

## Agenda Item # 14.F

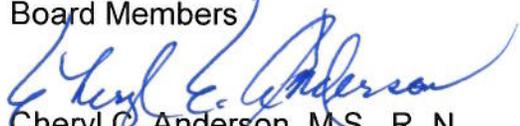


STATE AND CONSUMER SERVICES AGENCY • ARNOLD SCHWARZENEGGER, GOVERNOR  
**BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS**  
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DATE: September 1, 2010

TO: Board Members

FROM:   
Cheryl C. Anderson, M.S., R. N.  
Supervising Nursing Education Consultant

SUBJECT: Healthcare Education Advancement Center Vocational Nursing Program –  
Reconsideration of Provisional Accreditation & Request to Admit Students  
(Director: Violeta Doles Arevalo, La Crescenta, Los Angeles, Private)

Healthcare Education Advancement Center Vocational Nursing Program is presented to the Board for reconsideration of its provisional accreditation. The program's status was changed to provisional accreditation on May 9, 2008 for the two – year period from May 9, 2008, through May 8, 2010. That action was taken due to the program's noncompliance with Section 2530 (l) of the Vocational Nursing Rules and Regulations, which states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of accredited vocational nursing schools for the same period.

(1) Failure to maintain the required yearly average minimum pass rate for two years or eight consecutive quarters may be cause to place a program on provisional accreditation.”

On February 18, 2010, the Board reconsidered the program's accreditation status. The Board extended the program's provisional accreditation for the period from May 9, 2010, through September 30, 2010. Additionally, the Board denied the program's request to admit 30 students into a part – time class on March 11, 2010.

The following table shows the variance of the program's pass rates from the state average annual pass rates of first time graduates of accredited vocational nursing programs for the past 18 quarters. This data substantiates the program's continued noncompliance with Section 2530(l) of the Vocational Nursing Rules and Regulations.

NCLEX-PN® Licensure Examination Pass Rates			
Quarter	State Average Annual Pass Rate	Program Average Annual Pass Rate	Variance from State Average Annual Pass Rate
Jan - Mar 2006	79%	56%	-23
Apr - Jun 2006	79%	39%	-40
Jul - Sep 2006	79%	37%	-42
Oct - Dec 2006	78%	34%	-44
Jan - Mar 2007	77%	27%	-50
Apr - Jun 2007	77%	27%	-50
Jul - Sep 2007	76%	40%	-36
Oct - Dec 2007	76%	63%	-13
Jan - Mar 2008	75%	58%	-17
Apr - Jun 2008	74%	64%	-10
Jul - Sep 2008	74%	57%	-17
Oct - Dec 2008	73%	50%	-23
Jan - Mar 2009	72%	29%	-43
Apr - Jun 2009	70%	41%	-29
Jul - Sep 2009	72%	42%	-30
Oct - Dec 2009	73%	40%	-33
Jan - Mar 2010	74%	54%	-20
Apr - Jun 2010	75%	49%	-26

The program requests approval to admit 15 students on October 4, 2010, to **replace** students scheduled to graduate September 3, 2010

### **History of Prior Board Actions**

- On February 21, 2003, the Board approved the Healthcare Education Advancement Center's request to begin a vocational nursing program with an initial full-time class of 15 students on March 3, 2003, only; **and** approved the program's curriculum for 1,588 hours, including 604 theory and 984 clinical hours.
- On February 20, 2004, the Board approved initial full accreditation for the Healthcare Education Advancement Center Vocational Nursing Program for the period March 3, 2003, through February 19, 2008, and issued a certificate accordingly.

The Board also approved the program's request to admit 30 full-time students starting May 3, 2004, only, to **replace** students scheduled to graduate on March 9, 2004. Admission of 30 students increased the class size from 15 to 30 students per class. The class actually started on June 7, 2004, due to delayed enrollment.

The Board approved the program's request to begin a part-time class with 30 students starting on February 26, 2004 only, thereby increasing frequency of admissions.

- On September 10, 2004, the Board approved the program's request to begin a second part-time class of 30 students starting on September 13, 2004, thereby increasing the frequency of admissions.

- On May 13, 2005, the Executive Officer approved the Healthcare Education Advancement Center Vocational Nursing Program's request to admit 30 students into the full-time class starting on July 5, 2005 only, to **replace** students graduating on June 25, 2005. The Board approved the program's request to admit 30 students into the part-time class starting on August 25, 2005 only, to **replace** students graduating July 22, 2005.
- On August 31, 2005, the Board forwarded correspondence notifying the program that its average annual licensure examination pass rates for the past four (4) consecutive quarters were more than ten (10) percentage points below the state average annual pass rate. Thus, the program was noncompliant with section 2530(l) of the Vocational Nursing Rules and Regulations. The director of the Healthcare Education Advancement Center Vocational Nursing Program had already developed a plan to improve pass rates and was in the process of implementing this plan for the current class.
- On October 20, 2005, the Board notified the program its average annual licensure examination pass rates for the past five (5) consecutive quarters were more than 10 percentage points below the state average annual pass rate. Thus, the program was noncompliant with section 2530(l) of the Vocational Nursing Rules and Regulations.
- On February 3, 2006, the Executive Officer approved the program's request to admit 30 students into the part-time class starting on March 20, 2006 only, to **replace** students graduating on March 14, 2006.

The Executive Officer requested the director submit an analysis regarding the small number of students testing in comparison to the number of reported graduates. The analysis must include statistical data and a plan to increase the number of test-takers who test earlier. The director was to present the analysis at the May 12, 2006, Board meeting.

- On May 12, 2006, the Board requested the director submit a plan of correction regarding the small number of students testing in comparison to the number of students graduating.

The Board also approved the program's request to admit 30 students into the full-time class starting on July 17, 2006 only, to **replace** students graduating on July 10, 2006.

- On June 14, 2006, the director met with the Executive Officer, the Supervising Nursing Education Consultant and the Nursing Education Consultant to present a draft of her plan of correction.
- On July 3, 2006, the director submitted the final revision of her plan of correction to improve program pass rates and increase the number of testers in relationship to the number of graduates.
- On September 8, 2006, the Board accepted the program's plan of correction to improve pass rates.

The Board also requested that a progress report on the program's plan of correction be presented at the February 2007 Board meeting.

- On February 2, 2007, the Board accepted the Healthcare Education Advancement Center Vocational Nursing Program's progress report and requested that another progress report on the program's plan of correction be presented at the May 2007 Board meeting.
- On March 1, 2007, the Board approved the program's request to admit 30 students into the part-time class starting on April 5, 2007 only, to **replace** students graduating on March 15, 2007.
- On March 21, 2007, the Board notified the director that the Healthcare Education Advancement Center Vocational Nursing Program's average annual pass rate had fallen more than ten (10) percentage points below the state average annual pass rate for the past four (4) quarters.
- On May 11, 2007, the Board accepted the Healthcare Education Advancement Center, Inc. Vocational Nursing Program's progress report.

The Board members had several inquiries regarding the progress report. Due to the program director's absence, the Board requested the following:

1. An invitation for the program director to attend the September 2007 Board meeting on September 7, 2007, in Los Angeles.
  2. The director's analysis of the effectiveness of the plan of correction;
  3. Feedback from the program faculty regarding the effectiveness of the plan of correction;
  4. Samples of reports from student study group leaders that are given to the program director and student feedback regarding the plan of correction.
  5. The consultant's review of Board issues and the status of each; and
  6. The consultant's identification of significant changes (if any) regarding licensure examination pass rates.
- On May 31, 2007, the Board notified the director that the Healthcare Education Advancement Center Vocational Nursing Program's average annual pass rate had fallen more than ten (10) percentage points below the state average annual pass rate for the past five (5) quarters.
  - On August 9, 2007, the Board notified the director that the program's average annual pass rate had fallen more than ten (10) percentage points below the state average annual pass rate for the past six (6) quarters.
  - On September 7, 2007, in the absence of a quorum, a committee of the Board heard the consultant's report recommending acceptance of the Healthcare Education Advancement Center, Inc. Vocational Nursing Program's progress report. The report was presented at the February 1, 2008, Board meeting for full-Board action.
  - On November 28, 2007, the Board notified the director that the program's average annual pass rate had fallen more than ten (10) percentage points below the state average annual pass rate for the past (7) seven quarters. The Board requested the

director submit an analysis of the program's plan of correction submitted in July 2004, indicating elements that have been effective and those that have not.

- On December 7, 2007, the Board granted the Healthcare Education Advancement Center, Inc. Vocational Nursing Program continued accreditation for the period February 19, 2008 through February 18, 2012, and issued a certificate accordingly.
- On January 18, 2008, the Board accepted the Healthcare Education Advancement Center, Inc. Vocational Nursing Program's progress report.
- On January 28, 2008, the Board notified the director that the program's average annual pass rate had fallen more than ten (10) percentage points below the state annual average pass rate for the past eight (8) quarters. Therefore, the program would be considered for provisional accreditation at the May 2008 Board Meeting.
- On March 1, 2008, the director submitted an analysis of the effectiveness of her plan of improvement to increase pass rates.
- On May 9, 2008, the Board placed the Healthcare Education Advancement Center, Inc. Vocational Nursing Program on provisional accreditation for the two year period from May 9, 2008, through May 8, 2010.
- On May 13, 2008, the Board issued the program a Notice of Change in Accreditation Status identifying specific areas of noncompliance and requirements for correction as referenced in section 2526.1(e) of the Vocational Nursing Rules and Regulations.
- On May 19, 2008, the Board received verification from the U.S. Postal Service of the program's receipt of the notice.
- On June 10, 2008, the Board received correspondence from the director reporting changes implemented to improve student achievement.
- On August 13, 2008, the Board approved the program's request to admit 30 students into the full-time class on September 8, 2008, graduating September 11, 2009, to **replace** students graduating on August 10, 2008; **and** approved the program's request to admit 30 students into the part-time class on September 18, 2008, graduating January 15, 2010, to **replace** students graduating on August 30, 2008 was approved.
- On February 27, 2009, the Executive Officer approved Healthcare Education Advancement Center, Inc. Vocational Nursing Program's request to admit 30 students into a part-time class on March 30, 2009 only, graduating August 14, 2010, to **replace** part-time students graduating on March 15, 2009.
- On July 16, 2009, the Executive Officer approved the program's request to admit 30 students into a full – time class on August 31, 2009 only, graduating August 15, 2010, to **replace** full – time students graduating on August 23, 2009.
- On February 18, 2010, the Board extended the program's provisional accreditation for the period from May 9, 2010 through September 30, 2010, and directed issuance of a notice to the program to identify specific areas of non compliance and

requirements for correction as referenced in Section 2526.1 (e) of the California Code of Regulations. The program was required to show documented progress by submitting a follow-up report in 6 months. The report must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis:

- a. Current Student Enrollment.
- b. Admission Criteria.
- c. Screening and Selection Criteria.
- d. Terminal Objectives.
- e. Curriculum Objectives.
- f. Instructional Plan.
- g. Theory and Clinical Objectives for Each Course.
- h. Lesson Plans for Each Course.
- i. Textbooks.
- j. Attendance Policy.
- k. Remediation Policy.
- l. Evaluations of Theory and Clinical Faculty.
- m. Evaluations of Theory Presentations.
- n. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
- o. Evaluation of Student Achievement.

Additionally, the program was required to comply with all accreditation standards in article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code section 2880, and article 5 of the Board's regulations, commencing at California Code of Regulations, title 16, section 2525.

Further, the Board denied the program's request to admit a class of 30 students into a part – time class on March 11, 2010 to **replace** part - time students graduating March 5, 2010. The denial will result in a balance of 26 students.

- On March 10, 2010, the Board forwarded correspondence per certified and regular mail notifying the program of the Board's action extending the program's provisional accreditation.
- On March 15, 2010, the Board received verification of the program's receipt of the Notice of Change in Accreditation Status from the U.S. Postal Service.
- On June 25, 2010, the Board received the program's follow – up report and a request to admit students.
- On August 19, 2010, the assigned consultant forwarded correspondence to the director and a revised Notice of Change in Accreditation Status.

### **Enrollment**

The program is approved to offer full-time and part-time classes. The full – time class is 50 weeks in length. The part – time class is 72 weeks in length. Each class admission requires prior Board approval. The pattern of admissions for all classes is seen in the enrollment table below.

The following table represents **current and proposed** student enrollment based on current and proposed class starts and completions. The enrollment table indicates a **maximum enrollment of 51 students** during the **period August 2008 through October 2010**.

ENROLLMENT DATA				
CLASS DATES		#Students Admitted	#Students Current or Completed	Total Enrolled
Start	Complete			
8/08 (FT)		30	22	<b>22</b>
9/08 (PT)		30	15	22 + 15 = <b>37</b>
3/09 (PT)		30	14	37 + 14 = <b>51</b>
	8/09 (8/08 FT)		- 22	51 - 22 = <b>29</b>
8/09 (FT)		30	9	29 + 9 = <b>38</b>
	3/09 (9/08 PT)		- 15	38 - 15 = <b>23</b>
	8/10 (8/09 FT Class)		-9	23 - 9 = <b>14</b>
	9/10 (3/09 PT Class)		-14	14 - 14 = <b>0</b>
10/10 (Proposed PT)		15		0 + 15 = <b>15</b>

## Licensing Examination Statistics

The following statistics, furnished by the Pearson Vue and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated in Member Bureau Jurisdiction," for the period January 2006 through June 2010, specify the pass percentage rates for graduates of the Healthcare Education Advancement Center Vocational Nursing Program on the National Council Licensure Examination for Practical (Vocational) Nurses (NCLEX-PN®).

NCLEX-PN® Licensure Examination Data						
Quarterly Statistics					Annual Statistics*	
Quarter	# Candidates	# Passed	% Passed	State Average Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate
Jan - Mar 2006	15	8	53%	80%	56%	79%
Apr - Jun 2006	23	6	26%	76%	39%	79%
Jul - Sep 2006	10	3	30%	79%	37%	79%
Oct - Dec 2006	17	5	29%	77%	34%	79%
Jan - Mar 2007	5	1	20%	77%	27%	77%
Apr - Jun 2007	5	1	20%	74%	27%	77%
Jul - Sep 2007	8	7	88%	76%	40%	76%
Oct - Dec 2007	20	15	75%	76%	63%	76%
Jan - Mar 2008	22	9	41%	75%	58%	75%
Apr - Jun 2008	5	4	80%	70%	64%	74%
Jul - Sep 2008	2	0	0%	74%	57%	74%
Oct - Dec 2008	7	5	71%	73%	50%	73%
Jan - Mar 2009	24	7	29%	70%	42%	72%
Apr - Jun 2009	8	5	63%	71%	41%	70%
Jul - Sep 2009	11	4	36%	74%	42%	72%
Oct - Dec 2009	15	7	47%	76%	40%	73%
Jan - Mar 2010	7	6	86%	75%	54%	74%
Apr - Jun 2010	6	2	33%	75%	49%	75%

The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three quarters by the number of candidates who tested during the same period.

Based on the most recent data available (April - March 2010), the program's average annual pass rate is 49%. The California average annual pass rate for graduates from accredited vocational nursing programs who took the NCLEX-PN® for the first time during the same period is 75%. The average annual pass rate for the Healthcare Education Advancement Center Vocational Nursing Program is 26 percentage points **below** the state average annual pass rate.

## **Faculty and Facilities**

Section 2534(d) of the Vocational Nursing Rules and Regulations states:

"For supervision of clinical experience, there shall be a maximum of 15 students for each instructor."

The number of Board - approved faculty totals nine (9), including the program director. The director has 50% administrative and 50% teaching duties. Of the total faculty, nine (9) are approved to teach in the clinical area.

Based on a maximum enrollment of 51 students, four (4) instructors are needed. Therefore, the number of current faculty is **adequate** for the current and projected enrollment.

Section 2534(b) of the Vocational Nursing Rules and Regulations states:

"Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2533. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught."

The program has clinical facilities that are adequate as to type and variety of patients treated to enable current and proposed students to meet clinical objectives, in accordance with Section 2534(b) of the Vocational Nursing Rules and Regulations.

## **Other Considerations**

Examination statistics furnished by the Pearson Vue and published by the National Council of State Boards of Nursing as "Jurisdictional Summary of All First-Time Candidates Educated in Member Board Jurisdiction," substantiate that the Healthcare Education Advancement Center Vocational Nursing Program has failed to achieve an average annual pass rate on the NCLEX-PN® that is within 10 percentage points of the state average annual pass rate for the periods January 2006 through March 2008 and July 2008 through June 2010. As such, the program has been in violation of section 2530(l) of the Vocational Nursing Rules and Regulations for 17 of the past 18 quarters.

On May 9, 2008, the Board placed the Healthcare Education Advancement Center, Inc. Vocational Nursing Program on provisional accreditation for a two year period from May 9, 2008, through May 8, 2010. On May 13, 2008, the Board issued the program a Notice of Change in Accreditation Status identifying specific areas of noncompliance and requirements for correction as referenced in section 2526.1(e) of the Vocational Nursing Rules and Regulations. Verification of the program's receipt of the Notice was received on May 19, 2008. (See Attachment A)

On June 10, 2008, the director notified the Board that several changes had been made in program elements impacting student achievement. Two (2) mandatory prerequisite classes were added, requiring applicants for program admission to complete an Anatomy & Physiology class in addition to a class in Medical Terminology. An overall score of 80% must be achieved in each course. Those applicants who achieve the

required 80% may be admitted to the vocational nursing program. Applicants who fail these mandatory courses forfeit program admission. The program's admission policy was revised consistent with these changes.

In November 2009, the assigned consultant requested the director complete a comprehensive program analysis. In December 2009, correspondence was forwarded to the director advising that the program's accreditation status would be reconsidered by the Board on February 18, 2010. Action on the program's request to admit a replacement class was deferred to the Board for consideration. A comprehensive report was requested. On January 14, 2010, the requested information was submitted.

On February 18, 2010, the Board reconsidered the program's provisional accreditation including, but not limited to, program pass rates from January 2006 through September 2009. At that time the program's average annual pass rate was 42%. The Board extended the program's provisional accreditation from May 9, 2010, through September 30, 2010. The Board denied the program's request for approval to admit a part – time class of 30 students on March 11, 2010 to **replace** part – time students graduating March 5, 2010. The program was required to submit a follow – up report by July 1, 2010.

On March 10, 2010, the Board forwarded correspondence per certified and regular mail notifying the program of the Board's action extending the program's provisional accreditation (see Attachment B). On March 15, 2010, the Board received verification of the program's receipt of the Notice of Change in Accreditation Status from the U.S. Postal Service (see Attachment C).

On June 25, 2010, the Board received the required follow – up report. The three (3) page document is attached (see Attachment D). Additionally, the Board received the program's request for approval to admit 15 students into the full – time class, graduating March 2012, to replace the full – time class scheduled to graduate August 23, 2010. (Attachment E)

On August 19, 2010, the Board forwarded correspondence and a revised notice to the program. This document clarified that the program was placed on the September 2010 Board agenda for reconsideration of its accreditation status. (See Attachment F)

In summary, from January 2006 through June 2007, the program's average annual pass rate declined substantially, from 56% to 27%, 50 percentage points below the state average annual pass rate. Since that time, the program's average annual pass rate has risen sporadically. For the period April - June 2008, the program's average annual pass rate was 64%, 10 percentage points below the state average annual pass rate. However, since that time, the pass rates have declined.

For the period January – March 2010, the program's average quarterly pass rate improved to 86%; the average annual pass rate improved to 54%. However, based on the April – June 2010, statistics, the program's average quarterly pass rate was 33%; the average annual pass rate was 49%. As such, the average annual pass rate for the Healthcare Education Advancement Center Vocational Nursing Program is 26 percentage points **below** the state average annual pass rate for the current quarter.

**Recommendations:**

1. Deny Healthcare Education Advancement Center Vocational Nursing Program's request to admit 15 students into a part – time class commencing on October 4, 2010, to **replace** students scheduled to graduate September 3, 2010.
2. Revoke provisional accreditation of Healthcare Education Advancement Center Vocational Nursing Program effective October 1, 2010.
3. Remove the program from the *List of Accredited Vocational Nursing Schools*.

**Rationale:** The program has failed to demonstrate compliance with California Business and Professions Code, Division 2, Chapter 6.5, Article 4 and California Code of Regulations, Division 25, Chapter 1, Article 5 for 17 of the past 18 quarters.

From July 2005 through August 2009, the program has been approved to admit 240 students. Eighty – eight percent (88%) of the total approved for admission, graduated and completed the licensure examination. Of the total tested, 42.9% have passed. However, only 37.5% of the total students admitted to the program from July 2005 through August 2009 have passed the licensure examination.

If the Board denies approval for admission of the requested students and revokes the program's accreditation, no students are impacted as the full – time class admitted in August 2009 graduated in August 2010. The part – time class admitted in March 2009 graduate in September 2010. Currently, no students will be enrolled effective October 1, 2010.

Attachment A – Acknowledgement of the Notice of Change in Accreditation Status, signed May 15, 2008.

Attachment B - Notice of Change in Accreditation Status and Acknowledgement, dated March 10, 2010.

Attachment C – Verification of Program Receipt of Notice of Change in Accreditation Status, signed March 12, 2010.

Attachment D - Program correspondence and follow – up report dated June 25, 2010.

Attachment E – Program correspondence dated June 25, 2010.

Attachment F – Board correspondence dated August 19, 2010.



**BOARD OF VOCATIONAL NURSING  
AND PSYCHIATRIC TECHNICIANS**

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**ATTACHMENT A**



BVNPT

2008 MAY 19 AM 9:05

**Acknowledgement of Change in Accreditation Status**

I,     Violeta Arevalo    , director of **Healthcare Education Advancement Center Vocational Nursing Program**

hereby acknowledge that this program's status has been changed from full accreditation to provisional accreditation. I understand that in accordance with Section 2526.1 (f) of the Vocational Nursing Rules and Regulations and Section 2581.1 (f) of the Psychiatric Technician Rules and Regulations, the Board will consider any advertisement of full accreditation while on provisional accreditation as "material misrepresentation of fact". "Material misrepresentation of fact" may lead to revocation of the program's accreditation. Further, I understand the program's provisional accreditation status will be reflected on the Board's internet website.

Please complete and return this form to the Board by Tuesday, May 27, 2008.

**I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.**

VIOLETA DOLES AREVALO, RN, MSED, EdD  
(Signature of Director)

    5/15/08      
(Date)



**CERTIFIED MAIL**

March 10, 2010

Violeta Doles Arevalo, B.S., R.N., Director  
Vocational Nursing Program  
Healthcare Education Advancement Center  
3043 Foothill Blvd., Suite 6A  
Los Crescenta, CA 91214

**Subject: Notice of Change in Accreditation Status**

Dear Ms. Arevalo:

Pursuant to the action of the Board of Vocational Nursing and Psychiatric Technicians (Board) on February 18, 2010, the provisional accreditation status of the Healthcare Education Advancement Center Vocational Nursing Program has been extended. Please sign and return the enclosed "Acknowledgement of Change in Accreditation Status" form by **Friday, March 19, 2010**.

**AREAS OF NON-COMPLIANCE [VIOLATION(S)]**

In accordance with Section 2526.1(c) of title 16 of the California Code of Regulations,

"The Board may place any program on provisional accreditation when that program does not meet all requirements as set forth in this chapter and in Section 2526..."

Section 2530(l) of title 16 of the California Code of Regulations states:

"The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of accredited vocational nursing schools for the same period.

- (l) Failure to maintain the required yearly average minimum pass rate for two years or eight consecutive quarters may be cause to place a program on provisional accreditation."

The program pass rates of the Coast Health Education Center, Inc., Vocational Nursing Program for the past fifteen (15) quarters are set forth in the following table.

- n. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
  - o. Evaluation of Student Achievement.
3. The program must comply with all accreditation standards in article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code section 2880, and article 5 of the Board's regulations, commencing at California Code of Regulations, title 16, section 2525.

Failure to take these corrective actions may cause the Board to revoke the program's accreditation. In the event additional violations of the accreditation standards are identified, such violations may result in further corrective action or revocation of provisional accreditation.

### **FUTURE BOARD ACTION**

Your program will be placed on the **September 2011** Board Meeting agenda for reconsideration of your accreditation status. The nursing education consultant assigned to your program will ask you to submit documentation of the correction of your violation(s) by the fifteenth day of the second month prior to that Board meeting.

### **OTHER IMPORTANT INFORMATION**

Please be advised that, pursuant to the Board's regulations, the program will not be authorized to admit new classes beyond the established pattern of admissions previously approved by the Board. The established pattern of admissions approved by the Board is as follows: **prior Board approval is required to admit each class.**

In the event your program is required to submit any report(s) as a corrective action pursuant to this notice, such reports are required in addition to any other reports required pursuant to 2527 of the Board's regulations.

The program may no longer advertise that it has full accreditation, and should take steps to correct any ongoing advertisements or publications in that regard.

A copy of title 16, California Code of Regulations, section 2526.1, regarding provisional accreditation is attached for your reference. A complete copy of the Board's laws and regulations can be found on the Board's web site at [www.bvnpt.ca.gov](http://www.bvnpt.ca.gov).



## Acknowledgement of Change in Accreditation Status

I, VIOLETA DOLES AREVALO, director of HEALTHCARE EDUCATION  
(Director's Name) Name of Program)

ADVANCEMENT CENTER VOCATIONAL NURSING PROGRAM, hereby acknowledge that this program's provisional accreditation status was extended for the period from May 9, 2010 through September 30, 2010. I understand that in accordance with Section 2526.1 (f) of the Vocational Nursing Rules and Regulations and Section 2581.1 (f) of the Psychiatric Technician Rules and Regulations, the Board will consider any advertisement of full accreditation while on provisional accreditation as "material misrepresentation of fact". "Material misrepresentation of fact" may lead to revocation of the program's accreditation. Further, I understand the program's provisional accreditation status will be reflected on the Board's internet website.

Please complete and return this form to the Board by Friday, March 19, 2010.

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

\_\_\_\_\_  
(SIGNATURE, DIRECTOR)

\_\_\_\_\_  
(DATE)

3/10/10

# ATTACHMENT C

7009 2820 0001 7038 8434

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Violeta Doles Arevalo, B.S., R.N., Director  
 Vocational Nursing Program  
 Healthcare Education Advancement Center  
 3043 Foothill Blvd., suite 6A  
 Los Crescenta, CA 91214

Reverse side for Instructions

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>		<p>A. Signature <input type="checkbox"/> Agent <input checked="" type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <i>Violeta Doles Arevalo</i> C. Date of Delivery <i>3/10/10</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No        If YES, enter delivery address below:</p>	
<p>1. Article Addressed to:</p> <p>Violeta Doles Arevalo, B.S., R.N., Director          Vocational Nursing Program          Healthcare Education Advancement Center          3043 Foothill Blvd., suite 6A          Los Crescenta, CA 91214</p>		<p>3. Service Type</p> <p><input type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>	
<p>2. Article Number          (Transfer from service label)</p>		<p>7009 2820 0001 7038 8434</p>	
PS Form 3811, August 2001		Domestic Return Receipt	
		102595-02-M-1540	



## HEALTHCARE EDUCATION ADVANCEMENT CENTER

3043 Foothill Blvd. Ste. 6A, La Crescenta, CA 91214

• Phone: (818) 249-5094 • (818) 249-5209 • Fax: (818) 249-5295

• Website: [www.HEAC.us](http://www.HEAC.us) • E-mail: [U2CanNurse@heac.us](mailto:U2CanNurse@heac.us)

BVNPT

2010 JUN 28 AM 11:50

*education*  
BVNPT Received  
on 6.30.10 with KR

June 25, 2010

**CHERYL ANDERSON, M.S., RN**

Nursing Education Consultant

Board of Vocational Nursing and Psychiatric Technicians

2535 Capitol Oaks Drive, Suite 205

Sacramento, CA 95833-2945

Dear Ms. Anderson:

Please find enclosed the following items for review:

- 1) Current Student Enrollment
- 4) Follow-up report on the Comprehensive Analysis of the Program

Based on the Quarterly and Annual Pass rate on the 1<sup>st</sup> Quarter of 2010, we have showed improvement and striving to continue to improve between now to September 2010. Continuous tutorial and online testing are being utilized.

Should you have any questions, please feel free to contact me at (818) 249-5209.

Thank you.

Sincerely,

**DR. VIOLETA DOLES-AREVALO**

School Director

# ENROLLMENT TABLE

School: HEALTHCARE EDUCATION ADVANCEMENT CENTER, INC. Date: June 25, 2010

PROGRAM START DATE	PROGRAM COMPLETION DATE <small>(to cover vacations &amp; holidays)</small>	# ADMITTED			GRADUATED
		# OF ADMISSION	# ALTERNATES	# RE- ADMITTED	
FT-7 AUGUST 31, 2009	FT-7 AUGUST 31, 2010*	9	0	0	
PT-8 MARCH 30, 2009	PT-8 SEPTEMBER 3, 2010*	14	0	0	
<b>TOTAL:</b>		<b>23</b>	<b>0</b>	<b>0</b>	<b>0</b>

NOTES:

\* Anticipated Completion Date

**HEALTHCARE EDUCATION ADVANCEMENT CENTER  
VOCATIONAL NURSING PROGRAM**

CONTENT		SPECIFIC ACTIONS	TIMELINE	EFFECTIVENESS OF CORRECTIVE ACTIONS
g. Lesson Plans for Each Course.	Utilization of study guide and calendar indicating study habits. Pre/post tests are given every week.	On going	Improved results in pre/post tests.	
h. Textbooks.	Adaptation of Saunder's Comprehensive Textbook by Level III of the program and ATI books.	Must be reviewed prior to taking the Exit Exams.	Achieved 95% in Exit Exams taken.	
i. Attendance Policy.	Any tardy/absence is required to minimum make-up hours to any subject missed.	Make-up hours are given in the middle and before the end of each level. Must be completed before the beginning of the next level.	Improvement in attendance and participation.	
j. Remediation Policy.	Deleted Re-take of exams. Passing Grades: Level 1 (75%) Level 2 (80%), Level 3 (85%). Remediation based on grade achieved. *Level 2 (77.6%-79.5) 40 hrs., (76.6%-77.5%) 80 hrs. remediation. *Level 3 (82.6%-84.5%) 40 hrs., (81.6%-82.5) 80 hrs. remediation. Students will attend available classes according to Level and an exam after required hours are completed.	Remediation given at the end of each level.	Satisfactory improvement.	

**HEALTHCARE EDUCATION ADVANCEMENT CENTER  
VOCATIONAL NURSING PROGRAM**

**FOLLOW-UP REPORT ON THE COMPREHENSIVE ANALYSIS OF THE PROGRAM**

<b>CONTENT</b>		<b>SPECIFIC ACTIONS</b>		<b>TIMELINE</b>		<b>EFFECTIVENESS OF CORRECTIVE ACTIONS</b>	
a. Admission Criteria.	Anatomy & Physiology and Medical terminology class pre-requisite for admission to the VN program. Must have satisfactory grade acquired at least 85%.			Prior to admission to the VN program.		Positive result - all 6 students that took has passed and achieved 85% and above, unfortunately there was no March 2010 enrollment.	
b. Screening and Selection Criteria.	H.S. graduate, CNA certificate, TABE test with a passing score equivalent to 12th grade and 85% Anatomy grade.			Prior to admission to the VN program.		Satisfactory improvement and good verbal and written skills.	
c. Terminal Objectives.	Utilization of critical thinking with application of nursing process.			At the end of Level III students must have 85% over-all grade and 95% passing for the Exit Exams.		Showed improvement in current NCLEX pass rate.	
d. Curriculum Objectives.	Recall and drill with emphasis on subject area.			On going for each level (I, II, III)		Showed improvement in over-all quizzes, Midterm exam and Finals.	
e. Instructional Plan.	Utilization of assessment tools using ATI, HESI & NCSBN for remediation.			On going assessment of student performance at the end of each level.		Student who did not make 85% over-all grade for Level III has been terminated and those that passed were successful with NCLEX-PN.	
f. Theory and Clinical Objectives for Each Course.	Emphasis/concentration on critical thinking skills and nursing applications in problem solving.			Continuous assessment both in theory and clinical.		Improvement in understanding the correlation between theory and clinical as evidenced showed in critical thinking and clinical problem solving.	

**HEALTHCARE EDUCATION ADVANCEMENT CENTER  
VOCATIONAL NURSING PROGRAM**

CONTENT		SPECIFIC ACTIONS	TIMELINE	EFFECTIVENESS OF CORRECTIVE ACTIONS
k. Evaluations of Theory and Clinical Faculty.	Students evaluate instructors and student dialogue regarding class and clinical experience with use of questionnaire and feedbacks.	End of each level.	Better interaction between students and instructors.	
l. Evaluations of Theory Presentations.	Utilization of other teaching techniques such as power point presentations, return demonstration and handouts.	On going	Improvement in learning skills and communication skills.	
m. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.	Emphasis on critical thinking applications correlating subject content learned in theory classes.	On going	Students are more organized and have better understanding in correlating subjects learned with application.	
n. Evaluation of Student Achievement.	Continue to monitor student progress both in theory and clinical by individual assessment/tutoring using ATI Individual Performance Profile. Test is given focusing on weaknesses on Topics to Review.	Assessed after each online test.	Students who took evaluation test after review and tutoring showed better test result, comprehension and application of critical thinking skills.	



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June 25, 2010

**CHERYL ANDERSON, M.S., R.N.**

Nursing Education Consultant

Board of Vocational Nursing and Psychiatric Technicians

2535 Capitol Oaks Drive, Suite 205

Sacramento, CA 95833-2945

Dear Ms. Anderson:

Based on our improvement, I am requesting for approval to replace the graduating Part-time Vocational Nursing class on September 3, 2010. This replacement class of 15 students will start on October 4, 2010. The anticipated completion date is on March 2012.

In line with the admission pattern previously approved by the Board, the prospective students will be advised that those who have not taken and passed Anatomy class previously must take the mandatory *Anatomy & Physiology* and *Medical Terminology* course/class every Thursday and Friday from 9am to 12pm starting September 9, 2010 to October 1, 2010.

Should you have any questions, please feel free to contact me at (818) 249-5209.

I appreciate your consideration and continued support in making our program a success.

Sincerely,

**VIOLETA DOLES-AREVALO, Ed.D., R.N.**

School Director



STATE AND CONSUMER SERVICES AGENCY • ARNOLD SCHWARZENEGGER, GOVERNOR  
**BOARD OF VOCATIONAL NURSING & PSYCHIATRIC TECHNICIANS**  
2535 Capitol Oaks Drive, Suite 205, Sacramento, CA 95833-2945  
Phone (916) 263-7800 Fax (916) 263-7866 Web [www.bvnpt.ca.gov](http://www.bvnpt.ca.gov)



August 19, 2010

Violeta Doles Arevalo, B.S., R.N.  
Director, Vocational Nursing Program  
Healthcare Education Advancement Center  
3043 Foothill Boulevard, Suite 6A  
Los Crescenta, CA 91214

***Subject: Reconsideration of Provisional Accreditation***

Dear Ms. Arevalo:

It has come to the Board's attention that prior correspondence sent to the Healthcare Education Advancement Center Vocational Nursing Program contained an error.

As you are aware, the Board reconsidered the Healthcare Education Advancement Center Vocational Nursing Program's provisional accreditation on February 18, 2010. The Board extended the program's provisional accreditation from May 9, 2010 through September 30, 2010. Additionally, the Board denied the program's request to admit a class of 30 students into a part – time class on March 11, 2010, to replace part – time students graduating March 5, 2010.

Pursuant to the Board's decisions, the program was placed on the September 2010 Board agenda for reconsideration of accreditation status. Accordingly, a Notice of Change in Accreditation Status and Acknowledgement of Change in Accreditation Status were forwarded to you on March 10, 2010. The U.S. Postal Service verified delivery and your receipt of these documents on March 12, 2010.

The Acknowledgement of Change in Accreditation Status correctly stated, "...Healthcare Education Advancement Center Vocational Nursing Program, hereby acknowledge that this program's provisional accreditation status was extended for the period from May 8, 2010 through September 30, 2010." The Notice of Change in Accreditation Status states, "Your program will be placed on the September 2011 Board Meeting agenda for reconsideration of your accreditation status. "

A copy of the revised notice is enclosed. That notice specifies that the program is placed on the September 2010 Board meeting agenda.

In preparation for the September 2010 Board meeting, you were required to submit a follow – up report no later than July 1, 2010. That report was to include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timelines for expected results, and the effectiveness of corrective actions taken to improve program pass rates.

The Board received your follow – up report and request to admit students on June 25, 2010. That information has been included in the report to be presented to the Board. A copy of that report will be forwarded to you under separate cover.

Please feel free to contact the Board should further information be desired.

Sincerely,

**CHERYL C. ANDERSON, M.S., R.N.**  
Nursing Education Consultant

Enclosure



## ***CERTIFIED MAIL***

August 19, 2010

Violeta Doles Arevalo, B.S., R.N., Director  
Vocational Nursing Program  
Healthcare Education Advancement Center  
3043 Foothill Blvd., Suite 6A  
Los Crescenta, CA 91214

***Subject: Revised Notice of Change in Accreditation Status***

Dear Ms. Arevalo:

Pursuant to the action of the Board of Vocational Nursing and Psychiatric Technicians (Board) on February 18, 2010, the provisional accreditation status of the Healthcare Education Advancement Center Vocational Nursing Program has been extended.

### **AREAS OF NON-COMPLIANCE [VIOLATION(S)]**

In accordance with Section 2526.1(c) of title 16 of the California Code of Regulations,

“The Board may place any program on provisional accreditation when that program does not meet all requirements as set forth in this chapter and in Section 2526...”

Section 2530(l) of title 16 of the California Code of Regulations states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of accredited vocational nursing schools for the same period.

- (l) Failure to maintain the required yearly average minimum pass rate for two years or eight consecutive quarters may be cause to place a program on provisional accreditation.”

The program pass rates of the Coast Health Education Center, Inc., Vocational Nursing Program for the past fifteen (15) quarters are set forth in the following table.

Quarter	State Annual Average Pass Rate	Program Annual Average Pass Rate
Jan – Mar 2006	79%	56%
Apr – Jun 2006	79%	39%
Jul – Sep 2006	79%	37%
Oct – Dec 2006	78%	34%
Jan – Mar 2007	77%	27%
Apr – Jun 2007	77%	27%
Jul – Sep 2007	76%	40%
Oct – Dec 2007	76%	63%
Jan – Mar 2008	75%	58%
Apr – Jun 2008	74%	64%
Jul – Sep 2008	74%	57%
Oct – Dec 2008	73%	50%
Jan – Mar 2009	72%	29%
Apr – June 2009	70%	41%
Jul – Sep 2009	72%	42%

Based on this data, the program failed to meet the annual average pass rate requirement in 14 of the 15 quarters.

### REQUIRED CORRECTION(S)

1. The Healthcare Education Advancement Center Vocational Nursing Program must bring its licensure examination annual average pass rate to no more than ten (10) percentage points below the State annual average pass rate for four (4) consecutive quarters by **September 30, 2010**.
2. The Healthcare Education Advancement Center Vocational Nursing Program shall admit no new students without prior Board approval.
3. The program must show documented progress by submitting a follow-up report in four (4) months, but no later than **July 1, 2010**. The report must include a comprehensive analysis of the program, specific actions taken to improve program pass rates, timelines for expected results, and the effectiveness of corrective actions taken to address the following elements:
  - a. Current Student Enrollment.
  - b. Admission Criteria.
  - c. Screening and Selection Criteria.
  - d. Terminal Objectives.
  - e. Curriculum Objectives.
  - f. Instructional Plan.
  - g. Theory and Clinical Objectives for Each Course.
  - h. Lesson Plans for Each Course.
  - i. Textbooks.
  - j. Attendance Policy.
  - k. Remediation Policy.
  - l. Evaluations of Theory and Clinical Faculty.
  - m. Evaluations of Theory Presentations.

- n. Evaluations of Clinical Rotations and Their Correlation to Theory Presentations.
  - o. Evaluation of Student Achievement.
3. The program must comply with all accreditation standards in article 4 of the Vocational Nursing Practice Act, commencing at Business and Professions Code section 2880, and article 5 of the Board's regulations, commencing at California Code of Regulations, title 16, section 2525.

Failure to take these corrective actions may cause the Board to revoke the program's accreditation. In the event additional violations of the accreditation standards are identified, such violations may result in further corrective action or revocation of provisional accreditation.

### **FUTURE BOARD ACTION**

Your program will be placed on the **September 2010** Board Meeting agenda for reconsideration of your accreditation status. The nursing education consultant assigned to your program will ask you to submit documentation of the correction of your violation(s) by the fifteenth day of the second month prior to that Board meeting.

### **OTHER IMPORTANT INFORMATION**

Please be advised that, pursuant to the Board's regulations, the program will not be authorized to admit new classes beyond the established pattern of admissions previously approved by the Board. The established pattern of admissions approved by the Board is as follows: **prior Board approval is required to admit each class.**

In the event your program is required to submit any report(s) as a corrective action pursuant to this notice, such reports are required in addition to any other reports required pursuant to 2527 of the Board's regulations.

The program may no longer advertise that it has full accreditation, and should take steps to correct any ongoing advertisements or publications in that regard.

A copy of title 16, California Code of Regulations, section 2526.1, regarding provisional accreditation is attached for your reference. A complete copy of the Board's laws and regulations can be found on the Board's web site at [www.bvnpt.ca.gov](http://www.bvnpt.ca.gov).

Should you have questions, please do not hesitate to contact the Board.

Sincerely,

**TERESA BELLO-JONES, J.D., M.S.N., R.N.**  
Executive Officer

cca

Enclosure

cc: Board Members