



Board of Vocational Nursing and Psychiatric Technicians
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MEMORANDUM

DATE May 8, 2023
TO Board Members
FROM Antoinette Wood
Enforcement Division Chief
SUBJECT Enforcement Division Report

STAFFING

The Enforcement Division currently has an open Associate Governmental Program Analyst (AGPA) position, one open Program Technician III (PT III) position, and an open Staff Services Manager 1 (Probation) open position due to two promotions.

STATISTICAL OVERVIEW

Attached is the BVNPT Enforcement Report - This report includes statistical data from 2018 to present.

NOTABLE HIGHLIGHTS

Total Number of Investigations Assigned

The total number of cases assigned for investigation in the 2023 FY, Quarter Three, is 509, which is up from last quarter's 402 cases assigned.

Total Number of Pending Cases

The total number of pending investigation cases in the 2023 FY, Quarter Three, is 964.

Total Number of Investigations Completed

The total number of investigations completed in the 2023 FY, Quarter Three, is 492.

The average number of days to complete investigations is 154 days, well within the target of 360 days.

Total Number of Cases Referred to the Attorney General's Office

The total number of cases sent to the Attorney General's office for formal discipline was 47 in the 2023 FY, Quarter Three.

Total Number of Disciplinary Cases Completed

The total number of disciplinary cases completed was 46 in the 2023 FY, Quarter Three.

Licensee Probation

During the in the 2023 FY, Quarter Three, there were 26 new probationers. The average number of days from assignment to first contact was 3 days. Well within the target of 15 days.

Strategic Planning and Implementation

The Enforcement Division continues to diligently work towards closing cases. We are working with the Division of Investigations to take on more of our cases. We believe that this will allow us to close cases faster and create a budgetary savings. We will continue to work with the Enforcement Committee on efficiencies and cost savings strategies.



Enforcement Division Statistical Data

April 1, 2018 through March 2023

Executive Summary

BVNPT Enforcement Division Statistics
April 1, 2018 through March 2023

Applicant Intake Received

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	15	21	26	19	30	
Feb	24	16	20	13	35	
Mar	12	22	30	29	50	
Apr		22	15	24	42	69
May		9	19	18	60	36
June		22	37	13	18	40
Jul		25	23	19	34	38
Aug		17	21	10	15	71
Sep		18	18	13	31	40
Oct		21	20	13	56	59
Nov		18	15	18	32	37
Dec		19	27	12	15	53
Total	51	230	271	201	418	443

Licensee Arrest/Convictions Received

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	55	61	68	71	75	
Feb	49	56	80	103	78	
Mar	49	54	74	90	67	
Apr		61	74	70	84	69
May		53	53	62	71	73
June		55	106	51	70	74
Jul		51	70	69	73	63
Aug		53	73	74	83	96
Sep		48	44	84	57	56
Oct		58	48	77	74	85
Nov		42	61	86	55	46
Dec		64	42	63	209	70
Total	153	656	793	900	996	632

Licensee Complaints Received

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	98	81	72	117	126	
Feb	218	72	77	105	83	
Mar	118	86	94	87	111	
Apr		90	87	85	87	84
May		90	77	59	65	83
June		115	76	82	66	64
Jul		82	94	85	69	67
Aug		99	77	98	75	55
Sep		122	52	80	70	59
Oct		108	72	107	95	80
Nov		88	85	73	54	57
Dec		81	69	72	82	60
Total	434	1114	932	1,050	983	609

Out of State/Other State Agency Discipline

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	4	4	0	
Feb	9	4	5	4	4	
Mar	5	12	11	2	4	
Apr		3	9	6	5	7
May		3	8	2	5	4
June		4	4	4	7	2
Jul		4	15	4	6	4
Aug		5	3	5	1	0
Sep		3	4	7	3	0
Oct		4	1	4	5	5
Nov		4	9	3	2	0
Dec		5	4	13	9	6
Total	18	55	77	58	51	28

Other

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	94	77	68	113	126	
Feb	209	68	72	101	79	
Mar	113	74	83	85	107	
Apr		87	78	79	82	77
May		87	69	57	60	79
June		11	72	78	59	62
Jul		78	79	81	63	63
Aug		94	74	93	74	54
Sep		119	48	73	80	59
Oct		104	71	103	100	75
Nov		84	76	70	56	57
Dec		76	65	59	90	54
Total	416	959	855	992	976	580

Cases Closed at Intake

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	20	36	36	60	
Feb	20	10	27	25	38	
Mar	20	11	28	21	35	
Apr		20	31	22	29	31
May		22	32	15	29	29
June		9	40	23	28	15
Jul		15	34	35	32	25
Aug		5	27	16	31	13
Sep		13	14	39	28	13
Oct		23	11	48	42	44
Nov		7	18	34	23	28
Dec		22	19	36	45	16
Total	53	177	317	350	420	214

Cases Pending at Intake

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	0	0	10	37	
Feb	7	0	5	3	38	
Mar	14	5	1	2	15	
Apr		1	0	4	21	42
May		0	0	5	3	14
June		0	0	0	2	62
Jul		0	3	9	25	30
Aug		0	0	0	38	51
Sep		2	2	0	43	14
Oct		3	0	7	21	11
Nov		2	2	4	19	97
Dec		3	0	4	0	41

Total Intake Received

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	168	163	166	207	231	
Feb	291	144	177	221	196	
Mar	179	162	198	206	228	
Apr		173	176	179	213	222
May		152	149	139	196	192
June		192	219	146	154	178
Jul		158	187	173	176	168
Aug		169	171	182	173	224
Sep		188	114	177	171	155
Oct		187	140	197	235	224
Nov		148	161	177	145	140
Dec		164	138	147	323	183
Total	638	2,000	1,996	2,151	2,441	1,686

Desk Investigations Assigned - ESU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	61	44	22	43	110	
Feb	150	46	33	38	62	
Mar	83	45	31	41	69	
Apr		57	40	35	16	25
May		56	32	19	21	21
June		70	36	39	16	15
Jul		58	53	40	22	28
Aug		76	37	28	33	7
Sep		67	38	49	45	22
Oct		70	49	26	31	6
Nov		71	35	33	24	47
Dec		42	35	21	67	7
Total	294	702	441	412	516	178

Desk Investigations Pending - ESU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	140	92	124	188	247	
Feb	207	90	110	198	251	
Mar	176	90	102	201	253	
Apr		113	121	192	206	214
May		107	112	181	145	207
June		130	107	200	121	183
Jul		146	121	197	132	170
Aug		151	105	190	157	173
Sep		155	87	184	148	180
Oct		155	98	158	166	151
Nov		167	97	164	155	182
Dec		146	92	129	171	181

Desk Investigations Pending Age (Days) - ESU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	106	95	126	148	180	
Feb	68	89	110	142	167	
Mar	80	79	102	141	156	
Apr		67	112	145	181	240
May		76	108	158	209	247
June		73	93	153	237	240
Jul		72	63	141	235	223
Aug		81	84	136	206	241
Sep		83	96	116	179	232
Oct		81	90	129	158	247
Nov		76	89	127	182	214
Dec		90	93	133	134	241
Average	85	80	97	139	185	236

Investigations Completed - ESU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	40	31	14	31	
Feb	75	44	40	36	48	
Mar	131	46	33	40	67	
Apr		42	16	42	68	20
May		45	30	40	81	25
June		51	34	23	45	38
Jul		46	35	44	13	41
Aug		65	51	38	8	3
Sep		61	54	60	47	17
Oct		74	34	55	28	34
Nov		60	32	32	34	16
Dec		61	42	57	43	7
Total	274	635	432	481	513	201

Investigations Completed: Average days - ESU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	60	65	193	104	236	
Feb	69	75	155	148	227	
Mar	48	81	133	187	153	
Apr		48	199	156	147	256
May		66	149	143	164	261
June		58	157	231	129	328
Jul		93	178	192	220	295
Aug		42	72	221	458	422
Sep		73	65	198	260	457
Oct		74	74	118	204	273
Nov		60	113	171	113	324
Dec		61	80	147	218	244
Average	59	66	131	168	211	318

Desk Investigations Assigned - LACRU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	69	78	85	89	132	
Feb	81	70	91	125	133	
Mar	46	84	110	113	132	
Apr		80	96	101	114	138
May		61	76	83	144	134
June		71	120	67	101	102
Jul		73	92	97	102	150
Aug		71	85	95	128	167
Sep		63	64	103	75	114
Oct		77	64	96	130	154
Nov		61	75	92	90	104
Dec		80	69	93	242	135
Total	196	869	1,027	1,154	1,523	1,198

Desk Investigations Pending - LACRU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	524	672	647	712	760	
Feb	551	653	669	719	749	
Mar	543	641	674	717	737	
Apr		646	699	691	713	740
May		577	683	634	735	701
June		556	702	607	738	680
Jul		573	675	642	739	670
Aug		542	672	617	764	705
Sep		549	661	613	725	721
Oct		531	656	615	708	733
Nov		512	677	642	693	714
Dec		522	689	654	753	732

Desk Investigations Pending Age (Days) - LACRU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	254	293	300	230	225	
Feb	247	289	294	225	219	
Mar	262	290	285	231	210	
Apr		293	272	241	215	249
May		288	284	258	214	238
June		287	277	275	223	225
Jul		287	276	273	226	219
Aug		284	273	283	216	203
Sep		278	283	285	230	213
Oct		266	289	287	226	212
Nov		271	292	291	229	223
Dec		257	295	294	221	226
Average	254	282	285	264	221	223

Investigations Completed - LACRU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	58	93	94	126	116	
Feb	61	85	75	125	138	
Mar	65	104	107	114	153	
Apr		74	70	123	129	147
May		126	92	139	127	157
June		87	98	91	94	128
Jul		68	121	63	97	151
Aug		96	87	117	107	135
Sep		61	73	106	113	102
Oct		87	74	96	152	138
Nov		84	45	60	106	125
Dec		71	67	82	187	107
Total	184	1,036	1,003	1,242	1,519	1,190

Investigations Completed: Average days - LACRU

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	308	295	210	210	155	
Feb	225	313	190	205	213	
Mar	204	226	277	170	219	
Apr		142	320	160	181	244
May		333	189	169	160	247
June		235	207	162	152	268
Jul		257	249	172	228	190
Aug		300	271	173	251	175
Sep		300	232	176	196	143
Oct		320	245	173	199	139
Nov		222	257	149	215	154
Dec		273	257	174	98	186
Average	246	268	242	174	189	194

Non-Sworn Investigations Assigned

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	30	10	10	5	18	
Feb	26	12	5	9	23	
Mar	100	16	12	6	15	
Apr		9	18	6	12	17
May		19	12	6	15	14
June		38	5	13	11	12
Jul		6	5	11	3	21
Aug		18	6	2	2	9
Sep		46	0	5	23	7
Oct		11	9	40	8	9
Nov		21	21	13	4	40
Dec		17	19	3	8	0
Total	156	223	122	119	142	129

Non-Sworn Investigations Pending Assigned to Investigator

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	91	61	99	161	140	
Feb	101	52	90	164	144	
Mar	121	60	76	129	147	
Apr		49	78	128	170	105
May		63	84	113	148	124
June		85	69	136	138	112
Jul		77	62	128	151	110
Aug		83	57	119	178	118
Sep		124	45	102	176	121
Oct		106	9	129	188	120
Nov		72	21	125	188	125
Dec		82	19	109	170	124

Non-Sworn Investigations Pending - Unassigned

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	0	0	32	140	
Feb	0	0	0	26	138	
Mar	0	0	0	45	134	
Apr		0	0	29	110	184
May		0	0	29	118	160
June		0	0	0	119	177
Jul		0	0	0	100	182
Aug		0	0	0	52	181
Sep		0	0	0	62	171
Oct		0	0	0	32	162
Nov		0	0	0	21	189
Dec		0	0	0	28	177

Non-Sworn Investigations Pending - Pending Age (Days)

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	140	111	218	412	407	
Feb	137	105	217	417	388	
Mar	136	108	193	410	383	
Apr		90	198	403	381	381
May		94	196	395	392	376
June		14	214	362	387	383
Jul		92	231	355	402	368
Aug		104	242	338	421	390
Sep		98	214	306	424	410
Oct		122	245	240	406	406
Nov		144	257	221	408	390
Dec		152	272	221	396	401
Average	138	103	225	340	400	389

Non-Sworn Investigations Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	7	20	10	32	
Feb	20	21	14	12	20	
Mar	84	8	27	23	16	
Apr		8	15	25	14	16
May		12	7	21	27	17
June		11	19	19	17	7
Jul		14	13	17	9	18
Aug		10	11	17	23	1
Sep		7	13	22	6	12
Oct		26	15	14	29	17
Nov		56	7	17	17	3
Dec		10	14	19	18	16
Total	118	190	175	216	228	107

Non-Sworn Investigations Completed - Average Days to Complete

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	194	226	322	526	476	
Feb	207	155	351	513	616	
Mar	54	120	302	641	516	
Apr		207	300	526	668	686
May		118	409	626	431	682
June		118	224	602	717	757
Jul		172	263	503	731	733
Aug		133	224	573	540	575
Sep		140	457	571	545	659
Oct		146	282	486	620	711
Nov		110	167	463	675	801
Dec		178	278	394	704	671
Average	152	152	298	535	603	697

Field Sworn/DOI Investigations Assigned

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	8	9	16	29	
Feb	14	4	11	13	13	
Mar	14	10	22	20	24	
Apr		9	11	5	26	9
May		5	18	8	19	14
June		3	11	3	15	19
Jul		6	8	19	7	4
Aug		18	11	18	14	6
Sep		23	12	2	16	11
Oct		21	8	15	27	53
Nov		12	11	5	19	1
Dec		11	4	8	15	16
Total	38	130	136	132	224	133

Field Sworn/DOI Investigations Pending

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	112	119	138	203	201	
Feb	122	113	135	200	208	
Mar	116	113	136	210	222	
Apr		115	127	191	224	185
May		107	126	179	233	181
June		100	126	172	216	179
Jul		94	121	165	203	168
Aug		101	120	167	199	155
Sep		103	122	147	197	156
Oct		111	119	155	211	196
Nov		114	118	151	207	194
Dec		116	114	140	199	192

Field Sworn/DOI Investigations Pending Age (Days)

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	274	282	298	314	353	
Feb	278	296	287	310	354	
Mar	253	291	257	309	352	
Apr		286	251	300	360	351
May		305	217	314	363	364
June		324	218	337	338	371
Jul		325	222	323	347	395
Aug		305	236	289	364	415
Sep		258	229	283	368	432
Oct		263	245	281	339	345
Nov		248	257	298	326	361
Dec		277	272	302	328	357
Average	268	288	249	305	349	377

Field Sworn/DOI Investigations Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	4	8	14	14	
Feb	3	10	5	15	10	
Mar	20	9	10	7	8	
Apr		8	16	20	12	15
May		12	10	17	12	17
June		11	10	8	13	21
Jul		9	11	17	15	10
Aug		11	11	10	16	13
Sep		18	12	18	14	8
Oct		12	9	21	14	5
Nov		11	10	13	20	6
Dec		6	7	2	14	7
Total	36	121	119	162	162	102

DOI Investigations (avg. days to complete)

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	394	418	386	432	342	
Feb	222	350	444	485	401	
Mar	400	471	426	315	158	
Apr		471	386	509	302	326
May		246	443	365	341	362
June		361	388	410	349	278
Jul		436	318	494	335	240
Aug		295	322	646	431	370
Sep		447	354	502	446	397
Oct		126	279	374	523	640
Nov		248	248	374	432	595
Dec		202	272	484	462	447
Average	339	339	356	449	377	406

Total Investigation Cases Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1322	144	141	158	194	
Feb	131	150	152	186	197	
Mar	227	168	172	171	265	
Apr		137	128	225	192	198
May		192	159	208	252	222
June		160	174	131	179	177
Jul		127	177	149	140	226
Aug		166	176	190	180	179
Sep		120	141	201	211	161
Oct		177	139	157	230	237
Nov		195	98	110	160	163
Dec		133	115	174	289	131
Total	1,680	1,869	1,772	2,060	2,489	1,694

Second Level Reviews (AS05) Pending

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	6	21	18	11	
Feb	7	4	14	13	17	
Mar	3	3	19	23	11	
Apr		6	18	12	28	1
May		5	15	16	22	6
June		8	11	21	20	8
Jul		3	0	15	24	13
Aug		1	4	12	11	17
Sep		4	14	14	6	15
Oct		1	8	2	6	14
Nov		2	3	10	13	16
Dec		4	9	7	3	16

Second Level Reviews (AS05) Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	15	6	10	26	
Feb	13	24	47	32	14	
Mar	84	21	32	18	34	
Apr		11	36	61	1	30
May		11	22	36	39	31
June		12	33	21	50	18
Jul		13	22	49	28	27
Aug		12	28	37	60	19
Sep		2	16	43	21	25
Oct		28	28	30	28	15
Nov		52	24	20	30	17
Dec		5	12	42	48	17
Total	110	206	306	399	379	199

Citations Issued - Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	9	5	7	14	6	
Feb	16	6	17	10	7	
Mar	8	19	15	6	9	
Apr		7	23	23	8	12
May		7	10	13	8	6
June		0	7	10	9	1
Jul		17	19	7	6	7
Aug		9	9	11	8	12
Sep		8	9	11	15	11
Oct		9	3	18	18	5
Nov		9	4	15	18	19
Dec		7	5	7	12	1
Total	33	103	128	145	124	74

CE Audit Citations Issued - Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	0	0	6		
Feb	0	0	0	6		
Mar	0	0	0	4		
Apr		0	0	7		
May		0	0	0		
June		0	0	0		
Jul		0	0	0	1	
Aug		0	0	0	0	
Sep		0	0	0	3	
Oct		0	0	0	8	
Nov		0	0	0	10	
Dec		0	0	0	7	
Total	0	0	0	23	29	

License Applicants Denied - Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	5	1	2	5	
Feb	4	2	1	2	4	
Mar	3	3	0	1	1	
Apr		0	5	1	3	3
May		2	8	0	3	4
June		0	8	2	1	5
Jul		2	2	4	3	2
Aug		0	4	4	2	6
Sep		4	1	3	3	3
Oct		2	11	1	3	6
Nov		3	5	0	3	2
Dec		6	1	1	1	2
Total	11	29	47	21	32	33

Total Number of Cases Referred to AG's Office

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	3	20	28	22	
Feb	14	9	17	8	18	
Mar	27	11	16	21	30	
Apr		25	15	17	20	32
May		23	37	18	27	31
June		16	30	11	9	47
Jul		21	26	18	28	27
Aug		16	33	5	28	30
Sep		25	6	20	32	24
Oct		18	31	9	24	23
Nov		26	12	12	15	22
Dec		11	10	20	21	30
Total	47	204	253	187	274	266

Total Accusations Filed by Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	11	6	17	26	
Feb	13	9	12	27	21	
Mar	13	14	15	16	30	
Apr		9	21	17	19	33
May		20	17	17	22	31
June		16	27	13	25	29
Jul		12	29	9	11	34
Aug		15	25	12	18	40
Sep		10	20	13	22	18
Oct		18	7	9	14	30
Nov		8	14	7	23	16
Dec		24	13	13	23	29
Total	46	166	206	170	254	260

Total Statement of Issues Filed by Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	2	0	2	2	
Feb	0	2	1	1	3	
Mar	0	1	1	0	4	
Apr		2	0	2	1	1
May		1	1	0	1	2
June		1	2	1	1	2
Jul		1	4	0	2	1
Aug		0	3	1	3	1
Sep		1	3	1	0	2
Oct		2	2	1	2	0
Nov		1	0	2	3	0
Dec		0	1	0	1	3
Total	1	14	18	11	23	12

Cases Pending at AG - Referred by Discipline Unit

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	143	162	132	208	278	
Feb	146	157	135	197	265	
Mar	144	137	129	180	261	
Apr		150	129	185	244	287
May		161	155	193	255	300
June		157	164	181	225	323
Jul		138	173	177	225	319
Aug		154	194	163	244	311
Sep		153	173	155	237	315
Oct		136	185	151	233	321
Nov		154	188	137	229	319
Dec		154	173	126	221	308

Total Disciplinary Actions Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	14	8	32	17	
Feb	14	11	10	15	31	
Mar	19	27	20	36	32	
Apr		11	15	13	35	28
May		8	11	11	14	16
June		18	20	24	38	26
Jul		16	16	18	30	28
Aug		18	9	19	14	34
Sep		26	19	27	36	18
Oct		19	22	19	27	27
Nov		6	8	17	16	16
Dec		20	20	28	30	47
Total	46	194	178	259	320	240

Average Days to Complete Discipline - Target 540 Days

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	917	933	843	940	643	
Feb	479	741	1001	701	683	
Mar	697	715	921	618	763	
Apr		815	373	493	795	831
May		956	766	791	800	846
June		879	727	771	807	681
Jul		704	613	720	718	792
Aug		708	822	711	1208	900
Sep		681	615	858	732	815
Oct		569	664	836	660	770
Nov		694	983	1047	801	887
Dec		781	847	923	826	727
Average	698	765	765	784	786	805

Percentage of Cases Closed within Target

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	29	14	28		
Feb	21	27	10	27		
Mar	37	44	15	39		
Apr		9	40	69		
May		11	27	36		
June		29	50	29		
Jul		56	44	33	50	
Aug		39	22	37	14	
Sep		42	37	37	39	
Oct		50	41	30	52	
Nov		40	13	12	19	
Dec		25	35	14	37	
Average	22	33	29	33	35	

Total Number of Probationers

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	324	323	330	369	412	
Feb	322	319	324	366	417	
Mar	321	336	321	374	395	
Apr		331	318	374	398	471
May		334	316	357	385	463
June		333	324	350	391	460
Jul		329	329	346	389	440
Aug		328	331	343	377	427
Sep		334	330	339	380	431
Oct		329	326	336	373	426
Nov		323	311	337	365	421
Dec		323	317	329	371	417

Active Probationers

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	296	297	305	344	386	
Feb	295	293	298	341	390	
Mar	294	308	295	349	370	
Apr		304	292	348	373	442
May		307	291	331	359	436
June		307	299	324	365	432
Jul		301	303	319	364	412
Aug		300	304	316	354	400
Sep		306	303	312	355	403
Oct		301	299	310	347	399
Nov		296	286	311	340	394
Dec		295	292	304	346	390

Tolled Probationers

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	28	26	25	25	26	
Feb	27	26	26	25	27	
Mar	27	28	26	25	25	
Apr		27	26	26	25	29
May		27	25	26	26	27
June		26	25	26	26	28
Jul		28	26	27	25	28
Aug		28	27	27	23	27
Sep		28	27	27	25	28
Oct		28	27	26	26	27
Nov		27	25	26	25	27
Dec		28	25	25	25	27

Probationers Successful Completions

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2	2	8	10	
Feb	4	4	4	6	6	
Mar	3	1	4	4	7	
Apr		7	10	8	8	4
May		8	1	10	9	8
June		5	5	3	7	4
Jul		11	0	6	9	19
Aug		9	4	7	8	12
Sep		6	6	3	4	10
Oct		8	11	5	11	5
Nov		5	7	6	11	7
Dec		7	3	2	6	2
Total	11	73	57	68	96	71

New Probationers

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	10	6	15	21	
Feb	4	3	2	6	14	
Mar	10	23	10	13	16	
Apr		8	12	7	12	11
May		6	8	1	4	9
June		17	22	8	17	3
Jul		9	15	6	14	7
Aug		9	2	11	6	14
Sep		15	10	4	11	4
Oct		3	10	8	14	14
Nov		2	3	9	6	17
Dec		9	12	5	9	8
Total	26	114	112	93	144	87

Average Days from Assignment to First Contact

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	1	4	2		
Feb	6	5	10	2		
Mar	1	2	5	5		
Apr		4	4	3		
May		1	5	7		
June		2	3	5		
Jul		4	2	6	8	
Aug		5	1	6	5	
Sep		3	2	5	7	
Oct		2	2	8	8	
Nov		2	1	6	3	
Dec		4	1	5	2	
Average	3	3	3	5	6	

Number of Probation Violations

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	7	3	4	10		
Feb	5	8	3	11		
Mar	6	4	4	11		
Apr		1	5	4		
May		4	12	14		
June		2	10	9		
Jul		3	0	8	7	
Aug		3	3	8	8	
Sep		7	9	9	17	
Oct		5	17	13	11	
Nov		7	11	11	16	
Dec		6	10	3	8	
Total	18	53	88	111	67	

Average Days from Violation Reported to Action Initiated - Target 30 Days

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	0	12	1		
Feb	1	1	7	1		
Mar	1	0	8	6		
Apr		1	6	8		
May		1	7	4		
June		1	1	3		
Jul		1	0	4	9	
Aug		1	0	2	1	
Sep		1	0	3	1	
Oct		1	1	2	2	
Nov		1	2	1	2	
Dec		1	2	1	2	
Average	1	1	4	3	3	

Subsequent Probation Discipline Cases Initiated

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2	1	8		
Feb	3	1	4	2		
Mar	2	2	3	5		
Apr		5	4	5		
May		0	4	4		
June		2	7	4		
Jul		0	2	7	7	
Aug		5	4	6	2	
Sep		0	4	4	7	
Oct		2	1	8	3	
Nov		4	2	10	6	
Dec		1	2	4	4	
Total	9	24	38	67	29	

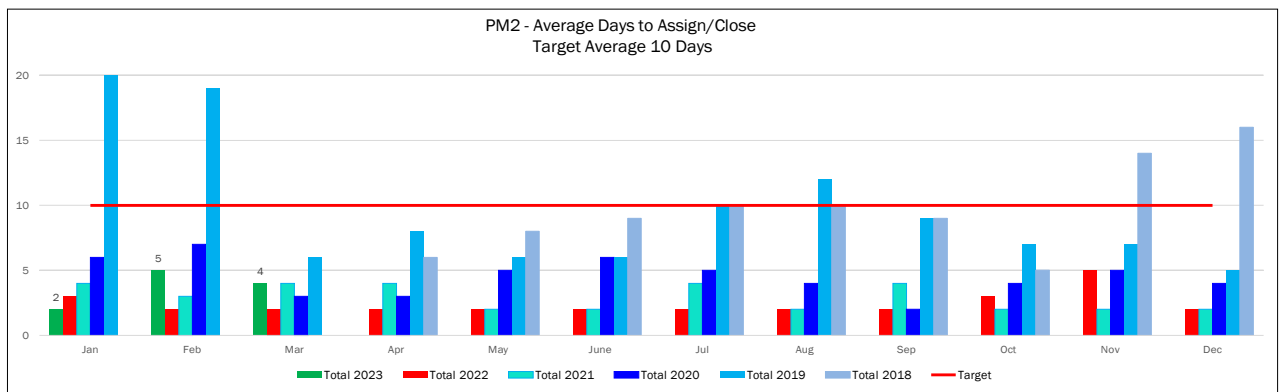
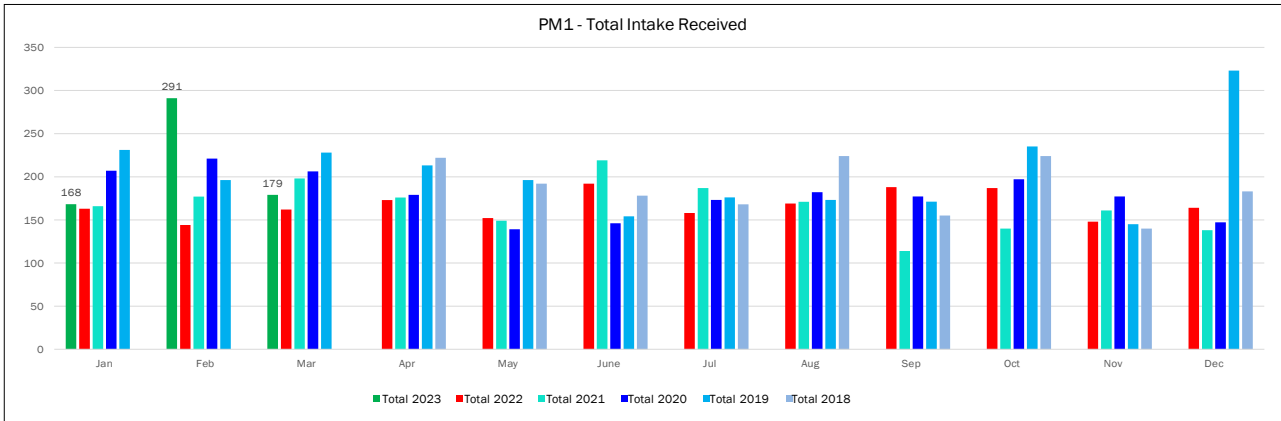
Subsequent Probation Discipline Cases Pending

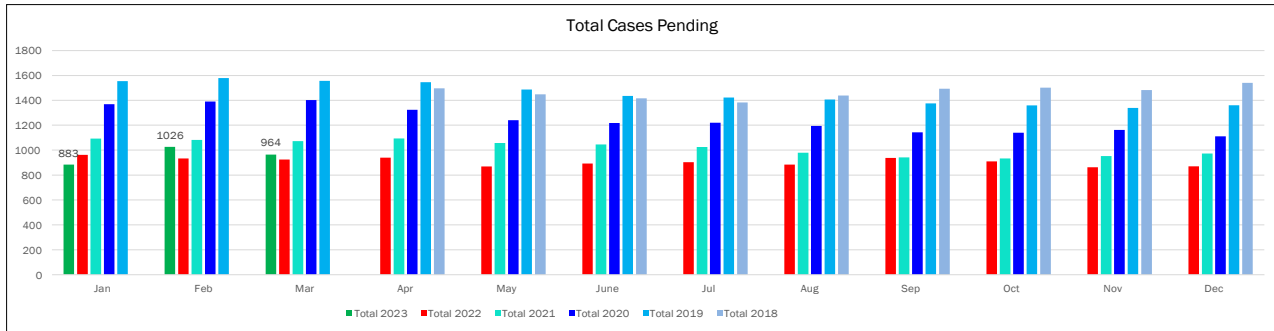
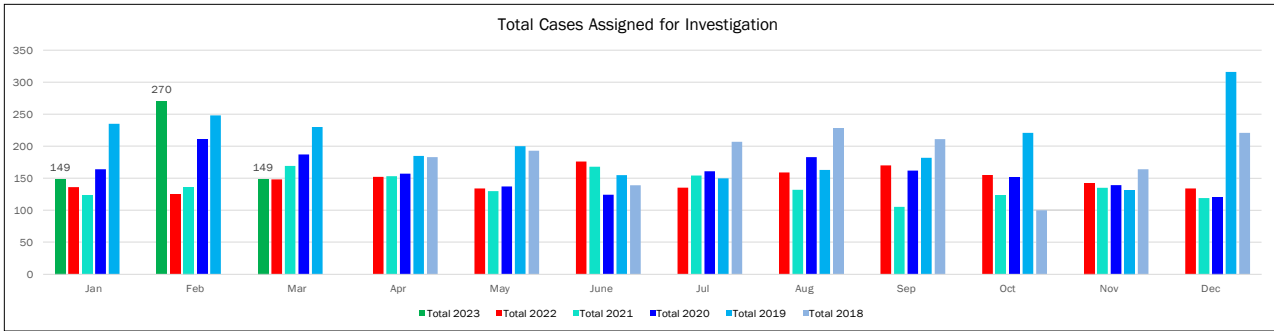
Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	22	27	51	45	61	
Feb	21	30	49	39	56	
Mar	23	27	42	42	52	
Apr		25	37	45	52	
May		21	34	43	48	
June		18	39	44	50	
Jul		17	36	51	48	
Aug		21	36	47	43	
Sep		20	34	48	43	52
Oct		10	31	54	42	53
Nov		11	26	57	42	55
Dec		36	27	55	46	57

Subsequent Probation Discipline Cases Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	0	4	4	8	
Feb	4	2	2	4	5	
Mar	1	4	6	1	10	
Apr		7	11	2	2	2
May		5	6	8	8	12
June		4	1	2	4	3
Jul		0	2	2	8	9
Aug		2	6	8	7	5
Sep		2	4	6	3	4
Oct		0	4	7	6	3
Nov		3	8	1	6	1
Dec		2	3	8	1	3
Total	8	31	57	53	68	42

PERFORMANCE MEASURES



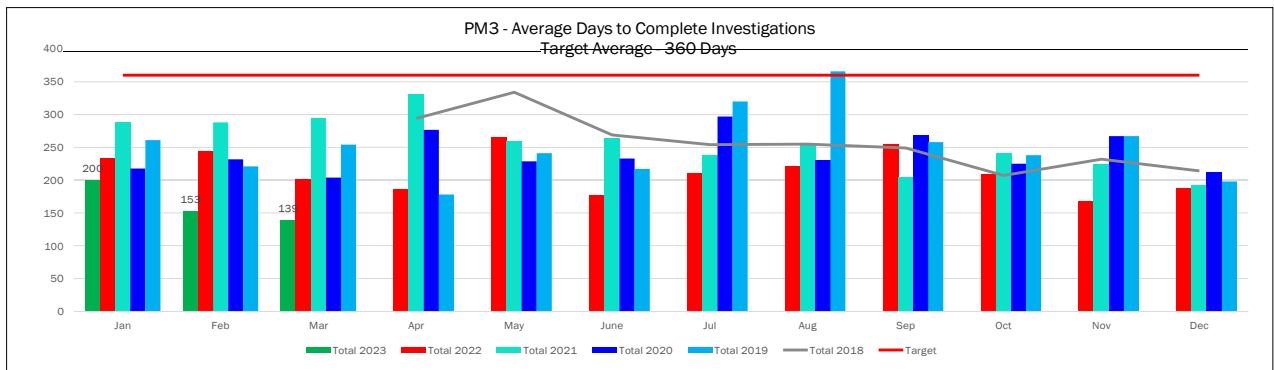


Total Cases Pending Age (Days)

PM3 - Total Investigation Cases Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	225	265	291	266	272	
Feb	201	264	290	262	269	
Mar	213	261	277	267	262	
Apr		264	264	265	272	293
May		265	265	276	278	282
June		257	257	286	285	284
Jul		241	296	280	289	281
Aug		236	252	280	276	270
Sep		220	262	277	276	270
Oct		218	259	279	271	264
Nov		224	261	279	275	273
Dec		225	265	290	261	276
Average	213	245	270	276	274	277

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	132	144	141	158	194	
Feb	131	150	152	186	197	
Mar	227	168	172	171	265	
Apr		128	128	225	192	198
May		159	159	208	252	222
June		174	174	131	179	177
Jul		127	177	149	140	226
Aug		166	176	190	180	179
Sep		120	141	201	211	161
Oct		177	139	157	230	237
Nov		195	98	110	160	163
Dec		133	115	174	289	131
Total	490	1,841	1,772	2,060	2,489	1,694

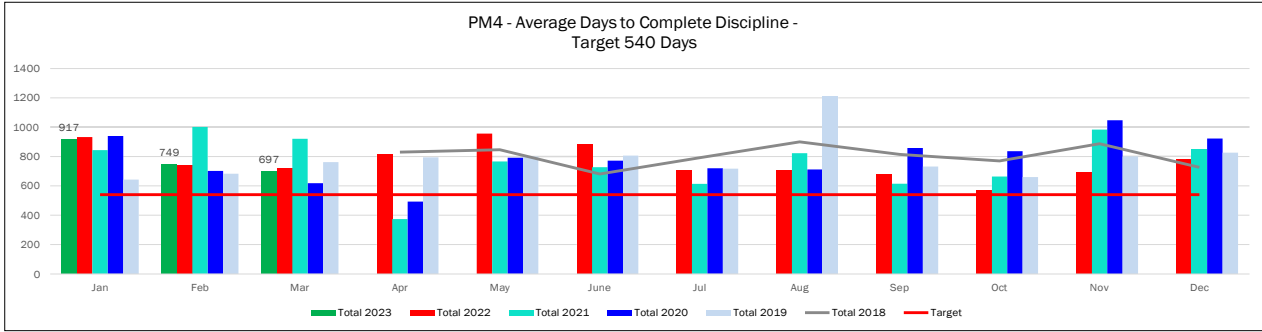


PM3 - Percentage of Cases Closed within Target

PM4 - Total Disciplinary Actions Completed

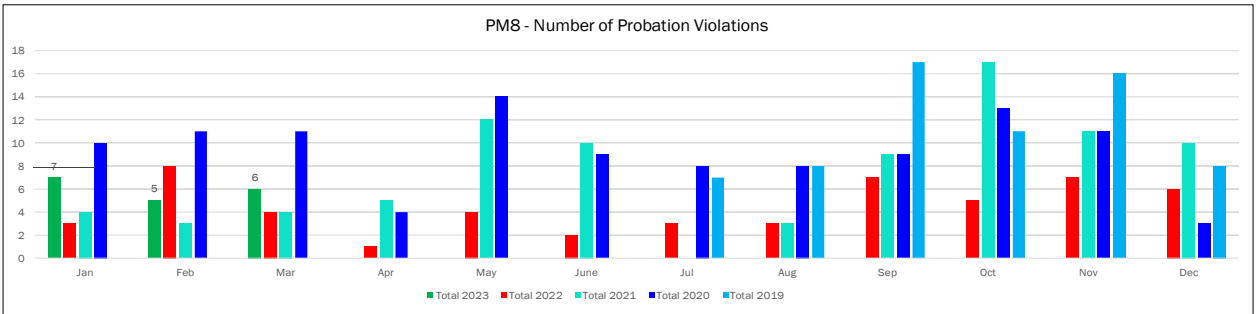
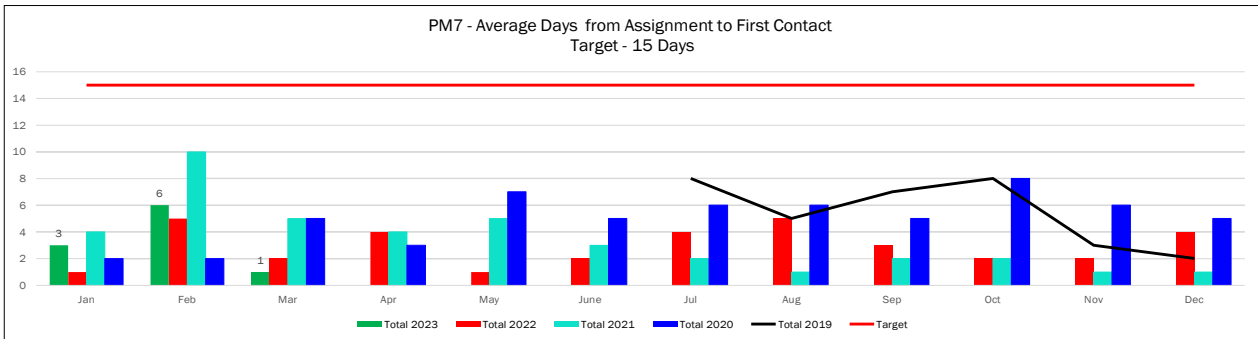
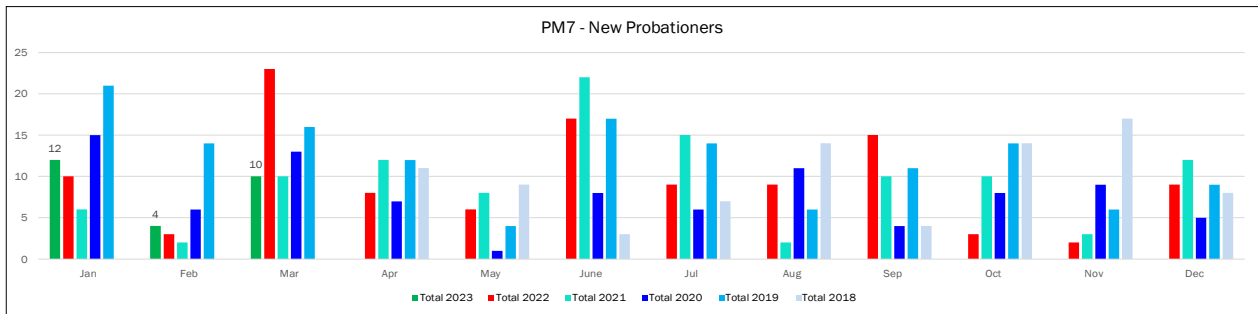
Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	87	77	70	78		
Feb	92	77	72	76		
Mar	90	84	66	81		
Apr		62	62	72		
May		74	74	74		
June		76	76	74		
Jul		80	78	64	65	
Aug		77	72	78	57	
Sep		76	81	73	70	
Oct		84	74	76	73	
Nov		89	80	74	73	
Dec		85	83	82	81	
Average	90	78	74	75	70	

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	14	8	32	17	
Feb	14	11	10	15	31	
Mar	19	27	20	36	32	
Apr		15	15	13	35	28
May		11	11	11	14	16
June		20	20	24	38	26
Jul		16	16	18	30	28
Aug		18	9	19	14	34
Sep		26	19	27	36	18
Oct		19	22	19	27	27
Nov		6	8	17	16	16
Dec		20	20	28	30	47
Total	46	203	178	259	320	240



PM4 - Percentage of Cases Closed within Target

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	29	14	28		
Feb	21	27	10	27		
Mar	37	44	15	39		
Apr		8	40	69		
May		11	27	36		
June		29	50	29		
July		56	44	33	50	
Aug		39	22	37	14	
Sep		42	37	37	39	
Oct		50	41	30	52	
Nov		40	13	12	19	
Dec		25	35	14	37	
Average	22	33	29	33	35	



PMS - Average Days from Violation Reported to Action Initiated - Target 30 Days

