

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR Board of Vocational Nursing and Psychiatric Technicians 2535 Capitol Oaks Drive Suite 205, Sacramento, CA 95833-2945 Phone 916-263-7800 Fax 916-263-7855 www.bvnpt.ca.gov



| MEMORANDUM | | | | | |
|------------|------------------------------------|--|--|--|--|
| DATE | July 12, 2022 | | | | |
| ТО | Board Members | | | | |
| FROM | Shelley Brown Licensing Manager | | | | |
| SUBJECT | Licensing Division Report | | | | |

STAFFING UPDATE:

Since the last Board Meeting, we filled two Program Technician II (PT II) vacancies in the Licensing Division. There are currently three PT II vacancies in the Licensing Division: two due to promotions at other agencies and one due to retirement. We recently conducted interviews and hope to have the vacancies filled as soon as possible.

LICENSING STATISTICS:

The Licensing Division Statistical Data – Executive Summary is included with the Board materials. These comprehensive Licensing statistics cover activity from January 1, 2018, through June 30, 2022.

The Licensing Technicians continue to do an amazing job on the inquiry phone line. April 2022 through June 2022, we maintained an average 94% caller assist rate with an average wait time of two and a half minutes.

CE AUDIT UPDATE:

We will begin continuing education (CE) audits of our probationary licensees this fall. CE audits were suspended due to COVID-19 and the Governor's Executive Order N-39-20, which included a temporary waiver of the continuing education requirement for individuals whose active licenses expired between March 31, 2020, and October 31, 2021.

We planned to resume CE Audits of the general licensing population in May, but as reported at the May Board meeting, we were concerned that some licensees may not be aware that the CE waiver ended on October 31, 2021. We have since updated the website to inform the public that the waivers put in place during the COVID-19 State of Emergency ended October 31, 2021. We will begin by auditing probationary licensees as the waiver did not apply to any continuing education or training required pursuant to a disciplinary order against a license.



BOARD OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS

Education Division Statistical data

January 1, 2018 through June 30, 2022

Executive Summary

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 134 | 123 | 128 | 131 | 132 |
| Feb | 134 | 124 | 128 | 126 | 132 |
| Mar | 136 | 126 | 130 | 127 | 132 |
| Apr | 136 | 126 | 129 | 126 | 129 |
| May | 138 | 129 | 129 | 127 | 129 |
| June | 139 | 131 | 125 | 120 | 129 |
| Jul | | 131 | 124 | 130 | 129 |
| Aug | | 132 | 122 | 129 | 128 |
| Sep | | 132 | 125 | 129 | 128 |
| Oct | | 132 | 123 | 129 | 128 |
| Nov | | 133 | 123 | 130 | 127 |
| Dec | | 134 | 123 | 129 | 127 |

Approved Active Programs – VN

Approved Active Programs – PT

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 11 | 12 | 13 | 13 | 12 |
| Feb | 11 | 12 | 13 | 13 | 12 |
| Mar | 11 | 12 | 13 | 13 | 12 |
| Apr | 11 | 12 | 13 | 14 | 13 |
| May | 11 | 12 | 14 | 12 | 13 |
| June | 11 | 12 | 12 | 12 | 13 |
| Jul | | 12 | 12 | 13 | 13 |
| Aug | | 11 | 12 | 13 | 13 |
| Sep | | 11 | 12 | 13 | 13 |
| Oct | | 11 | 12 | 13 | 13 |
| Nov | | 11 | 12 | 13 | 13 |
| Dec | | 11 | 12 | 13 | 13 |

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 9 | 14 | 11 | 10 | 11 |
| Feb | 9 | 14 | 10 | 13 | 11 |
| Mar | 7 | 12 | 10 | 13 | 11 |
| Apr | 7 | 12 | 13 | 13 | 11 |
| May | 6 | 11 | 13 | 9 | 11 |
| June | 5 | 9 | 12 | 7 | 11 |
| Jul | | 9 | 12 | 8 | 11 |
| Aug | | 9 | 14 | 9 | 13 |
| Sep | | 9 | 14 | 16 | 13 |
| Oct | | 9 | 13 | 9 | 13 |
| Nov | | 9 | 14 | 9 | 14 |
| Dec | | 9 | 14 | 11 | 14 |

Provisionally Approved Active Progams - VN

Provisionally Approved Active Progams – PT

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 1 | 1 | 1 | 1 | 1 |
| Feb | 1 | 1 | 1 | 1 | 1 |
| Mar | 1 | 1 | 1 | 1 | 1 |
| Apr | 1 | 1 | 2 | 1 | 1 |
| May | 1 | 1 | 2 | 1 | 1 |
| June | 1 | 1 | 1 | 1 | 1 |
| Jul | | 1 | 1 | 1 | 1 |
| Aug | | 2 | 1 | 1 | 1 |
| Sep | | 2 | 1 | 1 | 1 |
| Oct | | 2 | 1 | 1 | 1 |
| Nov | | 2 | 1 | 1 | 1 |
| Dec | | 2 | 1 | 1 | 1 |

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 10 | 10 | 20 | 11 | 22 |
| Feb | 10 | 9 | 19 | 11 | 22 |
| Mar | 18 | 9 | 17 | 10 | 22 |
| Apr | 18 | 9 | 16 | 13 | 21 |
| May | 14 | 18 | 16 | 13 | 24 |
| June | 14 | 18 | 16 | 20 | 24 |
| Jul | | 17 | 16 | 22 | 24 |
| Aug | | 16 | 14 | 21 | 24 |
| Sep | | 15 | 17 | 21 | 24 |
| Oct | | 15 | 14 | 22 | 12 |
| Nov | | 13 | 13 | 21 | 11 |
| Dec | | 11 | 13 | 20 | 15 |

Assigned Proposed Programs – VN

Assigned Proposed Programs – PT

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 0 | 0 | 1 | 0 | 1 |
| Feb | 0 | 0 | 0 | 0 | 1 |
| Mar | 0 | 0 | 0 | 0 | 1 |
| Apr | 0 | 0 | 0 | 0 | 1 |
| May | 0 | 0 | 0 | 0 | 1 |
| June | 0 | 0 | 0 | 0 | 1 |
| Jul | | 0 | 0 | 2 | 1 |
| Aug | | 0 | 0 | 1 | 1 |
| Sep | | 0 | 2 | 1 | 1 |
| Oct | | 0 | 0 | 1 | 0 |
| Nov | | 0 | 0 | 1 | 0 |
| Dec | | 0 | 0 | 1 | 0 |

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 53 | 43 | 33 | 32 | 27 |
| Feb | 47 | 52 | 32 | 32 | 27 |
| Mar | 36 | 57 | 32 | 32 | 27 |
| Apr | 36 | 58 | 33 | 24 | 28 |
| May | 36 | 42 | 34 | 24 | 28 |
| June | 36 | 47 | 35 | 24 | 28 |
| Jul | | 49 | 35 | 24 | 28 |
| Aug | | 50 | 37 | 27 | 28 |
| Sep | | 50 | 38 | 29 | 28 |
| Oct | | 51 | 41 | 31 | 19 |
| Nov | | 53 | 41 | 33 | 20 |
| Dec | | 53 | 41 | 33 | 22 |

Unassigned Proposed Programs – VN

Unassigned Proposed Programs – PT

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 3 | 2 | 1 | 2 | 0 |
| Feb | 3 | 2 | 1 | 2 | 0 |
| Mar | 2 | 3 | 1 | 2 | 0 |
| Apr | 2 | 3 | 1 | 1 | 1 |
| May | 2 | 3 | 1 | 1 | 1 |
| June | 2 | 3 | 1 | 1 | 1 |
| Jul | | 3 | 1 | 1 | 1 |
| Aug | | 3 | 1 | 1 | 1 |
| Sep | | 3 | 1 | 1 | 1 |
| Oct | | 3 | 1 | 1 | 2 |
| Nov | | 3 | 1 | 1 | 2 |
| Dec | | 3 | 1 | 1 | 2 |

**These eight categories are captured on a monthly basis and do not accumulate into yearly totals.

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 8 | 10 | 5 | 7 | 11 |
| Feb | 1 | 16 | 8 | 10 | 7 |
| Mar | 5 | 10 | 7 | 8 | 7 |
| Apr | 10 | 5 | 2 | 9 | 7 |
| May | 9 | 3 | 16 | 7 | 5 |
| June | 12 | 7 | 1 | 5 | 5 |
| Jul | | 2 | 10 | 3 | 4 |
| Aug | | 3 | 10 | 5 | 5 |
| Sep | | 8 | 7 | 6 | 6 |
| Oct | | 4 | 10 | 19 | 8 |
| Nov | | 11 | 12 | 16 | 6 |
| Dec | | 10 | 7 | 9 | 10 |
| Total | 45 | 89 | 95 | 104 | 81 |

Complaints Received Regarding Approved Programs

Change Requests from Programs

(# of times reviewed)

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 1131 | 784 | 460 | 341 | 375 |
| Feb | 935 | 532 | 425 | 286 | 126 |
| Mar | 1062 | 644 | 548 | 295 | 126 |
| Apr | 1036 | 665 | 632 | 253 | 126 |
| May | 1253 | 832 | 556 | 302 | 170 |
| June | 1210 | 1,056 | 545 | 418 | 171 |
| Jul | | 777 | 614 | 470 | 171 |
| Aug | | 843 | 581 | 435 | 275 |
| Sep | | 944 | 496 | 461 | 276 |
| Oct | | 721 | 610 | 453 | 333 |
| Nov | | 759 | 523 | 488 | 206 |
| Dec | | 779 | 610 | 426 | 271 |
| Total | | | | | |
| | 6,627 | 9,336 | 6,600 | 4,628 | 2,626 |

Faculty Approval Applications

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 321 | 219 | 196 | 174 | 286 |
| Feb | 292 | 218 | 197 | 123 | 122 |
| Mar | 394 | 309 | 119 | 160 | 122 |
| Apr | 367 | 306 | 88 | 203 | 122 |
| May | 315 | 260 | 100 | 196 | 228 |
| June | 390 | 230 | 202 | 155 | 229 |
| Jul | | 349 | 287 | 232 | 128 |
| Aug | | 386 | 247 | 218 | 196 |
| Sep | | 285 | 242 | 183 | 196 |
| Oct | | 422 | 243 | 205 | 222 |
| Nov | | 289 | 227 | 184 | 176 |
| Dec | | 392 | 213 | 208 | 173 |
| Total | | | | | |
| | 2,079 | 3,665 | 2,361 | 2,241 | 2,200 |

(# of times reviewed)

Facility Approval Applications

(# of times reviewed)

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 274 | 183 | 280 | 141 | 228 |
| Feb | 351 | 286 | 171 | 147 | 111 |
| Mar | 554 | 480 | 178 | 162 | 111 |
| Apr | 472 | 440 | 31 | 157 | 112 |
| May | 460 | 421 | 69 | 232 | 96 |
| June | 411 | 313 | 212 | 216 | 97 |
| Jul | | 234 | 266 | 155 | 97 |
| Aug | | 407 | 341 | 150 | 181 |
| Sep | | 345 | 314 | 165 | 182 |
| Oct | | 329 | 333 | 190 | 146 |
| Nov | | 308 | 302 | 199 | 125 |
| Dec | | 250 | 250 | 208 | 109 |
| Total | | | | | |
| | 2,522 | 3,996 | 2,747 | 2,122 | 1,595 |

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 20 | 10 | 20 | 19 | 26 |
| Feb | 10 | 6 | 15 | 9 | 15 |
| Mar | 28 | 5 | 11 | 13 | 15 |
| Apr | 10 | 8 | 5 | 14 | 15 |
| May | 32 | 11 | 15 | 15 | 13 |
| June | 19 | 19 | 12 | 15 | 13 |
| Jul | | 8 | 20 | 13 | 13 |
| Aug | | 9 | 8 | 16 | 16 |
| Sep | | 10 | 13 | 17 | 16 |
| Oct | | 13 | 20 | 10 | 13 |
| Nov | | 18 | 6 | 11 | 9 |
| Dec | | 1 | 11 | 10 | 13 |
| Total | | | | | |
| | 119 | 118 | 156 | 162 | 177 |

Reports for Executive Officer Review

Reports for Board Meetings

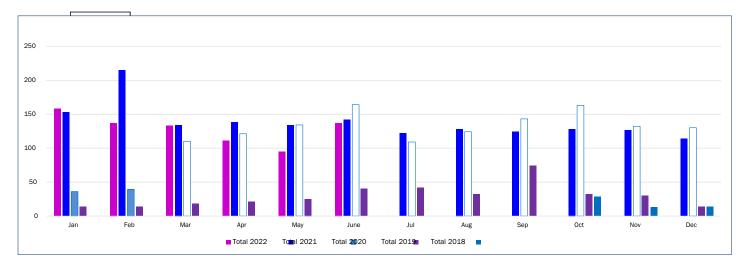
| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 4 | 9 | 8 | 7 | 8 |
| Feb | 8 | 8 | 9 | 10 | 2 |
| Mar | 1 | 1 | 6 | 6 | 2 |
| Apr | 1 | 2 | 8 | 5 | 3 |
| May | 3 | 12 | 9 | 11 | 3 |
| June | 4 | 3 | 4 | 8 | 3 |
| Jul | | 2 | 9 | 10 | 3 |
| Aug | | 6 | 10 | 8 | 4 |
| Sep | | 1 | 4 | 6 | 4 |
| Oct | | 1 | 8 | 6 | 10 |
| Nov | | 5 | 8 | 6 | 7 |
| Dec | | 1 | 8 | 5 | 6 |
| Total | | | | | |
| | 21 | 51 | 91 | 88 | 55 |

Inspections – Onsite

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 5 | 1 | 4 | 6 | 6 |
| Feb | 2 | 1 | 3 | 1 | 3 |
| Mar | 6 | 1 | 2 | 4 | 4 |
| Apr | 5 | 4 | 0 | 5 | 4 |
| May | 10 | 1 | 0 | 4 | 1 |
| June | 8 | 3 | 0 | 3 | 2 |
| Jul | | 7 | 1 | 4 | 2 |
| Aug | | 11 | 1 | 4 | 3 |
| Sep | | 5 | 1 | 3 | 3 |
| Oct | | 3 | 0 | 4 | 6 |
| Nov | | 1 | 0 | 3 | 4 |
| Dec | | 5 | 0 | 4 | 1 |
| Total | | | | | |
| | 36 | 43 | 12 | 45 | 39 |

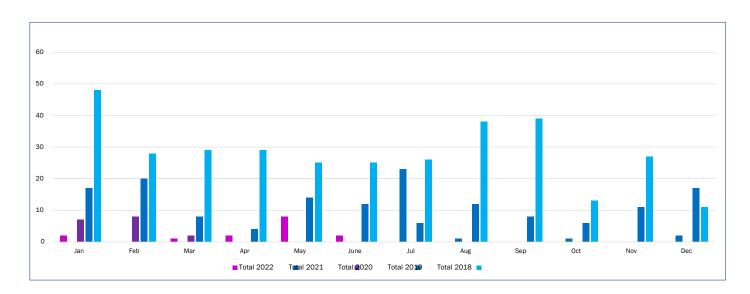
Inspections – Program Record Surveys Completed

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 4 | 7 | 11 | 7 | 8 |
| Feb | 1 | 5 | 3 | 3 | 4 |
| Mar | 8 | 5 | 7 | 3 | 5 |
| Apr | 6 | 5 | 7 | 5 | 5 |
| May | 6 | 2 | 1 | 6 | 3 |
| June | 6 | 2 | 1 | 6 | 3 |
| Jul | | 7 | 5 | 3 | 3 |
| Aug | | 10 | 3 | 1 | 6 |
| Sep | | 5 | 1 | 8 | 7 |
| Oct | | 9 | 3 | 6 | 6 |
| Nov | | 3 | 3 | 9 | 2 |
| Dec | | 0 | 7 | 2 | 6 |
| Total | | | | | |
| | 31 | 60 | 52 | 59 | 58 |



Meetings: Teleconference or Teams

Meetings: In Person

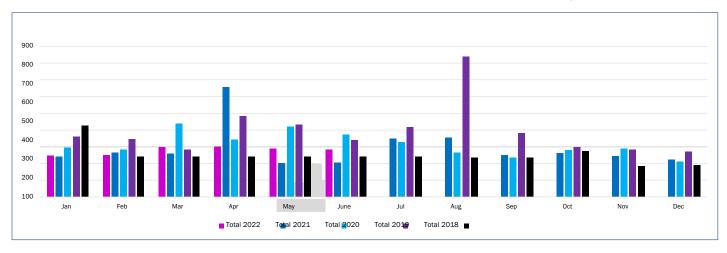


| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 3,738 | 3,655 | 2,729 | 1,407 | 2,509 |
| Feb | 3,863 | 4,393 | 2,593 | 1,338 | 1,465 |
| Mar | 4,017 | 3,737 | 3,717 | 989 | 1,465 |
| Apr | 3,381 | 3,426 | 3,328 | 1,129 | 1,466 |
| May | 3,705 | 3,334 | 3,322 | 1,353 | 1,317 |
| June | 3,904 | 3,545 | 2,588 | 1,496 | 1,318 |
| Jul | | 3,252 | 2,518 | 2,015 | 1,317 |
| Aug | | 3,302 | 2,688 | 1,918 | 1,444 |
| Sep | | 3,463 | 2,514 | 2,377 | 1,445 |
| Oct | | 3,842 | 2,875 | 1,984 | 1,359 |
| Nov | | 3,489 | 2,690 | 1,827 | 1,244 |
| Dec | | 3,298 | 2,741 | 1,684 | 1,212 |
| Total | | | | | |
| | 22,608 | 42,736 | 34,303 | 19,517 | 17,561 |

Written Correspondence Received (Incoming)

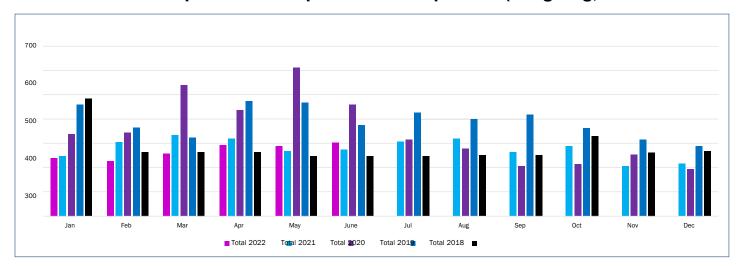
Written Correspondence Responses (Outgoing)

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 2,955 | 3,065 | 1,957 | 930 | 1,631 |
| Feb | 3,188 | 3,565 | 1,952 | 1,018 | 991 |
| Mar | 2,927 | 2,998 | 2,942 | 857 | 992 |
| Apr | 2,790 | 2,141 | 2,864 | 1,015 | 992 |
| May | 2,902 | 2,557 | 2,556 | 1,272 | 733 |
| June | 3,227 | 2,835 | 2,262 | 1,299 | 734 |
| Jul | | 2,696 | 2,708 | 1,754 | 734 |
| Aug | | 2,740 | 2,365 | 1,135 | 946 |
| Sep | | 2,598 | 2,374 | 2,048 | 947 |
| Oct | | 2,870 | 2,602 | 1,823 | 976 |
| Nov | | 2,681 | 2,368 | 1,641 | 855 |
| Dec | | 2,505 | 2,282 | 1,487 | 887 |
| Total | | | | | |
| | 17,989 | 33,251 | 29,232 | 16,279 | 11,418 |



Telephone Correspondence Received (Incoming)

Telephone Correspondence Responses (Outgoing)



| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 98 | 67 | 90 | 62 | 143 |
| Feb | 76 | 110 | 78 | 62 | 81 |
| Mar | 146 | 92 | 90 | 133 | 81 |
| Apr | 115 | 104 | 74 | 138 | 81 |
| May | 97 | 105 | 95 | 139 | 82 |
| June | 96 | 120 | 96 | 115 | 83 |
| Jul | | 119 | 96 | 66 | 83 |
| Aug | | 55 | 60 | 104 | 96 |
| Sep | | 112 | 78 | 89 | 96 |
| Oct | | 134 | 51 | 111 | 85 |
| Nov | | 119 | 61 | 101 | 52 |
| Dec | | 98 | 63 | 80 | 35 |
| Total | 628 | 1,235 | 932 | 1,200 | 998 |

Scope of Practice Questions

Psychiatric Technician Examination Development Session Preparation

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|------------|------------|------------|------------|------------|
| Jan | 2 | 0 | 10 | 20 | 5 |
| Feb | 1 | 0 | 19 | 10 | 1 |
| Mar | 0 | 0 | 1 | 8 | 0 |
| Apr | 1 | 0 | 2 | 16 | 0 |
| May | 0 | 1 | 2 | 0 | 1 |
| June | 1 | 0 | 0 | 1 | 0 |
| Jul | | 0 | 0 | 9 | 1 |
| Aug | | 0 | 0 | 6 | 11 |
| Sep | | 2 | 0 | 6 | 11 |
| Oct | | 0 | 0 | 12 | 0 |
| Nov | | 0 | 0 | 0 | 0 |
| Dec | | 4 | 0 | 12 | 4 |
| Total | | | | | |
| | 5 | 7 | 34 | 100 | 34 |

| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |
|-------|---------------|------------|------------|------------|------------|
| Jan | 18 | 34 | 22 | 27 | 42 |
| Feb | 18 | 39 | 18 | 10 | 30 |
| Mar | 30 | 24 | 12 | 6 | 31 |
| Apr | 62 | 8 | 10 | 9 | 31 |
| May | 28 | 29 | 10 | 5 | 17 |
| June | 16 | 18 | 27 | 5 | 18 |
| Jul | | 8 | 22 | 44 | 17 |
| Aug | | 21 | 19 | 8 | 32 |
| Sep | | 15 | 42 | 21 | 32 |
| Oct | | 30 | 55 | 12 | 26 |
| Nov | | 35 | 39 | 19 | 12 |
| Dec | | 1 | 40 | 25 | 4 |
| Total | 172 | 262 | 316 | 191 | 292 |

Intravenous Therapy/Blood Withdrawal Course Certification and CE Provider Applications

Intravenous Therapy/Blood Withdrawal Approved License Certifications

Issued in Breeze

| | 1,906 | 4,467 | 4,058 | 4,552 | 4,873 |
|-------|------------|------------|------------|------------|------------|
| Total | | | | | |
| Dec | | 378 | 421 | 574 | 414 |
| Nov | | 273 | 313 | 306 | 325 |
| Oct | | 351 | 462 | 507 | 285 |
| Sep | | 298 | 434 | 185 | 617 |
| Aug | | 449 | 380 | 557 | 508 |
| Jul | | 334 | 368 | 519 | 353 |
| June | 239 | 522 | 254 | 335 | 510 |
| May | 221 | 576 | 155 | 254 | 370 |
| Apr | 404 | 407 | 248 | 370 | 447 |
| Mar | 449 | 313 | 375 | 274 | 530 |
| Feb | 345 | 297 | 295 | 309 | 270 |
| Jan | 248 | 269 | 353 | 362 | 244 |
| Month | Total 2022 | Total 2021 | Total 2020 | Total 2019 | Total 2018 |

**Education Division team assumed responsibility for IV/BW certifications in March 2019