

Agenda Item 5.F.1



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
Board of Vocational Nursing and Psychiatric Technicians
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DATE	August 10, 2021
TO	Board Members
FROM	LNEC
REVIEWED BY	Beth DeYoung, MPH, RN Lead Nursing Education Consultant (LNEC)
PREPARED BY	Judith D. McLeod DNP CPNP RN Nursing Education Consultant (NEC)
SUBJECT	Consideration of Placement on Provisional Approval
PROGRAM	Cypress College Psychiatric Technician Program (Program) (Director: Jaime Ramos, Cypress, Orange County, Community College)

Please note: The NECs make recommendations. The recommendations are forwarded to one or more: The Executive Officer Review, the Education and Practice Committee or the full Board for action.

PROGRAM REQUEST:

Consideration of Placement on Provisional Approval

BACKGROUND:

On May 14, 2020, the Executive Officer rescinded the Program's ongoing admissions of two full-time classes a year (January and August), of 30 students due to four consecutive quarters of noncompliance with section 2585(l) of the California Code of Regulations. The program has since recorded eight quarters of noncompliance with section 2585(l) of the California Code of Regulations.

STAFF ANALYSIS:

The Cypress College Psychiatric Technician Program is presented to the Board for consideration for placement on provisional approval.

In accordance with Section 2581.1 of the California Code of Regulations,

“The Board may place any program on provisional approval when a program does not meet all requirements as set forth in this chapter and in Section 2581.”

Based on published examination statistics, the program's average annual pass rate has had incremental improvement, but the current pass rate is 16 percentage points below the State average and has been more than 10 percentage points below the state

average for eight quarters (April 2019 through June 2021). The program has put a plan in place to improve pass rates.

In accordance with Section 2581.1 of the California Code of Regulations,

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved psychiatric technician schools for the same period. “

Submitted documentation by the program director substantiates adequate resources including faculty and facilities for students to achieve programmatic learning objectives. If the students should be removed from the clinical facilities again the program director will notify the NEC and present a plan for review and analysis.

The recommendation of one instructor for every ten students in clinical experiences will enable more focused instruction and enhanced learning to closely monitor and evaluate the clinical performance of students.

Board staff will continue to monitor the effectiveness of the Program’s progress by monitoring the licensure examination pass rates each quarter.

STAFF RECOMMENDATIONS:

Please note: These are not NEC decisions, rather the recommendations presented at the Executive Officer Review, the Education and Practice Committee and/or the full Board for action.

1. Place the Program on provisional approval for a two-year period starting August 20, 2021 and issue a certificate accordingly.
2. Require the program to submit an action plan to improve their first-time tester pass rate by October 20, 2021.
3. Require the program to provide no less than one instructor for every ten students in clinical experiences.
4. Comply with all program requirements listed below.

PROGRAM REQUIREMENTS:

1. Notify the NEC in the event a current class is displaced from clinical sites.
2. Obtain Board approval prior to the admission of each class.
3. Require the program, when requesting approval to admit students, to:
 - a. Submit all documentation in final form, using the forms provided by the NEC, no later than by the fifteenth day if the second month preceding the month of the Board meeting.

- b. Provide documentation that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
 - c. Ensure that the program maintains an average annual pass rate that is compliant with Section 2585(l) of the California Code of Regulations.
4. Require the director to submit a comprehensive analysis report in 6 months, but no later than March 1, 2022, and in 18 months but no later than March 1, 2023. The report must include a comprehensive analysis of the program, specific actions taken with revisions to improve pass rates, timeline for implementation, and the effect of employed interventions. The following elements must be addressed in the analysis:
- a. Admission and Screening Criteria
 - b. Terminal Objectives
 - c. Evaluate the Current Curriculum for Possible Update Curriculum to include:
 - 1- Program objectives
 - 2- Instructional Plan
 - 3- Theory and Clinical Objectives for Each Course
 - 4- Lesson Plans for Each Course
 - 5- Evaluation of Correlation of Theory and Clinical
 - 6- Textbooks
 - d. Student Policies to include
 - 1- Attendance Policy
 - 2- Remediation Policy
 - 3- Evaluation of Student Achievement
 - 4- Credit Granting
 - e. Evaluation of available clinical facilities approvals to determine adequacy in number and variety to accommodate current and projected students.
5. Comply with all approval standards in Article 4 of the Psychiatric Technician Law, commencing at California Business and Professions Code Section 4530, and Article 5 of the California Code of Regulations, Title 16, Section 2580.
6. Failure to take any of these corrective actions may cause the full Board to revoke the program's approval.

RELEVANT PROGRAM ELEMENTS

Enrollment

Section 2585(k) of the California Code of Regulations states:

“(k) The program shall have prior Board approval to increase the number of students per class and/or increase the frequency of admission of classes. Criteria to evaluate a school's request to increase the number of students per

class and/or increase the frequency of class admissions include but are not limited to: (1) Sufficient program resources as specified in Section 2585(a). (2) Adequacy of clinical experience as specified in Section 2588. (3) Licensure examination pass rates as specified in Section 2585(l).”

The program offers a full-time course of instruction that is 48 weeks in length. The Program is required to request approval prior to admitting each class.

The following table represents current and projected student enrollment based on the current and proposed class starts and completion dates. The table indicates a maximum enrollment of 47 students for the period January 2020 through August 2021.

ENROLLMENT DATA TABLE

Class Start Dates	Class Completion Dates	Number of Students Admitted	Number of Students Current	Number of Graduates	Total Enrolled
1/20 *(5/21)		24	18		18
1/21 (*5/22)		24	23		18 + 23 = 41
	5/21 (1/20 class)			-18	41 - 18 = 23
8/21 (*12/22)		24			23 + 24 = 47

*indicates projected graduation dates

Licensing Examination Statistics

California Code of Regulations Section 2585(l) states:

“The program shall maintain a yearly average minimum pass rate on the licensure examination that does not fall below 10 percentage points of the state average pass rate for first time candidates of approved psychiatric technician schools for the same period.”

The following statistics, furnished by Psychological Services, LLC (PSI), and printed by the Board of Vocational Nursing and Psychiatric Technicians for the period July 2019 through June 2021, specify the pass percentage rates for graduates of the Program on the California Psychiatric Technician Licensure Examination and the variance from the state average annual pass rates.

CAPT Licensure Examination Data

Quarterly Statistics					Annual Statistics *		
Quarter	# Candidates	# Passed	Percent Passed	State Average Quarterly Pass Rate	Program Average Annual Pass Rate	State Average Annual Pass Rate [CCR 2585(1)]	Variance from State Average Annual Pass Rate
Jul-Sep 2019	17	11	65%	80%	63%	80%	-17
Oct-Dec 2019	1	0	0%	79%	63%	80%	-17
Jan-Mar 2020	8	3	38%	86%	52%	80%	-28
Apr-Jun 2020	8	4	50%	76%	53%	80%	-27
Jul-Sep 2020	19	13	68%	79%	56%	79%	-23
Oct-Dec 2020	2	2	100%	74%	59%	78%	-19
Jan-Mar 2021	16	9	56%	79%	62%	77%	-15
Apr-Jun 2021	6	2	33%	73%	60%	76%	-16

*The Annual Pass Rate changes every quarter. It is calculated by dividing the number of candidates who passed during the current and previous three quarters by the number of candidates who tested during the same period. If no data is available for the relevant period, the statistic is carried over from the last quarter for which data is available.

Based on the most recent data available (April through June 2021), the Program's average annual pass rate is 60 percent. The California average annual pass rate for graduates from approved psychiatric technician programs who took the California Psychiatric Technician Licensure Examination for the first time during the same period is 76 percent. The average annual pass rate for the Program is 16 percentage points below the state average annual pass rate.

Faculty and Facilities

Section 2588(c) of the California Code of Regulations states:

“For supervision of clinical experience, there shall be a maximum of 15 students for each instructor.”

The total number of Board-approved faculty is 12, including the director. The director has 40 percent administrative duties and 60 percent teaching duties. Twelve instructors are designated to teach clinical. For a maximum enrollment of 47 students, four instructors are needed for clinical supervision. The utilization of faculty at clinical facilities is such that the clinical instruction is covered adequately.

Section 2588(b) of the California Code of Regulations states:

“Schools shall have clinical facilities adequate as to number, type, and variety of patients treated, to provide clinical experience for all students in the areas specified by Section 2587. There must be available for student assignment, an adequate daily census of patients to afford a variety of clinical experiences consistent with competency-based objectives and theory being taught.”

The program does have enough clinical sites to utilize during the COVID-19 pandemic to accomplish direct patient care clinical experiences during each term. They are currently conducting theory through an online modality. Submitted documentation indicates sufficient clinical facilities to afford the number, type and variety of patients that will provide clinical experience consistent with Board-approved competency-based objectives and theory being taught for the current enrollment.

ATTACHMENTS:

Attachment A: Program History

Agenda Item 5.F.I Attachment A

Cypress College Psychiatric Technician Program

Program History

- In June 1968, the Board approved Fairview State Hospital's request to begin a psychiatric technician program.
- In June 1969, the Board approved initial accreditation of the Fairview State Hospital Psychiatric Technician Program.
- In March 1971, the program was moved to Cypress College under the administration of the Division of Health Sciences.
- In January 1977, the Board approved continued accreditation for the Cypress College Psychiatric Technician Program subsequent to a survey visit.
- In November 1983, the Board approved continued accreditation for the Cypress College Psychiatric Technician Program subsequent to a survey visit.
- In February 1992, the Board approved continued accreditation for the Cypress College Psychiatric Technician Program subsequent to a survey visit.
- In May 1992, the Board ratified the consultant authorization to establish class size at a maximum of 30 students. Additionally, the Board approved the program's admission of two (2) classes per year.
- In September 1996, the Board ratified action by the Executive Officer authorizing the program's admission of 15 additional students commencing August 19, 1996 only. This action allowed the accommodation of students from Hacienda La Puente Psychiatric Technician Program, which closed due to the unexpected resignation of two (2) instructors.
- In November 1996, a new program director was approved.
- In November 1998, the Board approved the program's request to admit a class of 45 students commencing January 20, 1999, contingent upon approval of adequate faculty and facilities. The program was directed to submit a revised admission policy and instructional plan. Additionally, the Board requested presentation of a follow-up report at its November 1999 meeting relative to the program's attrition and examination statistics.

- In November 1999, the Board accepted an informational report relative to the program's attrition and examination statistics. The Board directed continuous monitoring of the program's examination pass rate and a full analysis by the program director if no improvement is evidenced.
- In April 2001, the Board approved continued accreditation for the Cypress College Psychiatric Technician Program for the four (4) year period from April 27, 2001 to April 27, 2005.
- On February 8, 2002, the Board the program's request to admit 15 full-time advanced placement students to the January 22, 2002 class, commencing April 1, 2002 only, thereby increasing the program's class size.
- On February 7, 2003, the Board approved the program's request to admit 15 full-time advanced placement students to the January 21, 2003 class, commencing March 17, 2003 only, thereby increasing the program's class size.
- On January 12, 2005, the Board approved continued full accreditation for the Cypress College Psychiatric Technician Program for the four-year period from February 4, 2005, through February 3, 2009, and issued a certificate accordingly.
- On January 14, 2009, the Executive Officer approved continued full accreditation for the Cypress College Psychiatric Technician Program for a four-year period from February 4, 2009, through February 3, 2013; and required that the program present a follow-up report at the September 11, 2009 Board meeting relative to the performance of Cypress College Psychiatric Technician Program graduates on the California Psychiatric Technician Licensure Examination.
- On January 22, 2013, the Executive Officer approved continued full accreditation for the Cypress College Psychiatric Technician Program for a four-year period from February 4, 2013, through February 3, 2017, and issued a certificate accordingly.
- On June 5, 2017, the Executive Officer approved continued full accreditation for Cypress College Psychiatric Technicians' Program:
- Continue approval for the Cypress College Psychiatric Technician Program for a four-year period from February 4, 2017, through February 3, 2021, and issue a certificate accordingly.
- Continue the program's approval to admit a class of **30** students two (2) times each year (January and August), with the following stipulations:
 - a. No additional classes are added to the program's current pattern of admissions without prior Board approval. The program's current pattern of admissions includes one class of 30 students two (2) times each year (January and August).

- b. The director documents that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
 - c. The program's average annual pass rates remain no more than ten (10) percentage points below the state average annual pass rate.
- On May 14, 2020, the Executive Officer approved:
 - Rescind Cypress College, Psychiatric Technician Programs ongoing admissions of two full-time classes per year, (January and August) of 30 students; to replace graduating classes only.
 - The program is required to submit a written plan for improving the program's California Psychiatric Technician Licensure Examination (CAPTLE) pass rate for first time candidates.
 - The program is required to obtain Board approval prior to admission of any additional classes.
 - The program is required, when requesting approval to admit students, to:
 - a. Submit all documentation in final form, using the forms provided by the Board, no later than two months prior to the requested start date for the class.
 - b. Provide documentation that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
 - c. Ensure that the program maintains an average annual pass rate that is compliant with Section 2585(l) of the Vocational Nursing Rules and Regulations.
- On November 10, 2020, the Executive Officer approved:
 - Approve the Program's request to admit a full-time class of 24 students commencing on January 25, 2021, graduating on May 26, 2022, to replace the class that graduates on December 12, 2020.
 - Comply with all program requirements listed below.

PROGRAM REQUIREMENTS:

- Notify the NEC in the event a current class is displaced from clinical sites.
- No additional classes are added without prior Board approval.

- Documents adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
- Maintain an average annual pass rate that is compliant with Section 2585(l) of the Psychiatric Technician Law.
- Continue to require the program to comply with all approval standards in Article 4 of the Psychiatric Technician Law, commencing at Business and Professions Code Section 4530, and Article 5 of the California Code of Regulations, Title 16, Section 2580.

On January 26, 2021 the Executive Officer approved:

1. Grant continued full approval for the Cypress College Psychiatric Technician Program for a four-year period beginning February 3, 2021 and issue a certificate accordingly.
2. Comply with all program requirements listed below.

PROGRAM REQUIREMENTS:

1. Notify the NEC in the event a current class is displaced from clinical sites.
 2. Obtain BVNPT approval prior to the admission of each class.
 3. Continue to require the program, when requesting approval to admit students, to:
 - a. Submit all documentation in final form, using forms provided by the BVNPT, no later than two months prior to the requested start date for the class.
 - b. Provide documentation that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
 - c. Maintain an average pass rate that is compliant with Section 2585(l) of the California Code of Regulations.
 4. Comply with all approval standards in Article 4 of the Psychiatric Technician Law, commencing at Business and Professions Code Section 4530, and Article 5 of the California Code of Regulations, Title 16, Section 2580
- On June 1, 2021, the Executive Officer approved:
 1. Admit a full-time class of 24 students commencing on August 23, 2021, graduating on December 9, 2022, to replace the class that graduates on May 20, 2021.
 2. Comply with all program requirements listed below.

PROGRAM REQUIREMENTS:

1. Notify the NEC in the event a current class is displaced from clinical sites.
2. Obtain BVNPT approval prior to the admission of each class.
3. Continue to require the program, when requesting approval to admit students, to:
 - d. Submit all documentation in final form, using forms provided by the BVNPT, no later than two months prior to the requested start date for the class.
 - e. Provide documentation that adequate resources, i.e. faculty and facilities, are available to support each admitted class of students.
 - f. Maintain an average pass rate that is compliant with Section 2585(l) of the California Code of Regulations.
4. Comply with all approval standards in Article 4 of the Psychiatric Technician Law, commencing at Business and Professions Code Section 4530, and Article 5 of the California Code of Regulations, Title 16, Section 2580.

On July 19, 2021 the Education and Practice Committee recommended referring Cypress College Psychiatric Technician program to the Board for consideration of placement on provisional status due to eight consecutive quarters of low pass rates.