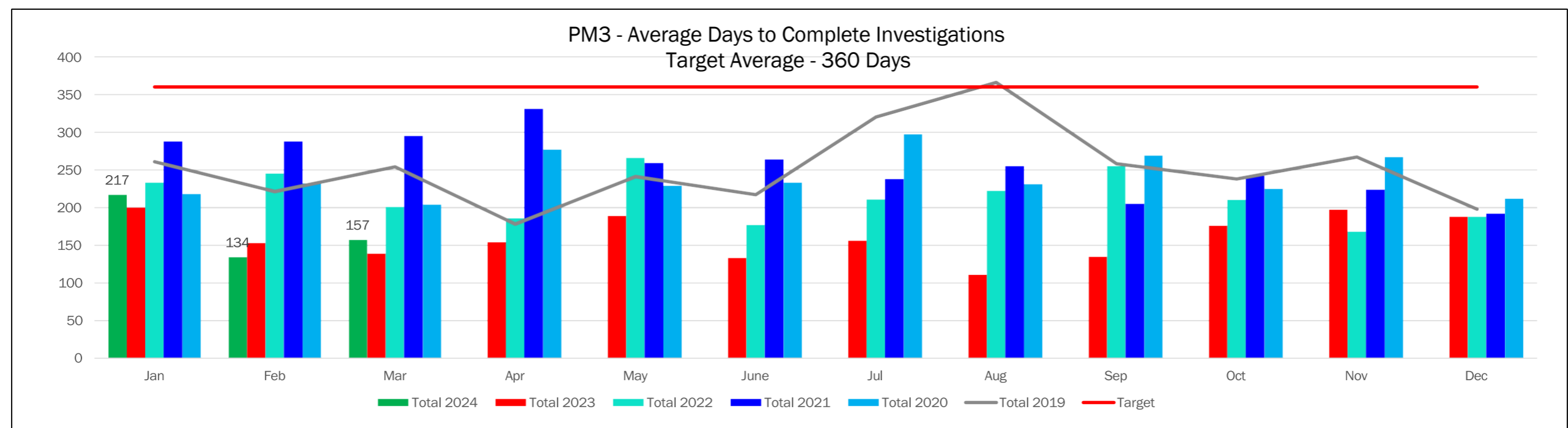


Total Cases Pending Age (Days)

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	203	225	265	291	266	272
Feb	208	201	264	290	262	269
Mar	209	213	261	277	267	262
Apr		224	264	264	265	272
May		216	265	265	276	278
June		205	257	257	286	285
Jul		196	241	296	280	289
Aug		218	236	252	280	276
Sep		227	220	262	277	276
Oct		223	218	259	279	271
Nov		220	224	261	279	275
Dec		217	225	265	290	261
Average	207	215	245	270	276	274

PM3 - Total Investigation Cases Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	190	132	144	141	158	194
Feb	212	131	150	152	186	197
Mar	178	227	168	172	171	265
Apr		168	128	128	225	192
May		143	159	159	208	252
June		200	174	174	131	179
Jul		258	127	177	149	140
Aug		276	166	176	190	180
Sep		138	120	141	201	211
Oct		188	177	139	157	230
Nov		175	195	98	110	160
Dec		172	133	115	174	289
Total	580	2,208	1,841	1,772	2,060	2,489

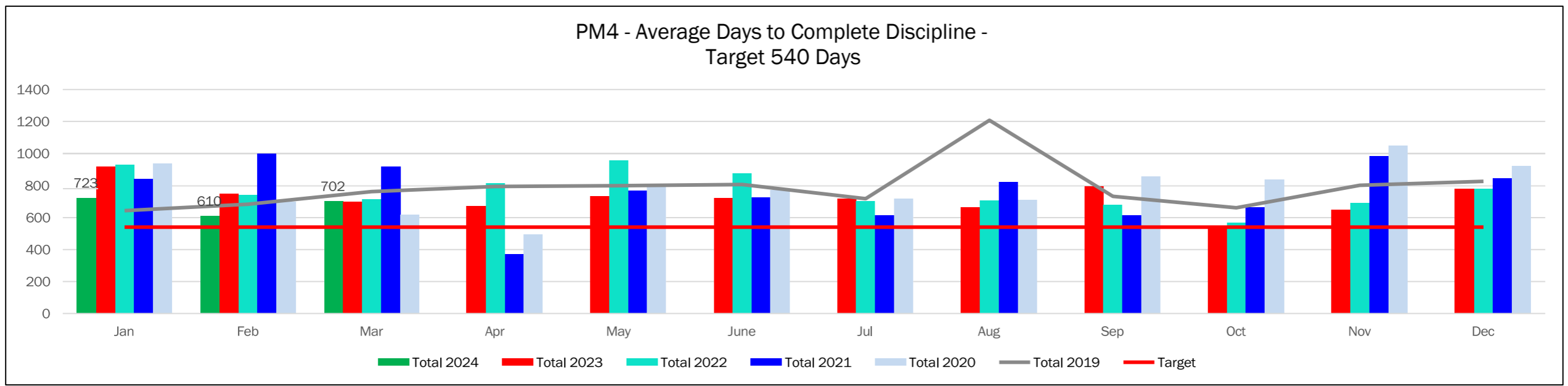


PM3 - Percentage of Cases Closed within Target

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	83	87	77	70	78	
Feb	89	92	77	72	76	
Mar	87	90	84	66	81	
Apr		89	62	62	72	
May		85	74	74	74	
June		92	76	76	74	
Jul		86	80	78	64	65
Aug		93	77	72	78	57
Sep		94	76	81	73	70
Oct		82	84	74	76	73
Nov		84	89	80	74	73
Dec		80	85	83	82	81
Average	86	88	78	74	75	70

PM4 - Total Disciplinary Actions Completed

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	6	13	14	8	32	17
Feb	21	14	11	10	15	31
Mar	32	19	27	20	36	32
Apr		14	15	15	13	35
May		18	11	11	11	14
June		15	20	20	24	38
Jul		17	16	16	18	30
Aug		13	18	9	19	14
Sep		7	26	19	27	36
Oct		14	19	22	19	27
Nov		11	6	8	17	16
Dec		13	20	20	28	30
Total	59	168	203	178	259	320



PM4 - Percentage of Cases Closed within Target

Month	Total 2024	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019
Jan	50	8	29	14	28	
Feb	43	21	27	10	27	
Mar	44	37	44	15	39	
Apr		42	8	40	69	
May		33	11	27	36	
June		33	29	50	29	
Jul		35	56	44	33	50
Aug		46	39	22	37	14
Sep		29	42	37	37	39
Oct		43	50	41	30	52
Nov		64	40	13	12	19
Dec		36	25	35	14	37
Average	46	36	33	29	33	35

