

**Board of Vocational Nursing and Psychiatric Technicians**

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|                |                                    |
|----------------|------------------------------------|
| <b>DATE</b>    | October 4, 2024                    |
| <b>TO</b>      | Board Members                      |
| <b>FROM</b>    | Shelley Brown<br>Licensing Manager |
| <b>SUBJECT</b> | Licensing Division Report          |

**STAFFING UPDATE:**

Since the last Board meeting, we filled two Program Technician II vacancies. We currently have one Associate Governmental Program Analyst vacancy that is in the process of being filled.

**MS TEAMS PHONE MIGRATION:**

October 27, 2023, the Board's phone system migrated from Verizon to Microsoft (MS) Teams as part of a DCA wide move. The MS Teams based phone system is more efficient and cost effective and should allow for more functionality. The telecom team in the Office of Information Services is working on adding additional functionality which will provide statistical data such as number of calls received, number of calls handled, and call wait times. There is no estimated date as to when these features will be available to DCA entities.

**LICENSING STATISTICS:**

The Licensing Division Statistical Data – Executive Summary is included with the Board materials. These comprehensive Licensing statistics cover activity from January 1, 2020, through September 30, 2024.

The Licensing Division staff continue to do an amazing job. July 2024 through September 2024, we continue to maintain an average application processing time of under three weeks. Due to the MS Teams phone migration, there is no statical data for anything related to the public phone line from November 2023 through September 2024.



**Licensing Division  
Statistical Data**

January 1, 2020 through September 30, 2024

**Executive Summary**

**BVNPT Licensing Division Statistics**  
**January 2020 through September 30, 2024**  
**Vocational Nurses and Psychiatric Technicians**

**VN Examination Request Received**

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 761          | 659          | 510          | 499          | 474          |
| Feb          | 725          | 775          | 687          | 657          | 759          |
| Mar          | 775          | 756          | 750          | 797          | 511          |
| Apr          | 854          | 525          | 769          | 707          | 627          |
| May          | 953          | 958          | 905          | 678          | 764          |
| June         | 828          | 784          | 821          | 690          | 792          |
| Jul          | 796          | 593          | 571          | 578          | 663          |
| Aug          | 870          | 842          | 876          | 639          | 774          |
| Sep          | 862          | 794          | 971          | 762          | 795          |
| Oct          |              | 609          | 477          | 641          | 644          |
| Nov          |              | 822          | 487          | 624          | 665          |
| Dec          |              | 815          | 692          | 761          | 769          |
| <b>Total</b> | <b>7,424</b> | <b>8,932</b> | <b>8,516</b> | <b>8,033</b> | <b>8,237</b> |

**PT Examination Requests Received**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 46         | 35         | 28         | 44         | 65         |
| Feb          | 2          | 12         | 6          | 6          | 27         |
| Mar          | 5          | 9          | 2          | 17         | 3          |
| Apr          | 6          | 5          | 13         | 6          | 16         |
| May          | 37         | 88         | 66         | 40         | 42         |
| June         | 29         | 33         | 37         | 44         | 13         |
| Jul          | 12         | 15         | 22         | 15         | 16         |
| Aug          | 18         | 48         | 51         | 28         | 63         |
| Sep          | 43         | 42         | 47         | 27         | 15         |
| Oct          |            | 7          | 3          | 8          | 28         |
| Nov          |            | 7          | 1          | 8          | 7          |
| Dec          |            | 69         | 51         | 82         | 102        |
| <b>Total</b> | <b>198</b> | <b>370</b> | <b>327</b> | <b>325</b> | <b>397</b> |

**VN Examination Retakes Received**

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 361          | 617          | 416          | 455          | 356          |
| Feb          | 325          | 601          | 384          | 361          | 311          |
| Mar          | 353          | 513          | 455          | 537          | 396          |
| Apr          | 293          | 403          | 424          | 458          | 450          |
| May          | 277          | 376          | 390          | 414          | 389          |
| June         | 265          | 330          | 450          | 380          | 348          |
| Jul          | 265          | 300          | 450          | 377          | 389          |
| Aug          | 272          | 303          | 505          | 411          | 426          |
| Sep          | 277          | 283          | 465          | 416          | 408          |
| Oct          |              | 300          | 422          | 425          | 431          |
| Nov          |              | 261          | 419          | 344          | 340          |
| Dec          |              | 258          | 397          | 324          | 302          |
| <b>Total</b> | <b>2,688</b> | <b>4,545</b> | <b>5,177</b> | <b>4,902</b> | <b>4,546</b> |

**PT Examination Retakes Received**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 21         | 19         | 20         | 23         | 24         |
| Feb          | 18         | 15         | 15         | 14         | 12         |
| Mar          | 18         | 20         | 21         | 24         | 18         |
| Apr          | 18         | 16         | 13         | 19         | 22         |
| May          | 15         | 14         | 18         | 15         | 25         |
| June         | 19         | 10         | 17         | 19         | 15         |
| Jul          | 13         | 13         | 6          | 11         | 29         |
| Aug          | 20         | 18         | 15         | 20         | 13         |
| Sep          | 15         | 11         | 19         | 17         | 24         |
| Oct          |            | 18         | 18         | 9          | 15         |
| Nov          |            | 24         | 14         | 14         | 20         |
| Dec          |            | 10         | 14         | 6          | 14         |
| <b>Total</b> | <b>157</b> | <b>188</b> | <b>190</b> | <b>191</b> | <b>231</b> |

**VN Interim Permits Issued**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 22         | 15         | 22         | 22         | 1          |
| Feb          | 9          | 7          | 13         | 8          | 1          |
| Mar          | 3          | 3          | 15         | 5          | 0          |
| Apr          | 7          | 12         | 9          | 9          | 8          |
| May          | 8          | 14         | 18         | 14         | 19         |
| June         | 7          | 23         | 15         | 18         | 19         |
| Jul          | 7          | 11         | 21         | 6          | 8          |
| Aug          | 8          | 11         | 35         | 6          | 7          |
| Sep          | 1          | 15         | 17         | 9          | 10         |
| Oct          |            | 17         | 8          | 16         | 8          |
| Nov          |            | 5          | 17         | 22         | 12         |
| Dec          |            | 6          | 9          | 14         | 21         |
| <b>Total</b> | <b>72</b>  | <b>139</b> | <b>199</b> | <b>149</b> | <b>114</b> |

**PT Interim Permits Issued**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 2          | 0          |
| Feb          | 0          | 0          | 0          | 1          | 0          |
| Mar          | 0          | 0          | 0          | 1          | 0          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 0          | 1          | 0          | 0          |
| June         | 1          | 0          | 8          | 0          | 10         |
| Jul          | 0          | 0          | 1          | 0          | 2          |
| Aug          | 0          | 0          | 1          | 1          | 0          |
| Sep          | 0          | 0          | 1          | 0          | 0          |
| Oct          |            | 0          | 0          | 1          | 0          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 2          | 0          | 0          | 10         |
| <b>Total</b> | <b>1</b>   | <b>2</b>   | <b>12</b>  | <b>6</b>   | <b>22</b>  |

**VN Examination Results**

| Month        | Total 2024   | Total 2023   | Total 2022    | Total 2021    | Total 2020   |
|--------------|--------------|--------------|---------------|---------------|--------------|
| Jan          | 659          | 689          | 699           | 806           | 608          |
| Feb          | 804          | 642          | 845           | 905           | 702          |
| Mar          | 856          | 1,109        | 1,064         | 990           | 492          |
| Apr          | 606          | 379          | 907           | 994           | 568          |
| May          | 700          | 471          | 966           | 804           | 769          |
| June         | 909          | 715          | 1,000         | 984           | 903          |
| Jul          | 801          | 627          | 1,014         | 975           | 1,056        |
| Aug          | 660          | 651          | 1,035         | 877           | 1,008        |
| Sep          | 771          | 679          | 982           | 898           | 1,094        |
| Oct          |              | 762          | 750           | 896           | 1,073        |
| Nov          |              | 540          | 646           | 801           | 743          |
| Dec          |              | 650          | 782           | 930           | 723          |
| <b>Total</b> | <b>6,766</b> | <b>7,914</b> | <b>10,690</b> | <b>10,860</b> | <b>9,739</b> |

**PT Examination Results**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 22         | 16         | 44         | 54         | 36         |
| Feb          | 43         | 49         | 37         | 64         | 37         |
| Mar          | 21         | 31         | 59         | 44         | 37         |
| Apr          | 22         | 8          | 30         | 55         | 29         |
| May          | 6          | 8          | 22         | 42         | 47         |
| June         | 24         | 40         | 51         | 39         | 37         |
| Jul          | 19         | 56         | 44         | 33         | 53         |
| Aug          | 23         | 18         | 51         | 45         | 54         |
| Sep          | 8          | 27         | 26         | 45         | 53         |
| Oct          |            | 47         | 35         | 38         | 63         |
| Nov          |            | 22         | 42         | 34         | 39         |
| Dec          |            | 5          | 17         | 33         | 48         |
| <b>Total</b> | <b>188</b> | <b>327</b> | <b>458</b> | <b>526</b> | <b>533</b> |

VN Initial Applications Received

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 798          | 776          | 490          | 548          | 514          |
| Feb          | 744          | 646          | 510          | 507          | 456          |
| Mar          | 884          | 965          | 768          | 637          | 538          |
| Apr          | 733          | 740          | 657          | 619          | 466          |
| May          | 723          | 566          | 599          | 578          | 417          |
| June         | 836          | 729          | 640          | 583          | 582          |
| Jul          | 807          | 714          | 681          | 692          | 686          |
| Aug          | 785          | 729          | 667          | 581          | 644          |
| Sep          | 746          | 694          | 577          | 542          | 653          |
| Oct          |              | 788          | 699          | 594          | 653          |
| Nov          |              | 684          | 621          | 562          | 500          |
| Dec          |              | 585          | 723          | 584          | 442          |
| <b>Total</b> | <b>7,056</b> | <b>8,616</b> | <b>7,632</b> | <b>7,027</b> | <b>6,551</b> |

PT Initial Applications Received

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 13         | 17         | 14         | 40         | 17         |
| Feb          | 39         | 43         | 22         | 43         | 26         |
| Mar          | 18         | 29         | 39         | 36         | 35         |
| Apr          | 15         | 12         | 14         | 26         | 17         |
| May          | 7          | 8          | 9          | 21         | 32         |
| June         | 20         | 25         | 13         | 15         | 21         |
| Jul          | 27         | 50         | 34         | 20         | 23         |
| Aug          | 19         | 18         | 32         | 33         | 32         |
| Sep          | 18         | 23         | 15         | 19         | 21         |
| Oct          |            | 37         | 16         | 26         | 35         |
| Nov          |            | 25         | 41         | 18         | 18         |
| Dec          |            | 11         | 19         | 15         | 12         |
| <b>Total</b> | <b>176</b> | <b>298</b> | <b>268</b> | <b>312</b> | <b>289</b> |

VN Endorsements Received

| Month        | Total 2024 | Total 2023 | Total 2022   | Total 2021   | Total 2020 |
|--------------|------------|------------|--------------|--------------|------------|
| Jan          | 69         | 92         | 188          | 107          | 46         |
| Feb          | 62         | 72         | 139          | 78           | 37         |
| Mar          | 63         | 74         | 105          | 112          | 44         |
| Apr          | 68         | 65         | 99           | 80           | 40         |
| May          | 68         | 74         | 111          | 104          | 36         |
| June         | 50         | 59         | 157          | 150          | 52         |
| Jul          | 69         | 46         | 81           | 102          | 63         |
| Aug          | 64         | 76         | 93           | 117          | 86         |
| Sep          | 44         | 89         | 99           | 113          | 57         |
| Oct          |            | 68         | 55           | 94           | 57         |
| Nov          |            | 50         | 70           | 100          | 59         |
| Dec          |            | 53         | 86           | 73           | 72         |
| <b>Total</b> | <b>557</b> | <b>818</b> | <b>1,283</b> | <b>1,230</b> | <b>649</b> |

PT Endorsements Received

| Month        | Total 2023 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 0          | 0          |
| Feb          | 0          | 0          | 0          | 0          | 0          |
| Mar          | 0          | 0          | 0          | 0          | 0          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 0          | 0          | 0          | 0          |
| June         | 0          | 0          | 0          | 0          | 0          |
| Jul          | 0          | 0          | 0          | 0          | 0          |
| Aug          | 0          | 0          | 0          | 0          | 0          |
| Sep          | 0          | 0          | 0          | 0          | 0          |
| Oct          |            | 0          | 0          | 0          | 1          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 0          | 0          | 0          | 0          |
| <b>Total</b> | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>1</b>   |

VN Verification Letters Received

| Month        | Total 2024  | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|-------------|--------------|--------------|--------------|--------------|
| Jan          | 178         | 188          | 207          | 202          | 167          |
| Feb          | 174         | 145          | 205          | 168          | 168          |
| Mar          | 184         | 222          | 217          | 282          | 144          |
| Apr          | 163         | 200          | 232          | 226          | 138          |
| May          | 188         | 214          | 200          | 200          | 172          |
| June         | 153         | 197          | 210          | 246          | 152          |
| Jul          | 177         | 183          | 228          | 216          | 174          |
| Aug          | 182         | 189          | 213          | 252          | 171          |
| Sep          | 143         | 182          | 194          | 240          | 157          |
| Oct          |             | 187          | 197          | 177          | 185          |
| Nov          |             | 145          | 141          | 176          | 162          |
| Dec          |             | 139          | 158          | 172          | 187          |
| <b>Total</b> | <b>1542</b> | <b>2,191</b> | <b>2,402</b> | <b>2,557</b> | <b>1,977</b> |

PT Verification Letters Received

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 1          | 2          | 2          | 2          | 0          |
| Feb          | 1          | 1          | 0          | 0          | 0          |
| Mar          | 0          | 2          | 1          | 2          | 0          |
| Apr          | 2          | 1          | 2          | 0          | 2          |
| May          | 0          | 1          | 2          | 1          | 0          |
| June         | 0          | 0          | 1          | 1          | 0          |
| Jul          | 0          | 0          | 2          | 1          | 1          |
| Aug          | 0          | 0          | 0          | 0          | 2          |
| Sep          | 0          | 0          | 1          | 1          | 1          |
| Oct          |            | 1          | 2          | 2          | 2          |
| Nov          |            | 0          | 1          | 1          | 0          |
| Dec          |            | 1          | 2          | 2          | 0          |
| <b>Total</b> | <b>4</b>   | <b>9</b>   | <b>16</b>  | <b>13</b>  | <b>8</b>   |

VN Licenses Issued

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 754          | 776          | 471          | 519          | 511          |
| Feb          | 767          | 646          | 509          | 502          | 463          |
| Mar          | 854          | 962          | 740          | 637          | 515          |
| Apr          | 754          | 806          | 681          | 648          | 490          |
| May          | 737          | 595          | 588          | 542          | 383          |
| June         | 773          | 725          | 662          | 616          | 617          |
| Jul          | 865          | 704          | 659          | 675          | 681          |
| Aug          | 782          | 717          | 713          | 599          | 630          |
| Sep          | 740          | 701          | 569          | 540          | 636          |
| Oct          |              | 801          | 715          | 583          | 662          |
| Nov          |              | 710          | 617          | 576          | 519          |
| Dec          |              | 560          | 691          | 597          | 452          |
| <b>Total</b> | <b>7,026</b> | <b>8,703</b> | <b>7,615</b> | <b>7,034</b> | <b>6,559</b> |

PT Licenses Issued

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 12         | 17         | 14         | 36         | 13         |
| Feb          | 39         | 43         | 20         | 46         | 39         |
| Mar          | 14         | 29         | 40         | 38         | 36         |
| Apr          | 19         | 11         | 15         | 25         | 18         |
| May          | 7          | 10         | 9          | 23         | 32         |
| June         | 19         | 26         | 13         | 14         | 22         |
| Jul          | 27         | 50         | 35         | 21         | 22         |
| Aug          | 19         | 19         | 32         | 32         | 30         |
| Sep          | 18         | 19         | 13         | 19         | 23         |
| Oct          |            | 41         | 19         | 27         | 36         |
| Nov          |            | 25         | 41         | 17         | 18         |
| Dec          |            | 10         | 17         | 16         | 12         |
| <b>Total</b> | <b>174</b> | <b>300</b> | <b>268</b> | <b>314</b> | <b>301</b> |

### VN Renewals Completed

| Month        | Total 2024    | Total 2023    | Total 2022    | Total 2021    | Total 2020    |
|--------------|---------------|---------------|---------------|---------------|---------------|
| Jan          | 5,013         | 4,640         | 4,651         | 4,773         | 4,526         |
| Feb          | 4,198         | 3,994         | 3,882         | 3,804         | 3,667         |
| Mar          | 4,239         | 4,133         | 4,144         | 4,093         | 3,882         |
| Apr          | 4,058         | 3,886         | 3,867         | 4,097         | 4,388         |
| May          | 4,036         | 4,118         | 3,806         | 3,816         | 3,648         |
| June         | 3,885         | 4,095         | 4,062         | 4,025         | 3,785         |
| Jul          | 4,344         | 3,937         | 4,043         | 3,984         | 4,153         |
| Aug          | 4,557         | 4,384         | 4,430         | 4,333         | 4,123         |
| Sep          | 4,511         | 4,197         | 4,305         | 4,092         | 4,280         |
| Oct          |               | 4,349         | 4,273         | 4,158         | 4,541         |
| Nov          |               | 4,155         | 4,157         | 4,167         | 3,907         |
| Dec          |               | 3,912         | 3,973         | 3,919         | 4,009         |
| <b>Total</b> | <b>38,841</b> | <b>49,800</b> | <b>49,593</b> | <b>49,261</b> | <b>48,909</b> |

### PT Renewals Completed

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 352          | 362          | 391          | 396          | 420          |
| Feb          | 335          | 281          | 333          | 335          | 336          |
| Mar          | 359          | 373          | 394          | 360          | 362          |
| Apr          | 360          | 347          | 353          | 344          | 399          |
| May          | 352          | 377          | 345          | 390          | 348          |
| June         | 315          | 369          | 345          | 355          | 365          |
| Jul          | 387          | 384          | 377          | 390          | 394          |
| Aug          | 357          | 397          | 370          | 421          | 373          |
| Sep          | 360          | 353          | 363          | 365          | 389          |
| Oct          |              | 338          | 366          | 345          | 379          |
| Nov          |              | 334          | 359          | 334          | 368          |
| Dec          |              | 336          | 338          | 313          | 339          |
| <b>Total</b> | <b>3,177</b> | <b>4,251</b> | <b>4,334</b> | <b>4,348</b> | <b>4,472</b> |

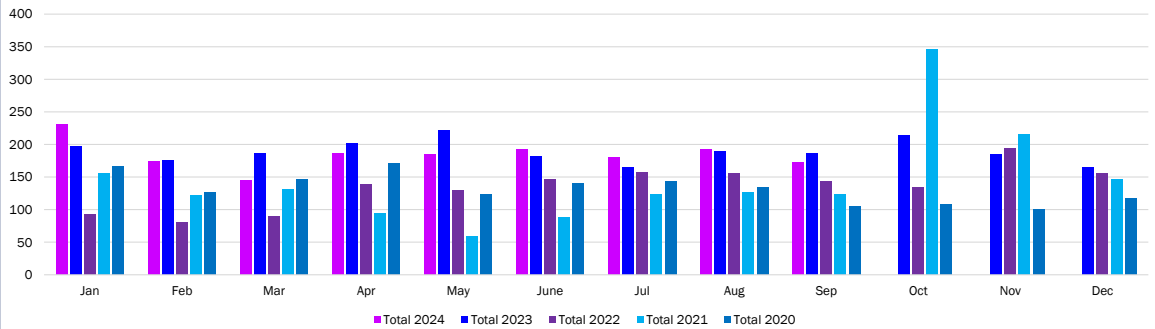
### VN Equivalency Applications Received - Online and In House

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 113          | 145          | 164          | 155          | 133          |
| Feb          | 95           | 135          | 160          | 136          | 107          |
| Mar          | 122          | 137          | 184          | 181          | 123          |
| Apr          | 106          | 118          | 204          | 155          | 115          |
| May          | 123          | 134          | 148          | 150          | 126          |
| June         | 107          | 120          | 144          | 144          | 127          |
| Jul          | 127          | 110          | 144          | 135          | 154          |
| Aug          | 107          | 97           | 154          | 122          | 129          |
| Sep          | 113          | 134          | 166          | 167          | 139          |
| Oct          |              | 109          | 112          | 185          | 166          |
| Nov          |              | 94           | 90           | 134          | 114          |
| Dec          |              | 101          | 93           | 153          | 114          |
| <b>Total</b> | <b>1,013</b> | <b>1,434</b> | <b>1,763</b> | <b>1,817</b> | <b>1,547</b> |

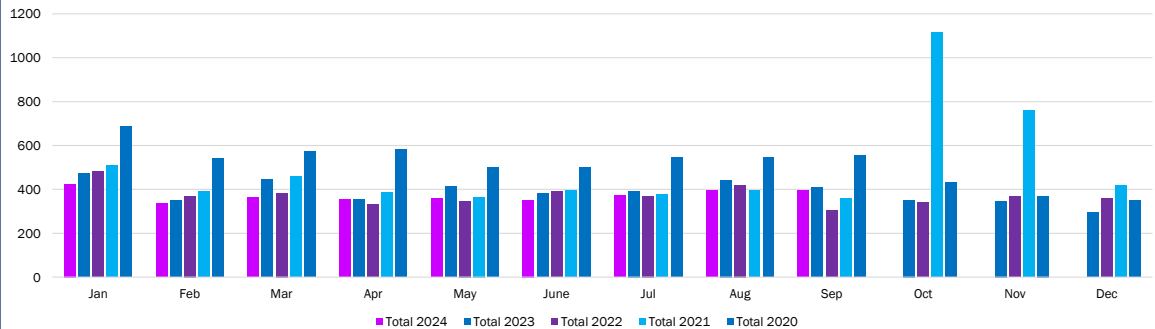
### PT Equivalency Applications Received - Online and In House

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 2          | 0          | 4          | 2          | 8          |
| Feb          | 0          | 1          | 1          | 2          | 1          |
| Mar          | 1          | 1          | 1          | 0          | 0          |
| Apr          | 3          | 0          | 4          | 1          | 2          |
| May          | 0          | 1          | 1          | 5          | 1          |
| June         | 4          | 1          | 1          | 1          | 1          |
| Jul          | 1          | 1          | 0          | 1          | 2          |
| Aug          | 2          | 2          | 2          | 0          | 3          |
| Sep          | 1          | 1          | 1          | 4          | 1          |
| Oct          |            | 2          | 0          | 0          | 3          |
| Nov          |            | 0          | 0          | 2          | 3          |
| Dec          |            | 1          | 1          | 7          | 0          |
| <b>Total</b> | <b>14</b>  | <b>11</b>  | <b>16</b>  | <b>25</b>  | <b>25</b>  |

### Name Changes



### Address Changes



**BVNPT Licensing Division Statistics**  
**January 2020 through September 30, 2024**  
**Vocational Nurses and Psychiatric Technicians – Processing Times in Weeks**

**VN School Applications – Online**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 1.4        | 0.7        | 1.3        | 3.4        | 0          |
| Feb   | 2          | 1.3        | 1.3        | 1.4        | 0          |
| Mar   | 1.9        | 1.5        | 1.1        | 1.1        | 0          |
| Apr   | 2.8        | 2          | 1          | 0.9        | 0          |
| May   | 3          | 1.3        | 1          | 0.75       | 0          |
| June  | 2.9        | 0.9        | 1.5        | 1          | 0          |
| Jul   | 3.3        | 0.4        | 1.4        | 0.6        | 0          |
| Aug   | 2.9        | 0.3        | 1.3        | 0.7        | 0          |
| Sep   | 1.6        | 1          | 1.3        | 1.25       | 0          |
| Oct   |            | 0.4        | 1.6        | 0.8        | 0          |
| Nov   |            | 2.3        | 1.6        | 0.6        | 1.6        |
| Dec   |            | 1.7        | 0.9        | 0.9        | 1.25       |

**PT School Applications – Online**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0.6        | 0.4        | 0.3        | 4          | 0.5        |
| Feb   | 0.4        | 0.3        | 0.2        | 0.7        | 1.4        |
| Mar   | 0.5        | 0.3        | 0          | 0.5        | 4.25       |
| Apr   | 0.2        | 0.3        | 0.6        | 0          | 0          |
| May   | 0.2        | 0.2        | 0.3        | 0.6        | 2          |
| June  | 0.4        | 0.3        | 0.9        | 0.5        | 3.7        |
| Jul   | 0.5        | 0.04       | 0.9        | 0.6        | 2.2        |
| Aug   | 0.3        | 0.1        | 1.1        | 0.4        | 2          |
| Sep   | 0.7        | 0.4        | 0.6        | 0.4        | 1.1        |
| Oct   |            | 0.7        | 0.3        | 0.4        | 1          |
| Nov   |            | 1.2        | 0.2        | 0.4        | 0.6        |
| Dec   |            | 0.4        | 0.4        | 0.3        | 1.1        |

**VN School Applications – In House**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 2.1        | 2          | 0.6        | 1.3        | 0          |
| Feb   | 0.3        | 1          | 1.2        | 0.3        | 0          |
| Mar   | 0.5        | 0.1        | 0.2        | 0.6        | 0          |
| Apr   | 0          | 0.2        | 1.2        | 0.4        | 0          |
| May   | 0.1        | 0.4        | 1.3        | 0.4        | 0          |
| June  | 0.3        | 0.4        | 1.5        | 0.1        | 0          |
| Jul   | 2.5        | 1.3        | 0.7        | 0.4        | 0          |
| Aug   | 0.03       | 1          | 0.6        | 0.7        | 0          |
| Sep   | 1.3        | 1.2        | 0.3        | 0.3        | 0          |
| Oct   |            | 0.3        | 0.8        | 0.3        | 0          |
| Nov   |            | 1.3        | 0.7        | 0.5        | 1.6        |
| Dec   |            | 0.3        | 0.7        | 0.2        | 1.25       |

**PT School Applications – In House**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0.1        | 0.1        | 0          | 0.3        | 0.3        |
| Feb   | 0          | 0          | 0.3        | 0.1        | 2.3        |
| Mar   | 0          | 0          | 0.1        | 0          | 4.25       |
| Apr   | 0          | 0          | 0          | 0          | 0          |
| May   | 0          | 0.1        | 0.7        | 0.4        | 0          |
| June  | 0          | 0          | 0.3        | 0          | 0          |
| Jul   | 0          | 0.6        | 0          | 0          | 0          |
| Aug   | 0          | 0.5        | 0          | 0          | 0.5        |
| Sep   | 0          | 0.4        | 0.09       | 0          | 0.1        |
| Oct   |            | 0.2        | 0.4        | 0          | 0          |
| Nov   |            | 0.3        | 0          | 0          | 0          |
| Dec   |            | 0.3        | 0          | 0          | 0          |

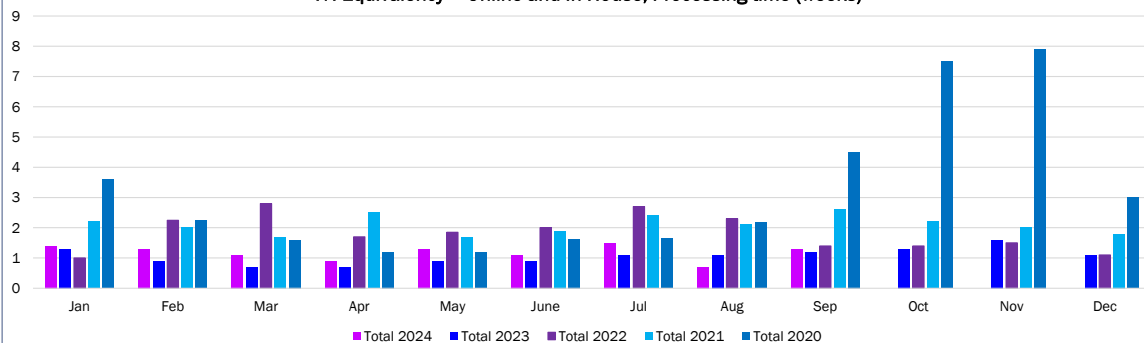
**PT Re-Examination**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 1.4        | 2.3        | 0.5        | 2.2        | 0          |
| Feb   | 1.4        | 0.8        | 0.5        | 0.5        | 0          |
| Mar   | 1.1        | 0.6        | 1          | 1.1        | 0          |
| Apr   | 1          | 1.8        | 1.2        | 0.6        | 0          |
| May   | 0.7        | 0.5        | 0.8        | 0.6        | 0          |
| June  | 0.9        | 0.3        | 0.8        | 1          | 0          |
| Jul   | 1.9        | 0.6        | 2          | 1          | 0          |
| Aug   | 1.9        | 0.7        | 1.5        | 0.6        | 0          |
| Sep   | 0.8        | 0.7        | 1          | 0.6        | 0          |
| Oct   |            | 1          | 0.8        | 0.4        | 3.2        |
| Nov   |            | 1.3        | 2.1        | 1          | 2.75       |
| Dec   |            | 1.3        | 0.8        | 0.3        | 0.9        |

**PT Equivalency – Online and In House**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0          | 1          | 2.8        | 2.3        | 0          |
| Feb   | 0          | 0          | 0          | 0.8        | 0.25       |
| Mar   | 0          | 0          | 1          | 0          | 2.25       |
| Apr   | 0.7        | 0.3        | 0.3        | 0          | 1.2        |
| May   | 0.2        | 0          | 0.3        | 0.7        | 1.19       |
| June  | 0.1        | 0.4        | 0.3        | 0.5        | 1.63       |
| Jul   | 0.8        | 0.1        | 0          | 0.2        | 0          |
| Aug   | 0          | 0.2        | 0.1        | 0.25       | 0          |
| Sep   | 0          | 0.7        | 1          | 1.25       | 0          |
| Oct   |            | 0.1        | 0          | 0.5        | 0.25       |
| Nov   |            | 0          | 0          | 0          | 1.2        |
| Dec   |            | 0.1        | 0          | 1          | 1.5        |

**VN Equivalency – Online and In House; Processing time (weeks)**



**VN Verification – Online**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 3.1        | 0.8        | 1.4        | 0.2        | 0.4        |
| Feb   | 2.5        | 1.1        | 1.1        | 0.5        | 0.5        |
| Mar   | 1.1        | 1.3        | 1.25       | 0.6        | 0.6        |
| Apr   | 1.7        | 1.8        | 0.4        | 0.6        | 1          |
| May   | 1.9        | 1.3        | 0.8        | 0.8        | 0.8        |
| June  | 3.5        | 1.5        | 0.8        | 0.7        | 0.9        |
| Jul   | 3.6        | 1.1        | 0.7        | 1.3        | 0.08       |
| Aug   | 1.7        | 0          | 1.1        | 0.6        | 0.08       |
| Sep   | 2.1        | 0.7        | 1.9        | 0          | 0.6        |
| Oct   |            | 0.3        | 0.7        | 0.2        | 1.1        |
| Nov   |            | 1.7        | 0.6        | 0.7        | 1          |
| Dec   |            | 2.2        | 0.8        | 0.8        | 1.9        |

**VN Verification – In House**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 1.4        | 1.1        | 1.4        | 1.7        | 1.4        |
| Feb   | 0.6        | 1.4        | 1.4        | 1.5        | 1.25       |
| Mar   | 1.8        | 1.5        | 1.3        | 0.7        | 1.25       |
| Apr   | 0.5        | 2.3        | 0.9        | 1.7        | 1.5        |
| May   | 0.8        | 1          | 0.8        | 1.75       | 1.35       |
| June  | 0.9        | 0.8        | 0.8        | 1.3        | 1.6        |
| Jul   | 3.2        | 2          | 1.3        | 1.5        | 1.6        |
| Aug   | 0.9        | 2.5        | 1.6        | 1.2        | 1.5        |
| Sep   | 1.8        | 2.5        | 2.3        | 0.4        | 1.6        |
| Oct   |            | 1          | 1          | 0.6        | 1.9        |
| Nov   |            | 2.2        | 1.2        | 1.4        | 1.8        |
| Dec   |            | 1.8        | 0.5        | 1.5        | 2.5        |

**VN Endorsements – Online**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 1.1        | 0.8        | 0.9        | 2.6        | 1          |
| Feb   | 2.3        | 1.1        | 1          | 1.8        | 0.75       |
| Mar   | 1.1        | 1.4        | 0.9        | 1.5        | 1          |
| Apr   | 1.1        | 2.6        | 0.9        | 1.3        | 1          |
| May   | 1.9        | 1.4        | 1.4        | 1.3        | 0.8        |
| June  | 2.5        | 0.6        | 1.7        | 1.4        | 1          |
| Jul   | 1.2        | 0          | 1.5        | 1.1        | 0.7        |
| Aug   | 3          | 0          | 0.9        | 0.8        | 1.1        |
| Sep   | 1.5        | 1          | 1.4        | 1          | 0.7        |
| Oct   |            | 0.3        | 2          | 0.7        | 0.7        |
| Nov   |            | 1.8        | 1.1        | 1.1        | 1.1        |
| Dec   |            | 1.8        | 0.8        | 0.6        | 1.3        |

**VN Endorsements – In House**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0          | 0.8        | 0.25       | 0          | 1          |
| Feb   | 0          | 0.4        | 0.25       | 0          | 0.75       |
| Mar   | 0          | 0          | 0          | 0          | 1          |
| Apr   | 0.3        | 0          | 0.65       | 0          | 1          |
| May   | 0          | 0          | 0          | 0          | 0.8        |
| June  | 0          | 0.2        | 0          | 1          | 1          |
| Jul   | 0          | 0.8        | 0          | 0          | 0          |
| Aug   | 0          | 0.4        | 0          | 0          | 0          |
| Sep   | 0.3        | 0.5        | 0          | 0.5        | 0          |
| Oct   |            | 0.3        | 0          | 0.1        | 0          |
| Nov   |            | 0          | 0          | 0.3        | 0          |
| Dec   |            | 0          | 0          | 0          | 0          |

**VN Initial Licensure**

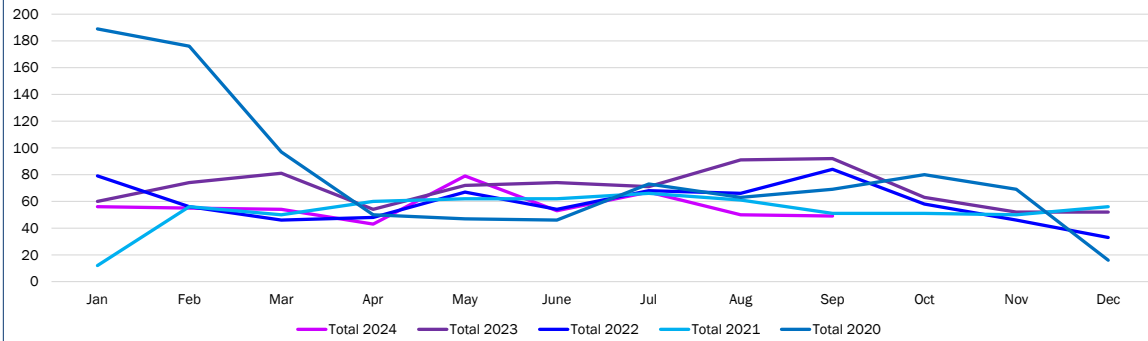
| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0          | 0          | 0.5        | 0          | 0          |
| Feb   | 0          | 0.07       | 0.03       | 0          | 0          |
| Mar   | 0          | 0          | 0          | 0          | 0          |
| Apr   | 0          | 0          | 0          | 0          | 0          |
| May   | 0          | 0          | 0          | 0          | 0          |
| June  | 0          | 0          | 0          | 0          | 0          |
| Jul   | 0          | 0          | 0          | 0          | 0          |
| Aug   | 0          | 0          | 0          | 0          | 0          |
| Sep   | 0          | 0          | 0          | 0          | 0          |
| Oct   |            | 0          | 0          | 0          | 0          |
| Nov   |            | 0          | 0          | 0          | 0          |
| Dec   |            | 0          | 0          | 0          | 0          |

**PT Initial Licensure**

| Month | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|-------|------------|------------|------------|------------|------------|
| Jan   | 0          | 0          | 0          | 0          | 0          |
| Feb   | 0          | 0          | 0          | 0          | 0          |
| Mar   | 0          | 0          | 0          | 0          | 0          |
| Apr   | 0          | 0          | 0          | 0          | 0          |
| May   | 0          | 0          | 0          | 0          | 0          |
| June  | 0          | 0          | 0          | 0          | 0          |
| Jul   | 0          | 0          | 0          | 0          | 0          |
| Aug   | 0          | 0          | 0          | 0          | 0          |
| Sep   | 0          | 0          | 0          | 0          | 0          |
| Oct   |            | 0          | 0          | 0          | 0          |
| Nov   |            | 0          | 0          | 0          | 0          |
| Dec   |            | 0          | 0          | 0          | 0          |

**BVNPT Licensing Division Statistics**  
**January 2020 through September 30, 2024**  
**Public Counter and Customer Service**

**Applicants/Licensees Assisted at the Public Counter**



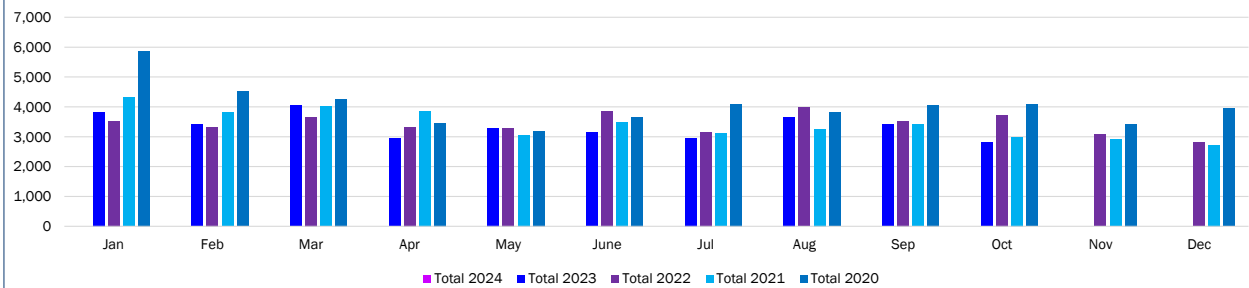
**Temporary Licenses Issued at the Public Counter**

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 0          | 0          |
| Feb          | 0          | 0          | 0          | 0          | 0          |
| Mar          | 0          | 0          | 0          | 0          | 0          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 0          | 0          | 0          | 0          |
| June         | 0          | 0          | 0          | 0          | 0          |
| Jul          | 0          | 0          | 0          | 0          | 0          |
| Aug          | 0          | 0          | 0          | 0          | 0          |
| Sep          | 0          | 0          | 0          | 0          | 0          |
| Oct          |            | 0          | 0          | 0          | 0          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 0          | 0          | 0          | 0          |
| <b>Total</b> | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   |

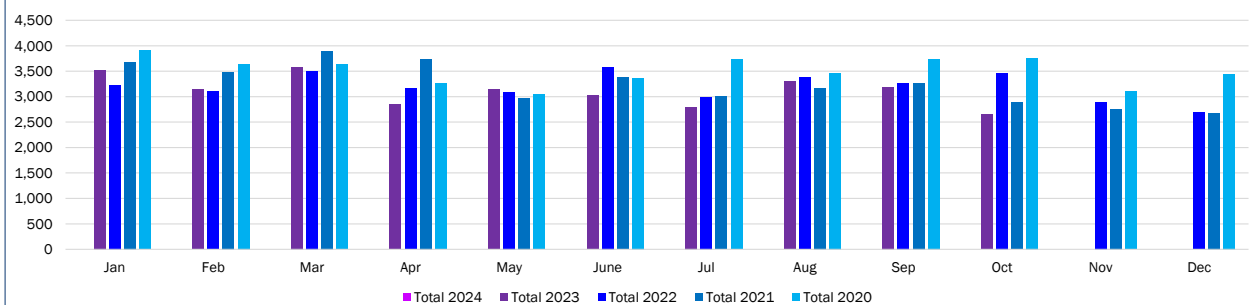
**Incoming Emails to the General BVNPT Email Box**

| Month        | Total 2024    | Total 2023    | Total 2022    | Total 2021    | Total 2020    |
|--------------|---------------|---------------|---------------|---------------|---------------|
| Jan          | 2,415         | 1,577         | 1,313         | 1,671         | 1,279         |
| Feb          | 1,748         | 1,481         | 1,367         | 1,502         | 1,004         |
| Mar          | 1,799         | 1,690         | 1,601         | 1,442         | 1,544         |
| Apr          | 1,797         | 1,436         | 1,520         | 1,214         | 1,477         |
| May          | 1,737         | 1,503         | 1,367         | 1,302         | 994           |
| June         | 1,543         | 1,348         | 1,678         | 1,271         | 1,443         |
| Jul          | 2,016         | 1,401         | 1,486         | 1,504         | 1,370         |
| Aug          | 1,601         | 1,635         | 1,616         | 1,433         | 1,311         |
| Sep          | 1,743         | 1,742         | 1,405         | 1,416         | 1,410         |
| Oct          |               | 2,098         | 1,030         | 1,435         | 1,257         |
| Nov          |               | 1,713         | 1,125         | 1,004         | 1,034         |
| Dec          |               | 1,484         | 1,245         | 1,119         | 977           |
| <b>Total</b> | <b>16,399</b> | <b>19,108</b> | <b>16,753</b> | <b>16,313</b> | <b>15,100</b> |

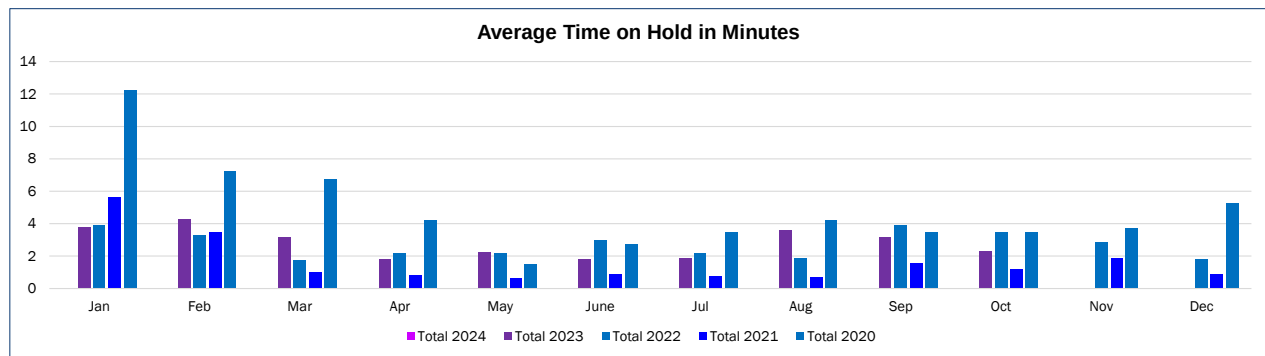
**Incoming Telephone Calls**



**Incoming Calls Answered**







## Cashiering

### In House Processed Payments - VN Renewal

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 39         | 35         | 37         | 45         | 80         |
| Feb          | 30         | 50         | 39         | 40         | 59         |
| Mar          | 22         | 27         | 36         | 39         | 55         |
| Apr          | 24         | 39         | 37         | 92         | 66         |
| May          | 32         | 38         | 37         | 42         | 49         |
| June         | 21         | 41         | 46         | 31         | 47         |
| Jul          | 22         | 35         | 31         | 46         | 75         |
| Aug          | 20         | 42         | 38         | 48         | 46         |
| Sep          | 43         | 34         | 46         | 43         | 68         |
| Oct          |            | 44         | 41         | 50         | 46         |
| Nov          |            | 19         | 44         | 31         | 57         |
| Dec          |            | 30         | 48         | 30         | 43         |
| <b>Total</b> | <b>253</b> | <b>434</b> | <b>480</b> | <b>537</b> | <b>691</b> |

### Online Processed Payments - VN Renewal

| Month        | Total 2024    | Total 2023    | Total 2022    | Total 2021    | Total 2020    |
|--------------|---------------|---------------|---------------|---------------|---------------|
| Jan          | 4,799         | 4,611         | 4,686         | 4,770         | 4,463         |
| Feb          | 3,766         | 3,974         | 3,869         | 3,756         | 3,462         |
| Mar          | 4,040         | 4,124         | 4,082         | 4,057         | 3,936         |
| Apr          | 4,036         | 3,871         | 3,816         | 4,013         | 3,952         |
| May          | 4,026         | 4,061         | 3,891         | 3,767         | 2,923         |
| June         | 3,896         | 4,094         | 4,027         | 3,999         | 2,030         |
| Jul          | 4,334         | 3,916         | 4,015         | 3,929         | 4,104         |
| Aug          | 4,537         | 4,375         | 4,416         | 4,290         | 4,060         |
| Sep          | 4,519         | 4,203         | 4,287         | 4,051         | 4,221         |
| Oct          |               | 4,336         | 4,243         | 4,124         | 4,490         |
| Nov          |               | 4,159         | 4,141         | 4,134         | 3,875         |
| Dec          |               | 3,928         | 3,954         | 3,894         | 3,937         |
| <b>Total</b> | <b>37,953</b> | <b>49,652</b> | <b>49,427</b> | <b>48,784</b> | <b>45,453</b> |

### In House Processed Payments - PT Renewal

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 3          | 1          | 3          | 7          | 5          |
| Feb          | 2          | 4          | 4          | 1          | 7          |
| Mar          | 1          | 9          | 3          | 3          | 3          |
| Apr          | 3          | 6          | 3          | 9          | 4          |
| May          | 4          | 7          | 5          | 4          | 6          |
| June         | 3          | 6          | 2          | 1          | 3          |
| Jul          | 3          | 1          | 1          | 5          | 7          |
| Aug          | 2          | 5          | 4          | 5          | 8          |
| Sep          | 2          | 4          | 2          | 1          | 1          |
| Oct          |            | 3          | 4          | 6          | 7          |
| Nov          |            | 2          | 6          | 2          | 3          |
| Dec          |            | 6          | 8          | 1          | 8          |
| <b>Total</b> | <b>23</b>  | <b>54</b>  | <b>45</b>  | <b>45</b>  | <b>62</b>  |

### Online Processed Payments - PT Renewal

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 348          | 362          | 393          | 386          | 413          |
| Feb          | 314          | 278          | 330          | 335          | 342          |
| Mar          | 359          | 365          | 393          | 356          | 375          |
| Apr          | 361          | 344          | 348          | 336          | 367          |
| May          | 347          | 373          | 339          | 387          | 302          |
| June         | 314          | 367          | 343          | 353          | 205          |
| Jul          | 386          | 382          | 379          | 385          | 392          |
| Aug          | 356          | 396          | 366          | 416          | 366          |
| Sep          | 360          | 351          | 361          | 364          | 386          |
| Oct          |              | 338          | 364          | 341          | 369          |
| Nov          |              | 332          | 359          | 331          | 364          |
| Dec          |              | 333          | 333          | 312          | 331          |
| <b>Total</b> | <b>3,145</b> | <b>4,221</b> | <b>4,308</b> | <b>4,302</b> | <b>4,212</b> |

### In House Processed Payments - VN Examinations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020   |
|--------------|------------|------------|------------|------------|--------------|
| Jan          | 14         | 58         | 56         | 46         | 134          |
| Feb          | 20         | 41         | 39         | 108        | 82           |
| Mar          | 19         | 36         | 51         | 51         | 161          |
| Apr          | 25         | 45         | 86         | 77         | 68           |
| May          | 31         | 37         | 50         | 38         | 52           |
| June         | 24         | 28         | 47         | 48         | 57           |
| Jul          | 17         | 25         | 50         | 51         | 92           |
| Aug          | 30         | 26         | 51         | 43         | 78           |
| Sep          | 26         | 19         | 45         | 29         | 76           |
| Oct          |            | 34         | 61         | 69         | 124          |
| Nov          |            | 23         | 36         | 27         | 70           |
| Dec          |            | 20         | 32         | 24         | 59           |
| <b>Total</b> | <b>206</b> | <b>392</b> | <b>604</b> | <b>611</b> | <b>1,053</b> |

### Online Processed Payments - VN Examinations

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 690          | 620          | 557          | 454          | 418          |
| Feb          | 490          | 628          | 683          | 525          | 512          |
| Mar          | 715          | 613          | 720          | 687          | 500          |
| Apr          | 699          | 513          | 693          | 615          | 542          |
| May          | 837          | 745          | 794          | 692          | 728          |
| June         | 752          | 667          | 797          | 750          | 704          |
| Jul          | 709          | 562          | 511          | 556          | 618          |
| Aug          | 622          | 685          | 652          | 674          | 601          |
| Sep          | 716          | 728          | 838          | 700          | 633          |
| Oct          |              | 504          | 494          | 495          | 466          |
| Nov          |              | 551          | 542          | 545          | 546          |
| Dec          |              | 813          | 850          | 754          | 614          |
| <b>Total</b> | <b>6,230</b> | <b>7,629</b> | <b>8,131</b> | <b>7,447</b> | <b>6,882</b> |

#### In House Processed Payments - PT Examinations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 16         | 19         | 20         | 0          | 34         |
| Feb          | 0          | 1          | 7          | 21         | 11         |
| Mar          | 0          | 0          | 3          | 1          | 0          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 23         | 16         | 0          | 5          |
| June         | 17         | 0          | 3          | 0          | 0          |
| Jul          |            | 1          | 0          | 1          | 0          |
| Aug          |            | 5          | 2          | 2          | 24         |
| Sep          |            | 4          | 18         | 16         | 2          |
| Oct          |            | 4          | 0          | 0          | 0          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 0          | 1          | 20         | 1          |
| <b>Total</b> | <b>33</b>  | <b>57</b>  | <b>70</b>  | <b>61</b>  | <b>77</b>  |

#### Online Processed Payments - PT Examinations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 30         | 18         | 6          | 26         | 34         |
| Feb          | 3          | 9          | 4          | 5          | 6          |
| Mar          | 5          | 7          | 4          | 11         | 5          |
| Apr          | 6          | 5          | 6          | 4          | 13         |
| May          | 15         | 65         | 51         | 20         | 39         |
| June         | 29         | 32         | 36         | 45         | 13         |
| Jul          | 11         | 14         | 26         | 14         | 14         |
| Aug          | 18         | 51         | 48         | 27         | 37         |
| Sep          | 28         | 23         | 29         | 12         | 17         |
| Oct          |            | 5          | 3          | 8          | 27         |
| Nov          |            | 8          | 2          | 8          | 7          |
| Dec          |            | 69         | 51         | 63         | 100        |
| <b>Total</b> | <b>145</b> | <b>306</b> | <b>266</b> | <b>243</b> | <b>312</b> |

#### In House Processed Payments - VN Reexaminations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 1          | 6          | 9          | 6          | 8          |
| Feb          | 4          | 6          | 4          | 2          | 3          |
| Mar          | 0          | 7          | 2          | 2          | 9          |
| Apr          | 1          | 5          | 4          | 9          | 10         |
| May          | 1          | 6          | 2          | 7          | 8          |
| June         | 4          | 3          | 3          | 7          | 4          |
| Jul          | 2          | 1          | 4          | 7          | 7          |
| Aug          | 1          | 3          | 2          | 5          | 7          |
| Sep          | 2          | 3          | 3          | 4          | 15         |
| Oct          |            | 1          | 7          | 5          | 12         |
| Nov          |            | 0          | 5          | 2          | 5          |
| Dec          |            | 2          | 5          | 7          | 3          |
| <b>Total</b> | <b>16</b>  | <b>43</b>  | <b>50</b>  | <b>63</b>  | <b>91</b>  |

#### Online Processed Payments - VN Reexaminations

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 362          | 613          | 408          | 449          | 377          |
| Feb          | 299          | 594          | 380          | 362          | 324          |
| Mar          | 353          | 512          | 454          | 528          | 412          |
| Apr          | 292          | 400          | 420          | 457          | 471          |
| May          | 276          | 371          | 389          | 406          | 409          |
| June         | 266          | 328          | 448          | 373          | 360          |
| Jul          | 263          | 300          | 448          | 375          | 385          |
| Aug          | 270          | 301          | 506          | 405          | 410          |
| Sep          | 276          | 282          | 464          | 411          | 405          |
| Oct          |              | 299          | 416          | 420          | 423          |
| Nov          |              | 260          | 418          | 341          | 336          |
| Dec          |              | 257          | 394          | 321          | 300          |
| <b>Total</b> | <b>2,657</b> | <b>4,517</b> | <b>5,145</b> | <b>4,848</b> | <b>4,612</b> |

#### In House Processed Payments - PT Reexaminations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 1          | 1          |
| Feb          | 0          | 0          | 0          | 0          | 1          |
| Mar          | 0          | 0          | 0          | 0          | 2          |
| Apr          | 0          | 0          | 0          | 0          | 1          |
| May          | 0          | 0          | 1          | 0          | 1          |
| June         | 0          | 0          | 0          | 0          | 1          |
| Jul          | 0          | 0          | 0          | 0          | 0          |
| Aug          | 0          | 0          | 1          | 0          | 0          |
| Sep          | 0          | 0          | 0          | 0          | 1          |
| Oct          |            | 0          | 0          | 1          | 0          |
| Nov          |            | 0          | 0          | 0          | 1          |
| Dec          |            | 0          | 0          | 0          | 0          |
| <b>Total</b> | <b>0</b>   | <b>0</b>   | <b>2</b>   | <b>2</b>   | <b>9</b>   |

#### Online Processed Payments - PT Reexaminations

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 21         | 19         | 20         | 22         | 25         |
| Feb          | 17         | 15         | 15         | 14         | 11         |
| Mar          | 18         | 20         | 21         | 22         | 19         |
| Apr          | 18         | 16         | 6          | 20         | 22         |
| May          | 15         | 14         | 18         | 15         | 25         |
| June         | 19         | 10         | 17         | 19         | 14         |
| Jul          | 13         | 13         | 6          | 11         | 29         |
| Aug          | 20         | 18         | 14         | 20         | 12         |
| Sep          | 15         | 11         | 19         | 17         | 24         |
| Oct          |            | 18         | 18         | 8          | 14         |
| Nov          |            | 24         | 14         | 14         | 21         |
| Dec          |            | 10         | 14         | 6          | 14         |
| <b>Total</b> | <b>156</b> | <b>188</b> | <b>182</b> | <b>188</b> | <b>230</b> |

#### In House Processed Payments - VN Interim Permit

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 0          | 0          |
| Feb          | 0          | 0          | 0          | 0          | 0          |
| Mar          | 1          | 0          | 0          | 0          | 0          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 0          | 0          | 0          | 1          |
| June         | 0          | 0          | 0          | 0          | 0          |
| Jul          | 0          | 0          | 2          | 0          | 0          |
| Aug          | 0          | 0          | 1          | 0          | 0          |
| Sep          | 1          | 0          | 0          | 0          | 0          |
| Oct          |            | 0          | 0          | 0          | 0          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 0          | 0          | 0          | 0          |
| <b>Total</b> | <b>2</b>   | <b>0</b>   | <b>3</b>   | <b>0</b>   | <b>1</b>   |

#### Online Processed Payments - VN Interim Permit

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 31         | 22         | 46         | 34         | 9          |
| Feb          | 18         | 15         | 37         | 12         | 7          |
| Mar          | 15         | 15         | 36         | 21         | 24         |
| Apr          | 11         | 12         | 23         | 22         | 37         |
| May          | 26         | 20         | 50         | 48         | 36         |
| June         | 19         | 23         | 63         | 25         | 32         |
| Jul          | 15         | 17         | 30         | 12         | 25         |
| Aug          | 15         | 19         | 45         | 15         | 10         |
| Sep          | 5          | 22         | 27         | 25         | 26         |
| Oct          |            | 27         | 17         | 28         | 19         |
| Nov          |            | 12         | 26         | 35         | 35         |
| Dec          |            | 15         | 27         | 45         | 45         |
| <b>Total</b> | <b>155</b> | <b>219</b> | <b>427</b> | <b>322</b> | <b>305</b> |

In House Processed Payments - VN Verification

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 19         | 34         | 19         | 30         | 31         |
| Feb          | 21         | 29         | 30         | 29         | 39         |
| Mar          | 6          | 32         | 20         | 47         | 25         |
| Apr          | 8          | 34         | 21         | 59         | 30         |
| May          | 10         | 23         | 20         | 34         | 31         |
| June         | 8          | 27         | 22         | 38         | 30         |
| Jul          | 9          | 28         | 23         | 27         | 30         |
| Aug          | 17         | 24         | 22         | 32         | 37         |
| Sep          | 6          | 16         | 30         | 25         | 40         |
| Oct          |            | 27         | 33         | 29         | 36         |
| Nov          |            | 10         | 29         | 14         | 32         |
| Dec          |            | 12         | 31         | 21         | 30         |
| <b>Total</b> | <b>104</b> | <b>296</b> | <b>300</b> | <b>385</b> | <b>391</b> |

Online Processed Payments - VN Verification

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 166          | 172          | 190          | 151          | 112          |
| Feb          | 157          | 139          | 194          | 124          | 110          |
| Mar          | 190          | 205          | 209          | 253          | 110          |
| Apr          | 158          | 193          | 220          | 195          | 93           |
| May          | 191          | 212          | 198          | 180          | 122          |
| June         | 150          | 193          | 204          | 216          | 102          |
| Jul          | 176          | 169          | 224          | 200          | 121          |
| Aug          | 179          | 182          | 205          | 228          | 127          |
| Sep          | 143          | 179          | 174          | 217          | 117          |
| Oct          |              | 171          | 194          | 155          | 147          |
| Nov          |              | 143          | 132          | 172          | 144          |
| Dec          |              | 131          | 153          | 165          | 163          |
| <b>Total</b> | <b>1,510</b> | <b>2,089</b> | <b>2,297</b> | <b>2,256</b> | <b>1,468</b> |

In House Processed Payments - VN Initial Licensure

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 3          | 2          | 0          | 0          | 1          |
| Feb          | 0          | 1          | 0          | 3          | 2          |
| Mar          | 3          | 2          | 2          | 3          | 2          |
| Apr          | 5          | 1          | 0          | 7          | 2          |
| May          | 2          | 0          | 4          | 1          | 4          |
| June         | 2          | 0          | 0          | 3          | 0          |
| Jul          | 3          | 3          | 6          | 1          | 0          |
| Aug          | 6          | 1          | 3          | 2          | 1          |
| Sep          | 9          | 8          | 3          | 1          | 4          |
| Oct          |            | 2          | 1          | 0          | 3          |
| Nov          |            | 3          | 1          | 1          | 1          |
| Dec          |            | 3          | 2          | 2          | 0          |
| <b>Total</b> | <b>33</b>  | <b>26</b>  | <b>22</b>  | <b>24</b>  | <b>20</b>  |

Online Processed Payments - VN Initial Licensure

| Month        | Total 2024   | Total 2023   | Total 2022   | Total 2021   | Total 2020   |
|--------------|--------------|--------------|--------------|--------------|--------------|
| Jan          | 788          | 773          | 489          | 548          | 510          |
| Feb          | 664          | 634          | 509          | 500          | 454          |
| Mar          | 877          | 955          | 759          | 626          | 534          |
| Apr          | 726          | 738          | 654          | 616          | 464          |
| May          | 703          | 563          | 595          | 576          | 413          |
| June         | 805          | 724          | 639          | 579          | 582          |
| Jul          | 799          | 709          | 672          | 689          | 686          |
| Aug          | 762          | 718          | 659          | 581          | 643          |
| Sep          | 734          | 681          | 569          | 541          | 649          |
| Oct          |              | 772          | 689          | 591          | 647          |
| Nov          |              | 672          | 617          | 561          | 499          |
| Dec          |              | 581          | 719          | 582          | 441          |
| <b>Total</b> | <b>6,858</b> | <b>8,520</b> | <b>7,570</b> | <b>6,990</b> | <b>6,522</b> |

In House Processed Payments - PT Initial Licensure

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 0          | 0          | 0          | 0          | 0          |
| Feb          | 0          | 0          | 0          | 0          | 0          |
| Mar          | 0          | 0          | 0          | 0          | 2          |
| Apr          | 0          | 0          | 0          | 0          | 0          |
| May          | 0          | 0          | 0          | 0          | 0          |
| June         | 0          | 0          | 0          | 0          | 0          |
| Jul          | 1          | 0          | 0          | 1          | 0          |
| Aug          | 0          | 0          | 0          | 2          | 0          |
| Sep          | 1          | 0          | 0          | 0          | 0          |
| Oct          |            | 0          | 0          | 0          | 0          |
| Nov          |            | 0          | 0          | 0          | 0          |
| Dec          |            | 0          | 0          | 0          | 0          |
| <b>Total</b> | <b>2</b>   | <b>0</b>   | <b>0</b>   | <b>3</b>   | <b>2</b>   |

Online Processed Payments - PT Initial Licensure

| Month        | Total 2024 | Total 2023 | Total 2022 | Total 2021 | Total 2020 |
|--------------|------------|------------|------------|------------|------------|
| Jan          | 13         | 17         | 14         | 40         | 17         |
| Feb          | 36         | 43         | 20         | 43         | 26         |
| Mar          | 18         | 29         | 39         | 36         | 33         |
| Apr          | 15         | 12         | 14         | 26         | 17         |
| May          | 7          | 8          | 9          | 21         | 32         |
| June         | 20         | 25         | 13         | 15         | 21         |
| Jul          | 26         | 50         | 34         | 19         | 24         |
| Aug          | 19         | 18         | 32         | 32         | 32         |
| Sep          | 19         | 23         | 15         | 19         | 21         |
| Oct          |            | 37         | 16         | 26         | 35         |
| Nov          |            | 25         | 41         | 18         | 18         |
| Dec          |            | 11         | 19         | 15         | 12         |
| <b>Total</b> | <b>173</b> | <b>298</b> | <b>266</b> | <b>310</b> | <b>288</b> |

Incoming Mail

