



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

Board of Vocational Nursing and Psychiatric Technicians  
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# MEMORANDUM

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DATE January 30, 2024

TO Board Members

FROM Antoinette Wood  
Enforcement  
Division Chief

SUBJECT Enforcement Division Report

## **STAFFING**

The Enforcement Division currently has no open positions.

## **STATISTICAL OVERVIEW**

Attached is the BVNPT Enforcement Report - This report includes statistical data from 2018 to present.

## **NOTABLE HIGHLIGHTS**

### **Total Number of Investigations Assigned**

The total number of cases assigned for investigation in the 2023/24 FY, quarter two, is 552, which is down from last quarter's 600 cases assigned.

### **Total Number of Pending Cases**

The total number of pending investigation cases in the 2023/24 FYI is 1,014.

### **Total Number of Investigations Completed**

The total number of investigations completed in the 2023/24 FYI, quarter two, is 535.

The average number of days to complete investigations is 186 days, well within the target of 360 days.

### **Total Number of Cases Referred to the Attorney General's Office**

The total number of cases sent to the Attorney General's office for formal discipline was 74 in the 2023/24FY, quarter two.

### **Total Number of Disciplinary Cases Completed**

The total number of disciplinary cases completed was 42 in the 2023 FY, quarter two.

### **Licensee Probation**

During the in the 2023/24 FY, quarter two, there were 27 new probationers. The average number of days from assignment to first contact was 2 days. Well within the target of 15 days.

### **Strategic Planning and Implementation**

The Enforcement Division continues to diligently work towards closing cases. We are working with the Division of Investigations to take on more of our cases. We believe that this will allow us to close cases faster and create a budgetary savings. We will continue to work with the Enforcement Committee on efficiencies and cost savings strategies.

### **Areas of Concern**

It recently came to the attention of the Enforcement Division that multiple licensees had been licensed without an Enforcement Review. This includes two cases at the Attorney General's Office, one of which has an open investigation with the Division of Investigation.



## **Enforcement Division Statistical Data**

April 1, 2018 through December 31, 2023

## **Executive Summary**

**BVNPT Enforcement Division Statistics**  
April 1, 2018 through December 2023

**Applicant Intake Received**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	15	21	26	19	30	
Feb	24	16	20	13	35	
Mar	12	22	30	29	50	
Apr	16	22	15	24	42	69
May	9	9	19	18	60	36
June	24	22	37	13	18	40
Jul	14	25	23	19	34	38
Aug	25	17	21	10	15	71
Sep	4	18	18	13	31	40
Oct	12	21	20	13	56	59
Nov	30	18	15	18	32	37
Dec	22	19	27	12	15	53
<b>Total</b>	<b>207</b>	<b>230</b>	<b>271</b>	<b>201</b>	<b>418</b>	<b>443</b>

**Licensee Arrest/Convictions Received**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	55	61	68	71	75	
Feb	49	56	80	103	78	
Mar	49	54	74	90	67	
Apr	71	61	74	70	84	69
May	104	53	53	62	71	73
June	202	55	106	51	70	74
Jul	224	51	70	69	73	63
Aug	61	53	73	74	83	96
Sep	45	48	44	84	57	56
Oct	73	58	48	77	74	85
Nov	43	42	61	86	55	46
Dec	46	64	42	63	209	70
<b>Total</b>	<b>1022</b>	<b>656</b>	<b>793</b>	<b>900</b>	<b>996</b>	<b>632</b>

**Licensee Complaints Received**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	98	81	72	117	126	
Feb	218	72	77	105	83	
Mar	118	86	94	87	111	
Apr	91	90	87	85	87	84
May	131	90	77	59	65	83
June	118	115	76	82	66	64
Jul	110	82	94	85	69	67
Aug	98	99	77	98	75	55
Sep	86	122	52	80	70	59
Oct	142	108	72	107	95	80
Nov	123	88	85	73	54	57
Dec	153	81	69	72	82	60
<b>Total</b>	<b>1486</b>	<b>1114</b>	<b>932</b>	<b>1,050</b>	<b>983</b>	<b>609</b>

**Out of State/Other State Agency Discipline**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	4	4	0	
Feb	9	4	5	4	4	
Mar	5	12	11	2	4	
Apr	7	3	9	6	5	7
May	6	3	8	2	5	4
June	24	4	4	4	7	2
Jul	8	4	15	4	6	4
Aug	6	5	3	5	1	0
Sep	4	3	4	7	3	0
Oct	2	4	1	4	5	5
Nov	5	4	9	3	2	0
Dec	5	5	4	13	9	6
<b>Total</b>	<b>85</b>	<b>55</b>	<b>77</b>	<b>58</b>	<b>51</b>	<b>28</b>

**Other**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	94	77	68	113	126	
Feb	209	68	72	101	79	
Mar	113	74	83	85	107	
Apr	84	87	78	79	82	77
May	125	87	69	57	60	79
June	94	11	72	78	59	62
Jul	102	78	79	81	63	63
Aug	92	94	74	93	74	54
Sep	82	119	48	73	80	59
Oct	140	104	71	103	100	75
Nov	118	84	76	70	56	57
Dec	148	76	65	59	90	54
<b>Total</b>	<b>1,401</b>	<b>959</b>	<b>855</b>	<b>992</b>	<b>976</b>	<b>580</b>

**Cases Closed at Intake**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	20	36	36	60	
Feb	20	10	27	25	38	
Mar	20	11	28	21	35	
Apr	8	20	31	22	29	31
May	58	22	32	15	29	29
June	69	9	40	23	28	15
Jul	66	15	34	35	32	25
Aug	7	5	27	16	31	13
Sep	2	13	14	39	28	13
Oct	16	23	11	48	42	44
Nov	31	7	18	34	23	28
Dec	23	22	19	36	45	16
<b>Total</b>	<b>333</b>	<b>177</b>	<b>317</b>	<b>350</b>	<b>420</b>	<b>214</b>

**Cases Pending at Intake**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	0	0	10	37	
Feb	7	0	5	3	38	
Mar	14	5	1	2	15	
Apr	20	1	0	4	21	42
May	68	0	0	5	3	14
June	18	0	0	0	2	62
Jul	7	0	3	9	25	30
Aug	8	0	0	0	38	51
Sep	0	2	2	0	43	14
Oct	0	3	0	7	21	11
Nov	6	2	2	4	19	97
Dec	23	3	0	4	0	41

**Total Intake Received**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	168	163	166	207	231	
Feb	291	144	177	221	196	
Mar	179	162	198	206	228	
Apr	178	173	176	179	213	222
May	244	152	149	139	196	192
June	344	192	219	146	154	178
Jul	348	158	187	173	176	168
Aug	184	169	171	182	173	224
Sep	135	188	114	177	171	155
Oct	227	187	140	197	235	224
Nov	196	148	161	177	145	140
Dec	221	164	138	147	323	183
<b>Total</b>	<b>2,715</b>	<b>2,000</b>	<b>1,996</b>	<b>2,151</b>	<b>2,441</b>	<b>1,686</b>

**Desk Investigations Assigned - ESU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	61	44	22	43	110	
Feb	150	46	33	38	62	
Mar	83	45	31	41	69	
Apr	51	57	40	35	16	25
May	63	56	32	19	21	21
June	61	70	36	39	16	15
Jul	69	58	53	40	22	28
Aug	57	76	37	28	33	7
Sep	71	67	38	49	45	22
Oct	89	70	49	26	31	6
Nov	69	71	35	33	24	47
Dec	85	42	35	21	67	7
<b>Total</b>	<b>909</b>	<b>702</b>	<b>441</b>	<b>412</b>	<b>516</b>	<b>178</b>

**Desk Investigations Pending - ESU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	140	92	124	188	247	
Feb	207	90	110	198	251	
Mar	176	90	102	201	253	
Apr	144	113	121	192	206	214
May	151	107	112	181	145	207
June	157	130	107	200	121	183
Jul	157	146	121	197	132	170
Aug	111	151	105	190	157	173
Sep	121	155	87	184	148	180
Oct	113	155	98	158	166	151
Nov	126	167	97	164	155	182
Dec	131	146	92	129	171	181

**Desk Investigations Pending Age (Days) - ESU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	106	95	126	148	180	
Feb	68	89	110	142	167	
Mar	80	79	102	141	156	
Apr	95	67	112	145	181	240
May	96	76	108	158	209	247
June	96	73	93	153	237	240
Jul	95	72	63	141	235	223
Aug	113	81	84	136	206	241
Sep	101	83	96	116	179	232
Oct	101	81	90	129	158	247
Nov	87	76	89	127	182	214
Dec	90	90	93	133	134	241
<b>Average</b>	<b>94</b>	<b>80</b>	<b>97</b>	<b>139</b>	<b>185</b>	<b>236</b>

**Investigations Completed - ESU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	40	31	14	31	
Feb	75	44	40	36	48	
Mar	131	46	33	40	67	
Apr	82	42	16	42	68	20
May	57	45	30	40	81	25
June	57	51	34	23	45	38
Jul	60	46	35	44	13	41
Aug	100	65	51	38	8	3
Sep	68	61	54	60	47	17
Oct	84	74	34	55	28	34
Nov	61	60	32	32	34	16
Dec	80	61	42	57	43	7
<b>Total</b>	<b>923</b>	<b>635</b>	<b>432</b>	<b>481</b>	<b>513</b>	<b>201</b>

**Investigations Completed: Average days - ESU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	60	65	193	104	236	
Feb	69	75	155	148	227	
Mar	48	81	133	187	153	
Apr	67	48	199	156	147	256
May	75	66	149	143	164	261
June	72	58	157	231	129	328
Jul	84	93	178	192	220	295
Aug	64	42	72	221	458	422
Sep	59	73	65	198	260	457
Oct	51	74	74	118	204	273
Nov	66	60	113	171	113	324
Dec	44	61	80	147	218	244
<b>Average</b>	<b>63</b>	<b>66</b>	<b>131</b>	<b>168</b>	<b>211</b>	<b>318</b>

**Desk Investigations Assigned - LACRU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	69	78	85	89	132	
Feb	81	70	91	125	133	
Mar	46	84	110	113	132	
Apr	93	80	96	101	114	138
May	93	61	76	83	144	134
June	190	71	120	67	101	102
Jul	195	73	92	97	102	150
Aug	84	71	85	95	128	167
Sep	56	63	64	103	75	114
Oct	88	77	64	96	130	154
Nov	71	61	75	92	90	104
Dec	67	80	69	93	242	135
<b>Total</b>	<b>1,133</b>	<b>869</b>	<b>1,027</b>	<b>1,154</b>	<b>1,523</b>	<b>1,198</b>

**Desk Investigations Pending - LACRU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	524	672	647	712	760	
Feb	551	653	669	719	749	
Mar	543	641	674	717	737	
Apr	582	646	699	691	713	740
May	598	577	683	634	735	701
June	663	556	702	607	738	680
Jul	667	573	675	642	739	670
Aug	590	542	672	617	764	705
Sep	591	549	661	613	725	721
Oct	577	531	656	615	708	733
Nov	546	512	677	642	693	714
Dec	531	522	689	654	753	732

**Desk Investigations Pending Age (Days) - LACRU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	254	293	300	230	225	
Feb	247	289	294	225	219	
Mar	262	290	285	231	210	
Apr	255	293	272	241	215	249
May	245	288	284	258	214	238
June	222	287	277	275	223	225
Jul	207	287	276	273	226	219
Aug	236	284	273	283	216	203
Sep	246	278	283	285	230	213
Oct	243	266	289	287	226	212
Nov	245	271	292	291	229	223
Dec	247	257	295	294	221	226
<b>Average</b>	<b>242</b>	<b>282</b>	<b>285</b>	<b>264</b>	<b>221</b>	<b>223</b>

**Investigations Completed - LACRU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	58	93	94	126	116	
Feb	61	85	75	125	138	
Mar	65	104	107	114	153	
Apr	59	74	70	123	129	147
May	71	126	92	139	127	157
June	128	87	98	91	94	128
Jul	190	68	121	63	97	151
Aug	163	96	87	117	107	135
Sep	57	61	73	106	113	102
Oct	100	87	74	96	152	138
Nov	107	84	45	60	106	125
Dec	84	71	67	82	187	107
<b>Total</b>	<b>1,143</b>	<b>1,036</b>	<b>1,003</b>	<b>1,242</b>	<b>1,519</b>	<b>1,190</b>

**Investigations Completed: Average days - LACRU**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	308	295	210	210	155	
Feb	225	313	190	205	213	
Mar	204	226	277	170	219	
Apr	266	142	320	160	181	244
May	258	333	189	169	160	247
June	147	235	207	162	152	268
Jul	161	257	249	172	228	190
Aug	115	300	271	173	251	175
Sep	202	300	232	176	196	143
Oct	240	320	245	173	199	139
Nov	224	222	257	149	215	154
Dec	235	273	257	174	98	186
<b>Average</b>	<b>215</b>	<b>268</b>	<b>242</b>	<b>174</b>	<b>189</b>	<b>194</b>

**Non-Sworn Investigations Assigned**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	30	10	10	5	18	
Feb	26	12	5	9	23	
Mar	100	16	12	6	15	
Apr	20	9	18	6	12	17
May	24	19	12	6	15	14
June	23	38	5	13	11	12
Jul	27	6	5	11	3	21
Aug	20	18	6	2	2	9
Sep	14	46	0	5	23	7
Oct	23	11	9	40	8	9
Nov	30	21	21	13	4	40
Dec	26	17	19	3	8	0
<b>Total</b>	<b>363</b>	<b>223</b>	<b>122</b>	<b>119</b>	<b>142</b>	<b>129</b>

**Non-Sworn Investigations Pending Assigned to Investigator**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	91	61	99	161	140	
Feb	101	52	90	164	144	
Mar	121	60	76	129	147	
Apr	101	49	78	128	170	105
May	107	63	84	113	148	124
June	101	85	69	136	138	112
Jul	120	77	62	128	151	110
Aug	127	83	57	119	178	118
Sep	121	124	45	102	176	121
Oct	123	106	9	129	188	120
Nov	136	72	21	125	188	125
Dec	149	82	19	109	170	124

**Non-Sworn Investigations Pending - Unassigned**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	0	0	32	140	
Feb	0	0	0	26	138	
Mar	0	0	0	45	134	
Apr	0	0	0	29	110	184
May	0	0	0	29	118	160
June	0	0	0	0	119	177
Jul	0	0	0	0	100	182
Aug	0	0	0	0	52	181
Sep	0	0	0	0	62	171
Oct	0	0	0	0	32	162
Nov	0	0	0	0	21	189
Dec	0	0	0	0	28	177

**Non-Sworn Investigations Pending - Pending Age (Days)**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	140	111	218	412	407	
Feb	137	105	217	417	388	
Mar	136	108	193	410	383	
Apr	167	90	198	403	381	381
May	165	94	196	395	392	376
June	167	14	214	362	387	383
Jul	163	92	231	355	402	368
Aug	168	104	242	338	421	390
Sep	181	98	214	306	424	410
Oct	169	122	245	240	406	406
Nov	175	144	257	221	408	390
Dec	176	152	272	221	396	401
<b>Average</b>	<b>162</b>	<b>103</b>	<b>225</b>	<b>340</b>	<b>400</b>	<b>389</b>

**Non-Sworn Investigations Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	7	20	10	32	
Feb	20	21	14	12	20	
Mar	84	8	27	23	16	
Apr	40	8	15	25	14	16
May	18	12	7	21	27	17
June	29	11	19	19	17	7
Jul	8	14	13	17	9	18
Aug	13	10	11	17	23	1
Sep	21	7	13	22	6	12
Oct	22	26	15	14	29	17
Nov	16	56	7	17	17	3
Dec	13	10	14	19	18	16
<b>Total</b>	<b>298</b>	<b>190</b>	<b>175</b>	<b>216</b>	<b>228</b>	<b>107</b>

**Non-Sworn Investigations Completed - Average Days to Complete**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	194	226	322	526	476	
Feb	207	155	351	513	616	
Mar	54	120	302	641	516	
Apr	100	207	300	526	668	686
May	177	118	409	626	431	682
June	178	118	224	602	717	757
Jul	239	172	263	503	731	733
Aug	202	133	224	573	540	575
Sep	165	140	457	571	545	659
Oct	236	146	282	486	620	711
Nov	170	110	167	463	675	801
Dec	237	178	278	394	704	671
<b>Average</b>	<b>180</b>	<b>152</b>	<b>298</b>	<b>535</b>	<b>603</b>	<b>697</b>

**Field Sworn/DOI Investigations Assigned**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	8	9	16	29	
Feb	14	4	11	13	13	
Mar	14	10	22	20	24	
Apr	10	9	11	5	26	9
May	15	5	18	8	19	14
June	14	3	11	3	15	19
Jul	5	6	8	19	7	4
Aug	14	18	11	18	14	6
Sep	7	23	12	2	16	11
Oct	29	21	8	15	27	53
Nov	17	12	11	5	19	1
Dec	20	11	4	8	15	16
<b>Total</b>	<b>169</b>	<b>130</b>	<b>136</b>	<b>132</b>	<b>224</b>	<b>133</b>

**Field Sworn/DOI Investigations Pending**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	112	119	138	203	201	
Feb	122	113	135	200	208	
Mar	116	113	136	210	222	
Apr	117	115	127	191	224	185
May	126	107	126	179	233	181
June	137	100	126	172	216	179
Jul	136	94	121	165	203	168
Aug	140	101	120	167	199	155
Sep	144	103	122	147	197	156
Oct	164	111	119	155	211	196
Nov	169	114	118	151	207	194
Dec	180	116	114	140	199	192

**Field Sworn/DOI Investigations Pending Age (Days)**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	274	282	298	314	353	
Feb	278	296	287	310	354	
Mar	253	291	257	309	352	
Apr	258	286	251	300	360	351
May	256	305	217	314	363	364
June	257	324	218	337	338	371
Jul	280	325	222	323	347	395
Aug	272	305	236	289	364	415
Sep	277	258	229	283	368	432
Oct	264	263	245	281	339	345
Nov	272	248	257	298	326	361
Dec	259	277	272	302	328	357
<b>Average</b>	<b>267</b>	<b>288</b>	<b>249</b>	<b>305</b>	<b>349</b>	<b>377</b>

**Field Sworn/DOI Investigations Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	4	8	14	14	
Feb	3	10	5	15	10	
Mar	20	9	10	7	8	
Apr	9	8	16	20	12	15
May	6	12	10	17	12	17
June	4	11	10	8	13	21
Jul	8	9	11	17	15	10
Aug	10	11	11	10	16	13
Sep	3	18	12	18	14	8
Oct	9	12	9	21	14	5
Nov	10	11	10	13	20	6
Dec	11	6	7	2	14	7
<b>Total</b>	<b>106</b>	<b>121</b>	<b>119</b>	<b>162</b>	<b>162</b>	<b>102</b>

**DOI Investigations (avg. days to complete)**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	394	418	386	432	342	
Feb	222	350	444	485	401	
Mar	400	471	426	315	158	
Apr	322	471	386	509	302	326
May	295	246	443	365	341	362
June	497	361	388	410	349	278
Jul	262	436	318	494	335	240
Aug	468	295	322	646	431	370
Sep	451	447	354	502	446	397
Oct	347	126	279	374	523	640
Nov	331	248	248	374	432	595
Dec	602	202	272	484	462	447
<b>Average</b>	<b>383</b>	<b>339</b>	<b>356</b>	<b>449</b>	<b>377</b>	<b>406</b>

**Total Investigation Cases Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	132	144	141	158	194	
Feb	131	150	152	186	197	
Mar	227	168	172	171	265	
Apr	168	137	128	225	192	198
May	143	192	159	208	252	222
June	200	160	174	131	179	177
Jul	258	127	177	149	140	226
Aug	276	166	176	190	180	179
Sep	138	120	141	201	211	161
Oct	188	177	139	157	230	237
Nov	175	195	98	110	160	163
Dec	172	133	115	174	289	131
<b>Total</b>	<b>2,208</b>	<b>1,869</b>	<b>1,772</b>	<b>2,060</b>	<b>2,489</b>	<b>1,694</b>

**Second Level Reviews (AS05) Pending**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	6	21	18	11	
Feb	7	4	14	13	17	
Mar	3	3	19	23	11	
Apr	1	6	18	12	28	1
May	2	5	15	16	22	6
June	3	8	11	21	20	8
Jul	3	3	0	15	24	13
Aug	9	1	4	12	11	17
Sep	9	4	14	14	6	15
Oct	27	1	8	2	6	14
Nov	12	2	3	10	13	16
Dec	23	4	9	7	3	16

**Second Level Reviews (AS05) Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	15	6	10	26	
Feb	13	24	47	32	14	
Mar	84	21	32	18	34	
Apr	27	11	36	61	1	30
May	19	11	22	36	39	31
June	14	12	33	21	50	18
Jul	15	13	22	49	28	27
Aug	13	12	28	37	60	19
Sep	17	2	16	43	21	25
Oct	2	28	28	30	28	15
Nov	12	52	24	20	30	17
Dec	16	5	12	42	48	17
<b>Total</b>	<b>245</b>	<b>206</b>	<b>306</b>	<b>399</b>	<b>379</b>	<b>199</b>

**Citations Issued - Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	9	5	7	14	6	
Feb	16	6	17	10	7	
Mar	8	19	15	6	9	
Apr	6	7	23	23	8	12
May	30	7	10	13	8	6
June	6	0	7	10	9	1
Jul	16	17	19	7	6	7
Aug	32	9	9	11	8	12
Sep	17	8	9	11	15	11
Oct	23	9	3	18	18	5
Nov	5	9	4	15	18	19
Dec	12	7	5	7	12	1
<b>Total</b>	<b>180</b>	<b>103</b>	<b>128</b>	<b>145</b>	<b>124</b>	<b>74</b>

**CE Audit Citations Issued - Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	0	0	6		
Feb	0	0	0	6		
Mar	0	0	0	4		
Apr	0	0	0	7		
May	0	0	0	0		
June	0	0	0	0		
Jul	0	0	0	0	1	
Aug	0	0	0	0	0	
Sep	0	0	0	0	3	
Oct	0	0	0	0	8	
Nov	0	0	0	0	10	
Dec	0	0	0	0	7	
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>29</b>	

**License Applicants Denied - Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	5	1	2	5	
Feb	4	2	1	2	4	
Mar	3	3	0	1	1	
Apr	1	0	5	1	3	3
May	2	2	8	0	3	4
June	2	0	8	2	1	5
Jul	5	2	2	4	3	2
Aug	5	0	4	4	2	6
Sep	3	4	1	3	3	3
Oct	5	2	11	1	3	6
Nov	3	3	5	0	3	2
Dec	2	6	1	1	1	2
<b>Total</b>	<b>39</b>	<b>29</b>	<b>47</b>	<b>21</b>	<b>32</b>	<b>33</b>

**Total Number of Cases Referred to AG's Office**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	3	20	28	22	
Feb	14	9	17	8	18	
Mar	27	11	16	21	30	
Apr	23	25	15	17	20	32
May	18	23	37	18	27	31
June	16	16	30	11	9	47
Jul	18	21	26	18	28	27
Aug	28	16	33	5	28	30
Sep	13	25	6	20	32	24
Oct	27	18	31	9	24	23
Nov	31	26	12	12	15	22
Dec	12	11	10	20	21	30
<b>Total</b>	<b>233</b>	<b>204</b>	<b>253</b>	<b>187</b>	<b>274</b>	<b>266</b>

**Total Accusations Filed by Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	11	6	17	26	
Feb	13	9	12	27	21	
Mar	13	14	15	16	30	
Apr	13	9	21	17	19	33
May	12	20	17	17	22	31
June	17	16	27	13	25	29
Jul	9	12	29	9	11	34
Aug	20	15	25	12	18	40
Sep	12	10	20	13	22	18
Oct	12	18	7	9	14	30
Nov	12	8	14	7	23	16
Dec	10	24	13	13	23	29
<b>Total</b>	<b>163</b>	<b>166</b>	<b>206</b>	<b>170</b>	<b>254</b>	<b>260</b>

**Total Statement of Issues Filed by Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	2	0	2	2	
Feb	0	2	1	1	3	
Mar	0	1	1	0	4	
Apr	2	2	0	2	1	1
May	1	1	1	0	1	2
June	1	1	2	1	1	2
Jul	1	1	4	0	2	1
Aug	1	0	3	1	3	1
Sep	0	1	3	1	0	2
Oct	3	2	2	1	2	0
Nov	2	1	0	2	3	0
Dec	0	0	1	0	1	3
<b>Total</b>	<b>12</b>	<b>14</b>	<b>18</b>	<b>11</b>	<b>23</b>	<b>12</b>

**Cases Pending at AG - Referred by Discipline Unit**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	143	162	132	208	278	
Feb	146	157	135	197	265	
Mar	144	137	129	180	261	
Apr	156	150	129	185	244	287
May	153	161	155	193	255	300
June	148	157	164	181	225	323
Jul	148	138	173	177	225	319
Aug	161	154	194	163	244	311
Sep	166	153	173	155	237	315
Oct	174	136	185	151	233	321
Nov	181	154	188	137	229	319
Dec	161	154	173	126	221	308

**Total Disciplinary Actions Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	14	8	32	17	
Feb	14	11	10	15	31	
Mar	19	27	20	36	32	
Apr	14	11	15	13	35	28
May	18	8	11	11	14	16
June	15	18	20	24	38	26
Jul	17	16	16	18	30	28
Aug	13	18	9	19	14	34
Sep	7	26	19	27	36	18
Oct	14	19	22	19	27	27
Nov	11	6	8	17	16	16
Dec	13	20	20	28	30	47
<b>Total</b>	<b>168</b>	<b>194</b>	<b>178</b>	<b>259</b>	<b>320</b>	<b>240</b>

**Average Days to Complete Discipline - Target 540 Days**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	917	933	843	940	643	
Feb	479	741	1001	701	683	
Mar	697	715	921	618	763	
Apr	674	815	373	493	795	831
May	735	956	766	791	800	846
June	722	879	727	771	807	681
Jul	718	704	613	720	718	792
Aug	663	708	822	711	1208	900
Sep	797	681	615	858	732	815
Oct	547	569	664	836	660	770
Nov	648	694	983	1047	801	887
Dec	780	781	847	923	826	727
<b>Average</b>	<b>698</b>	<b>765</b>	<b>765</b>	<b>784</b>	<b>786</b>	<b>805</b>

**Percentage of Cases Closed within Target**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	29	14	28		
Feb	21	27	10	27		
Mar	37	44	15	39		
Apr	42	9	40	69		
May	33	11	27	36		
June	33	29	50	29		
Jul	35	56	44	33	50	
Aug	46	39	22	37	14	
Sep	29	42	37	37	39	
Oct	43	50	41	30	52	
Nov	64	40	13	12	19	
Dec	36	25	35	14	37	
<b>Average</b>	<b>36</b>	<b>33</b>	<b>29</b>	<b>33</b>	<b>35</b>	

**Total Number of Probationers**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	324	323	330	369	412	
Feb	322	319	324	366	417	
Mar	321	336	321	374	395	
Apr	318	331	318	374	398	471
May	315	334	316	357	385	463
June	298	333	324	350	391	460
Jul	320	329	329	346	389	440
Aug	316	328	331	343	377	427
Sep	318	334	330	339	380	431
Oct	320	329	326	336	373	426
Nov	312	323	311	337	365	421
Dec	314	323	317	329	371	417

**Active Probationers**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	296	297	305	344	386	
Feb	295	293	298	341	390	
Mar	294	308	295	349	370	
Apr	291	304	292	348	373	442
May	288	307	291	331	359	436
June	272	307	299	324	365	432
Jul	292	301	303	319	364	412
Aug	288	300	304	316	354	400
Sep	289	306	303	312	355	403
Oct	291	301	299	310	347	399
Nov	284	296	286	311	340	394
Dec	286	295	292	304	346	390

**Tolled Probationers**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	28	26	25	25	26	
Feb	27	26	26	25	27	
Mar	27	28	26	25	25	
Apr	27	27	26	26	25	29
May	27	27	25	26	26	27
June	26	26	25	26	26	28
Jul	28	28	26	27	25	28
Aug	28	28	27	27	23	27
Sep	29	28	27	27	25	28
Oct	29	28	27	26	26	27
Nov	28	27	25	26	25	27
Dec	28	28	25	25	25	27

**Probationers Successful Completions**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2	2	8	10	
Feb	4	4	4	6	6	
Mar	3	1	4	4	7	
Apr	9	7	10	8	8	4
May	8	8	1	10	9	8
June	2	5	5	3	7	4
Jul	9	11	0	6	9	19
Aug	7	9	4	7	8	12
Sep	5	6	6	3	4	10
Oct	10	8	11	5	11	5
Nov	9	5	7	6	11	7
Dec	4	7	3	2	6	2
<b>Total</b>	<b>74</b>	<b>73</b>	<b>57</b>	<b>68</b>	<b>96</b>	<b>71</b>

**New Probationers**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	10	6	15	21	
Feb	4	3	2	6	14	
Mar	10	23	10	13	16	
Apr	11	8	12	7	12	11
May	5	6	8	1	4	9
June	13	17	22	8	17	3
Jul	16	9	15	6	14	7
Aug	7	9	2	11	6	14
Sep	7	15	10	4	11	4
Oct	8	3	10	8	14	14
Nov	5	2	3	9	6	17
Dec	14	9	12	5	9	8
<b>Total</b>	<b>112</b>	<b>114</b>	<b>112</b>	<b>93</b>	<b>144</b>	<b>87</b>

**Average Days from Assignment to First Contact**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	1	4	2		
Feb	6	5	10	2		
Mar	1	2	5	5		
Apr	2	4	4	3		
May	2	1	5	7		
June	2	2	3	5		
Jul	2	4	2	6	8	
Aug	6	5	1	6	5	
Sep	0	3	2	5	7	
Oct	2	2	2	8	8	
Nov	2	2	1	6	3	
Dec	2	4	1	5	2	
<b>Average</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>5</b>	<b>6</b>	

**Number of Probation Violations**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	7	3	4	10		
Feb	5	8	3	11		
Mar	6	4	4	11		
Apr	4	1	5	4		
May	9	4	12	14		
June	0	2	10	9		
Jul	6	3	0	8	7	
Aug	10	3	3	8	8	
Sep	4	7	9	9	17	
Oct	8	5	17	13	11	
Nov	10	7	11	11	16	
Dec	7	6	10	3	8	
<b>Total</b>	<b>76</b>	<b>53</b>	<b>88</b>	<b>111</b>	<b>67</b>	



**Average Days from Violation Reported to Action Initiated - Target 30 Days**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	0	12	1		
Feb	1	1	7	1		
Mar	1	0	8	6		
Apr	1	1	6	8		
May	1	1	7	4		
June	1	1	1	3		
Jul	1	1	0	4	9	
Aug	1	1	0	2	1	
Sep	1	1	0	3	1	
Oct	1	1	1	2	2	
Nov	1	1	2	1	2	
Dec	1	1	2	1	2	
<b>Average</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>3</b>	

**Subsequent Probation Discipline Cases Initiated**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2	1	8		
Feb	3	1	4	2		
Mar	2	2	3	5		
Apr	2	5	4	5		
May	4	0	4	4		
June	2	2	7	4		
Jul	1	0	2	7	7	
Aug	0	5	4	6	2	
Sep	1	0	4	4	7	
Oct	8	2	1	8	3	
Nov	1	4	2	10	6	
Dec	4	1	2	4	4	
<b>Total</b>	<b>32</b>	<b>24</b>	<b>38</b>	<b>67</b>	<b>29</b>	

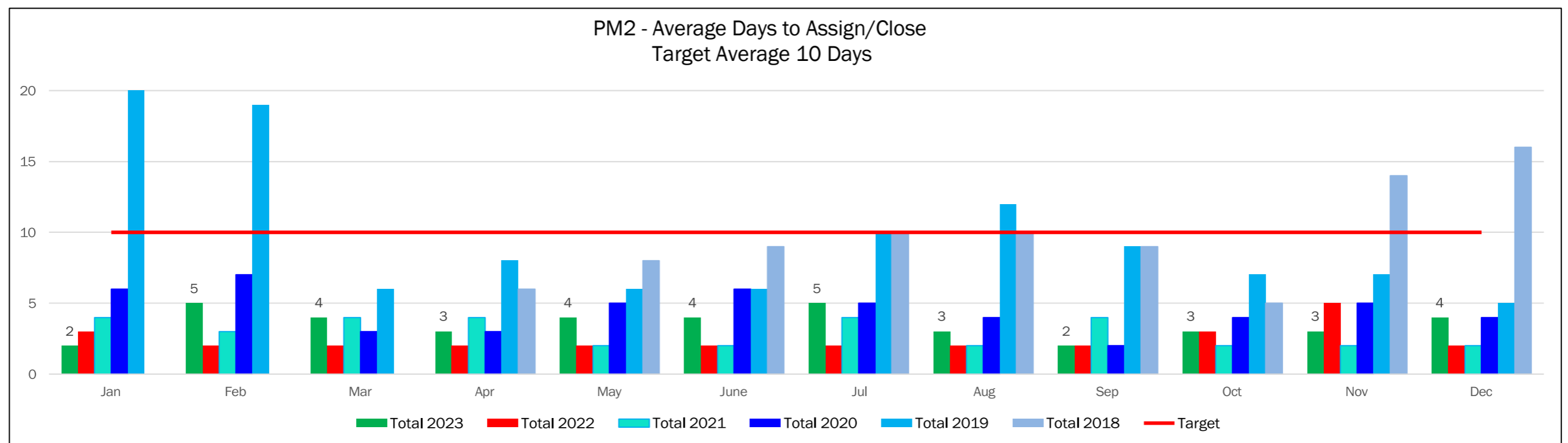
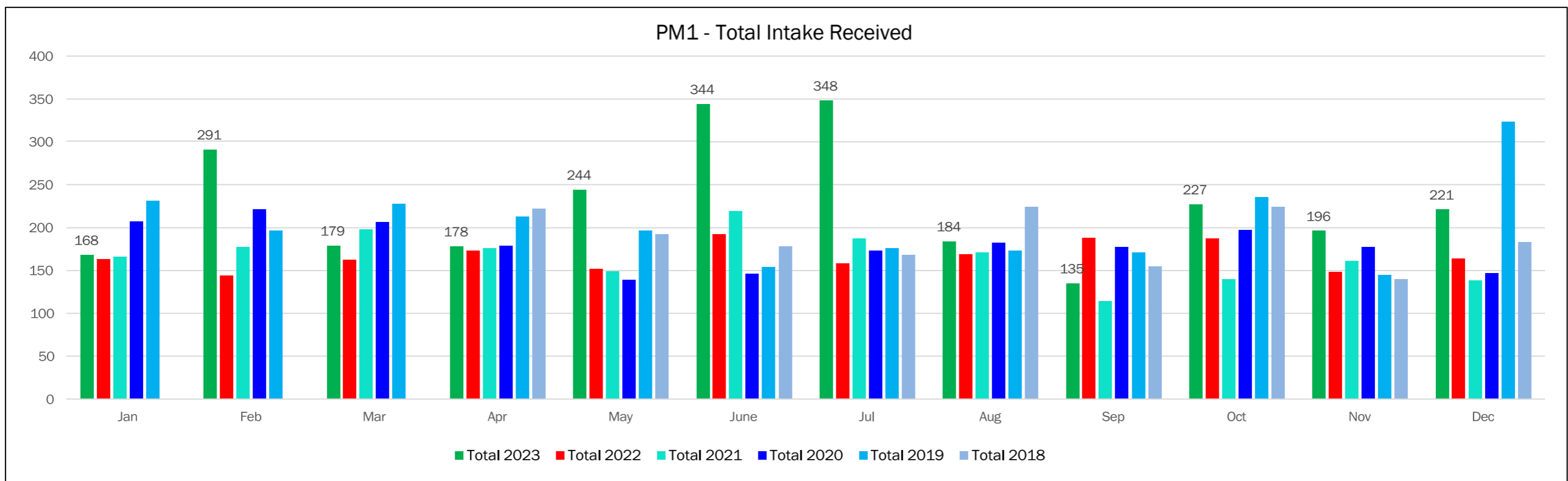
**Subsequent Probation Discipline Cases Pending**

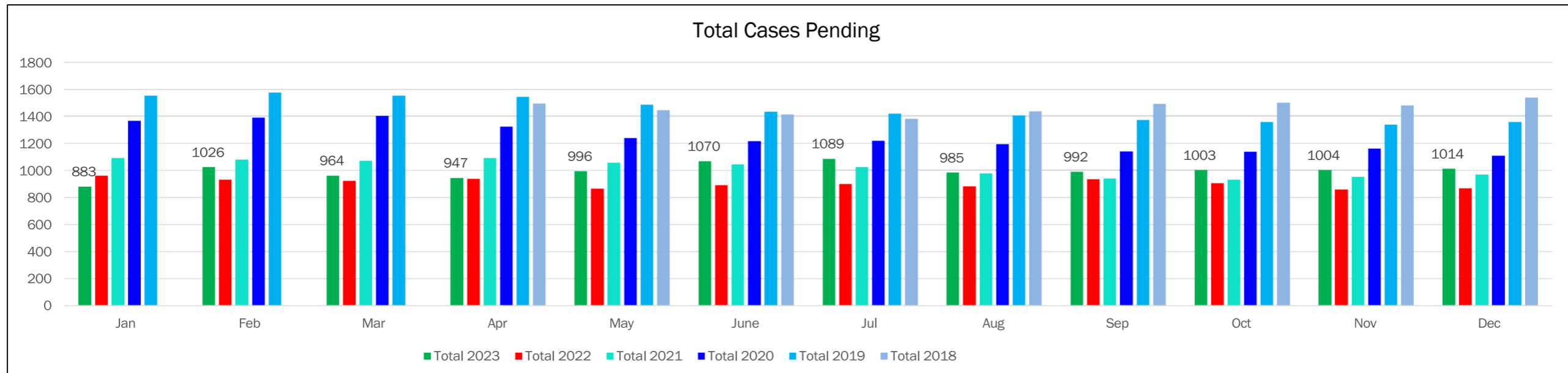
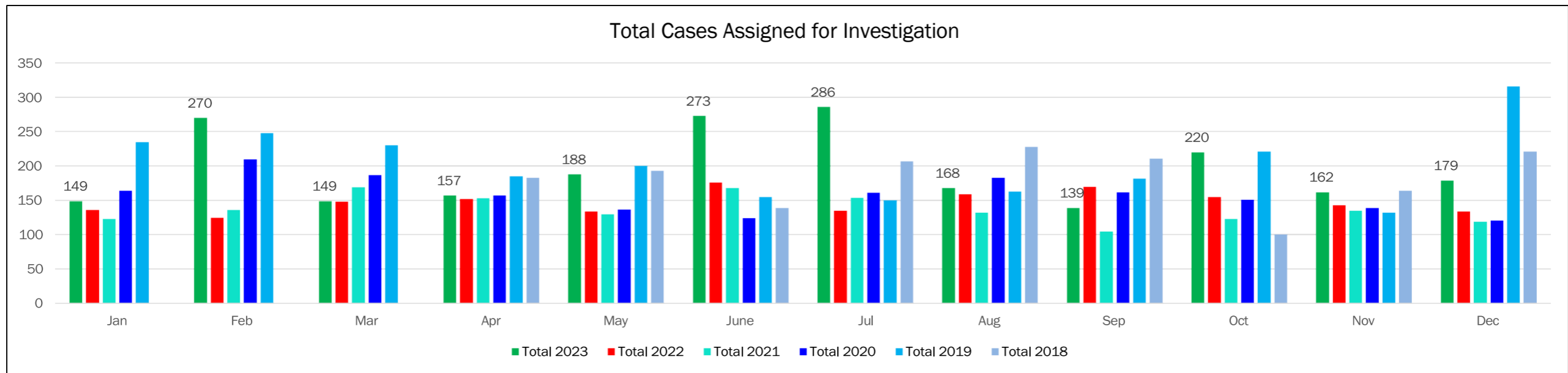
Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	22	27	51	45	61	
Feb	21	30	49	39	56	
Mar	23	27	42	42	52	
Apr	21	25	37	45	52	
May	24	21	34	43	48	
June	23	18	39	44	50	
Jul	17	17	36	51	48	
Aug	14	21	36	47	43	
Sep	14	20	34	48	43	52
Oct	17	10	31	54	42	53
Nov	17	11	26	57	42	55
Dec	18	36	27	55	46	57

**Subsequent Probation Discipline Cases Completed**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3	0	4	4	8	
Feb	4	2	2	4	5	
Mar	1	4	6	1	10	
Apr	3	7	11	2	2	2
May	4	5	6	8	8	12
June	1	4	1	2	4	3
Jul	6	0	2	2	8	9
Aug	4	2	6	8	7	5
Sep	1	2	4	6	3	4
Oct	0	0	4	7	6	3
Nov	2	3	8	1	6	1
Dec	2	2	3	8	1	3
<b>Total</b>	<b>31</b>	<b>31</b>	<b>57</b>	<b>53</b>	<b>68</b>	<b>42</b>

**PERFORMANCE MEASURES**



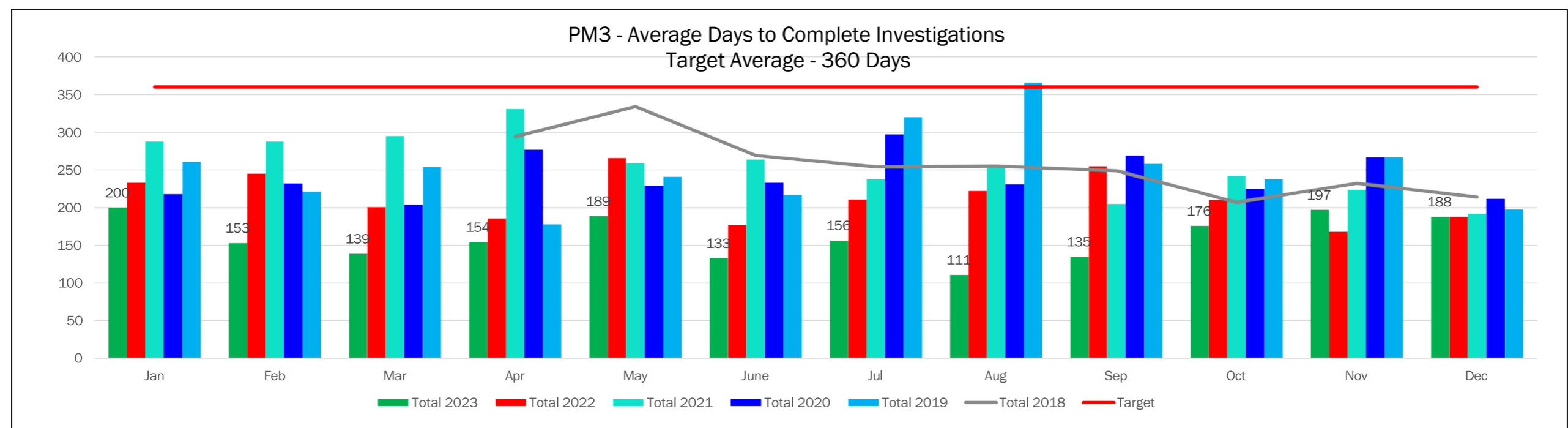


Total Cases Pending Age (Days)

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	225	265	291	266	272	
Feb	201	264	290	262	269	
Mar	213	261	277	267	262	
Apr	224	264	264	265	272	293
May	216	265	265	276	278	282
June	205	257	257	286	285	284
Jul	196	241	296	280	289	281
Aug	218	236	252	280	276	270
Sep	227	220	262	277	276	270
Oct	223	218	259	279	271	264
Nov		224	261	279	275	273
Dec		225	265	290	261	276
<b>Average</b>	<b>215</b>	<b>245</b>	<b>270</b>	<b>276</b>	<b>274</b>	<b>277</b>

PM3 - Total Investigation Cases Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	132	144	141	158	194	
Feb	131	150	152	186	197	
Mar	227	168	172	171	265	
Apr	168	128	128	225	192	198
May	143	159	159	208	252	222
June	200	174	174	131	179	177
Jul	258	127	177	149	140	226
Aug	276	166	176	190	180	179
Sep	138	120	141	201	211	161
Oct	188	177	139	157	230	237
Nov		195	98	110	160	163
Dec		133	115	174	289	131
<b>Total</b>	<b>1,861</b>	<b>1,841</b>	<b>1,772</b>	<b>2,060</b>	<b>2,489</b>	<b>1,694</b>

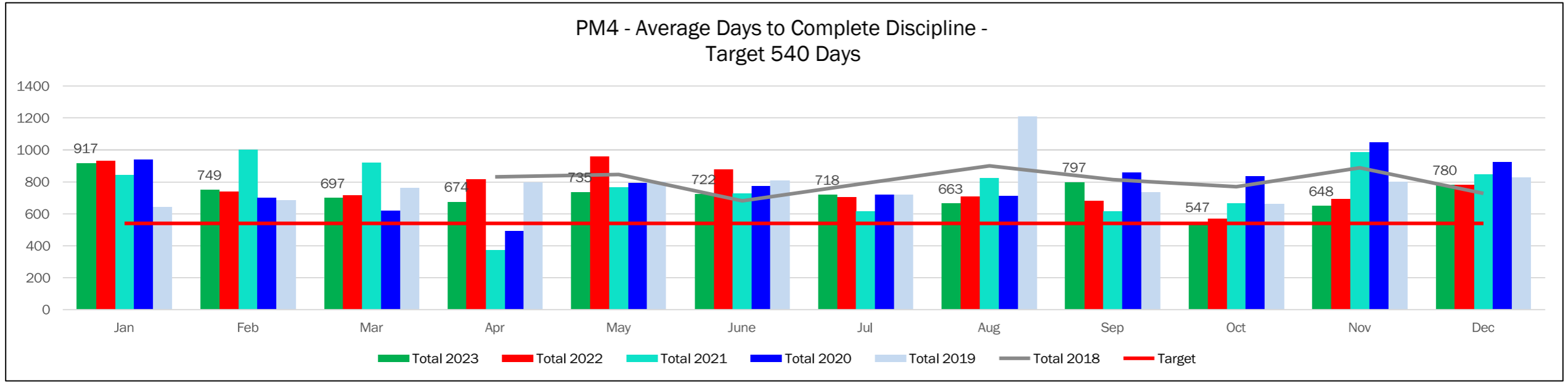


PM3 - Percentage of Cases Closed within Target

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	87	77	70	78		
Feb	92	77	72	76		
Mar	90	84	66	81		
Apr	89	62	62	72		
May	85	74	74	74		
June	92	76	76	74		
Jul	86	80	78	64	65	
Aug	93	77	72	78	57	
Sep	94	76	81	73	70	
Oct	82	84	74	76	73	
Nov		89	80	74	73	
Dec		85	83	82	81	
<b>Average</b>	<b>89</b>	<b>78</b>	<b>74</b>	<b>75</b>	<b>70</b>	

PM4 - Total Disciplinary Actions Completed

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	13	14	8	32	17	
Feb	14	11	10	15	31	
Mar	19	27	20	36	32	
Apr	14	15	15	13	35	28
May	18	11	11	11	14	16
June	15	20	20	24	38	26
Jul	17	16	16	18	30	28
Aug	13	18	9	19	14	34
Sep	7	26	19	27	36	18
Oct	14	19	22	19	27	27
Nov		6	8	17	16	16
Dec		20	20	28	30	47
<b>Total</b>	<b>144</b>	<b>203</b>	<b>178</b>	<b>259</b>	<b>320</b>	<b>240</b>



**PM4 - Percentage of Cases Closed within Target**

Month	Total 2023	Total 2022	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	29	14	28		
Feb	21	27	10	27		
Mar	37	44	15	39		
Apr	42	8	40	69		
May	33	11	27	36		
June	33	29	50	29		
Jul	35	56	44	33	50	
Aug	46	39	22	37	14	
Sep	29	42	37	37	39	
Oct	43	50	41	30	52	
Nov		40	13	12	19	
Dec		25	35	14	37	
<b>Average</b>	<b>33</b>	<b>33</b>	<b>29</b>	<b>33</b>	<b>35</b>	

