Date: February 18, 2022

To: Board Members

From: Marie Cordeiro, MN, RN
Supervising Nursing Education Consultant (SNEC)

Subject: Education Division Report

Site Visits

The Nursing Education Consultants (NEC's) have continued conducting much needed site visits, mostly related to the continued approval process for school programs known as the Program Records Survey (PRS).

Issues and Challenges During the Pandemic:

With the new COVID-19 Omicron variant on the rise, programs are challenged by the loss of clinical sites. More and more programs are requesting temporary clinical simulation approval to ensure that their students meet the program's clinical objectives. The NECs continue to communicate with program directors to ensure that regulations are being followed and that the students are not negatively impacted by loss of clinical sites and actual hands on patient care.

Initial Approval of New School Programs

We are preparing for the initial cohort (Cohort 1) of new school program applications under the revised procedures announced in Bulletins 1 and 2 by conducting training sessions for the new school program directors and open houses, which are informal MS Teams sessions for those who have questions and/or concerns outside of the regularly scheduled training sessions. These sessions are recorded and later emailed to the attendees.

Education Analysts and support staff are in the training process to review/analyze and process documents which do not require the specific expertise of an NEC. Specifically, the NECs will continue to review/approve curriculum. The NECs will also conduct the final review of all documents submitted by new programs.

Staff Updates

The Governor's 2022-23 Budget includes funds specifically to hire two additional NEC's and one Associate Government Program Analyst (AGPA) to assist with the new school program application process which began January 2022. We hope to begin recruitment for these positions in mid-May 2022.

Directors Forum

The Education Division holds quarterly forums with school program directors. The Spring 2022 Directors Forum is scheduled February 23 and February 24, 2022 via WebEx. Due to overwhelming and positive response to the breakout sessions from the Fall 2021 Forum, we will be conducting those sessions again. In addition, we will have two guest speakers, one from the National Council State Boards of Nursing (NCSBN) and another from DCA's Office of Professional Examination Services (OPES).

Organizational Improvement Office

DCA's Organizational Improvement Office (OIO) provides DCA boards and bureaus with change management services, business process mapping, and information technology system requirement documentation as well as collaborative consulting on process reengineering that maximizes utilization of existing resources, improves productivity, and increases quality.

With the assistance of the OIO, the Education Division completed the process of identifying and mapping all job/tasks within the Division. The OIO is preparing their report detailing specific recommendations on improving efficiencies throughout the Education Division. The final report will be presented to the Executive Officer (EO) for review. The report and recommendations will be presented to the Board at a future meeting.

Education Division
Statistical Data

January 1, 2018 through December 31, 2021

Executive Summary

Approved Active Programs – VN

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	123	128	131	132
Feb	124	128	126	132
Mar	126	130	127	132
Apr	126	129	126	129
May	129	129	127	129
June	131	125	120	129
Jul	131	124	130	129
Aug	132	122	129	128
Sep	132	125	129	128
Oct	132	123	129	128
Nov	133	123	130	127
Dec	134	123	129	127

Approved Active Programs – PT

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	13	13	12
Feb	12	13	13	12
Mar	12	13	13	12
Apr	12	13	14	13
May	12	14	12	13
June	12	12	12	13
Jul	12	12	13	13
Aug	11	12	13	13
Sep	11	12	13	13
Oct	11	12	13	13
Nov	11	12	13	13
Dec	11	12	13	13

Provisionally Approved Active Programs – VN

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	11	10	11
Feb	14	10	13	11
Mar	12	10	13	11
Apr	12	13	13	11

Month				
May	11	13	9	11
June	9	12	7	11
Jul	9	12	8	11
Aug	9	14	9	13
Sep	9	14	16	13
Oct	9	13	9	13
Nov	9	14	9	14
Dec	9	14	11	14

Provisionally Approved Active Programs – PT

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	1	1	1
Feb	1	1	1	1
Mar	1	1	1	1
Apr	1	2	1	1
May	1	2	1	1
June	1	1	1	1
Jul	1	1	1	1
Aug	2	1	1	1
Sep	2	1	1	1
Oct	2	1	1	1
Nov	2	1	1	1
Dec	2	1	1	1

Assigned Proposed Programs – VN

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	20	11	22
Feb	9	19	11	22
Mar	9	17	10	22
Apr	9	16	13	21
May	18	16	13	24
June	18	16	20	24
Jul	17	16	22	24
Aug	16	14	21	24
Sep	15	17	21	24
Oct	15	14	22	12

Nov	13	13	21	11
Dec	11	13	20	15

Assigned Proposed Programs – PT

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	1	0	1
Feb	0	0	0	1
Mar	0	0	0	1
Apr	0	0	0	1
May	0	0	0	1
June	0	0	0	1
Jul	0	0	2	1
Aug	0	0	1	1
Sep	0	2	1	1
Oct	0	0	1	0
Nov	0	0	1	0
Dec	0	0	1	0

Unassigned Proposed Programs – VN

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	43	33	32	27
Feb	52	32	32	27
Mar	57	32	32	27
Apr	58	33	24	28
May	42	34	24	28
June	47	35	24	28
Jul	49	35	24	28
Aug	50	37	27	28
Sep	50	38	29	28
Oct	51	41	31	19
Nov	53	41	33	20
Dec	53	41	33	22

Unassigned Proposed Programs – PT

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	2	1	2	0

Feb	2	1	2	0
Mar	3	1	2	0
Apr	3	1	1	1
May	3	1	1	1
June	3	1	1	1
Jul	3	1	1	1
Aug	3	1	1	1
Sep	3	1	1	1
Oct	3	1	1	2
Nov	3	1	1	2
Dec	3	1	1	2

**These eight categories are captured on a monthly basis and do not accumulate into yearly totals.

Complaints Received Regarding Approved Programs

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	5	7	11
Feb	16	8	10	7
Mar	10	7	8	7
Apr	5	2	9	7
May	3	16	7	5
June	7	1	5	5
Jul	2	10	3	4
Aug	3	10	5	5
Sep	8	7	6	6
Oct	4	10	19	8
Nov	11	12	16	6
Dec	10	7	9	10
Total	**89**	**95**	**104**	**81**

Change Requests from Programs (# of times reviewed)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	784	460	341	375
Feb	532	425	286	126
Mar	644	548	295	126
Apr	665	632	253	126
May	832	556	302	170

June	1,056	545	418	171
Jul	777	614	470	171
Aug	843	581	435	275
Sep	944	496	461	276
Oct	721	610	453	333
Nov	759	523	488	206
Dec	779	610	426	271
Total	**9,336**	**6,600**	**4,628**	**2,626**

Faculty Approval Applications (# of times reviewed)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	219	196	174	286
Feb	218	197	123	122
Mar	309	119	160	122
Apr	306	88	203	122
May	260	100	196	228
June	230	202	155	229
Jul	349	287	232	128
Aug	386	247	218	196
Sep	285	242	183	196
Oct	422	243	205	222
Nov	289	227	184	176
Dec	392	213	208	173
Total	**3,665**	**2,361**	**2,241**	**2,200**

Facility Approval Applications (# of times reviewed)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	183	280	141	228
Feb	286	171	147	111
Mar	480	178	162	111
Apr	440	31	157	112
May	421	69	232	96
June	313	212	216	97
Jul	234	266	155	97
Aug	407	341	150	181
Sep	345	314	165	182

Month			
Oct	329	333	190	146
Nov	308	302	199	125
Dec	250	250	208	109
Total	**3,996**	**2,747**	**2,122**	**1,595**

Reports for Executive Officer Review

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	20	19	26
Feb	6	15	9	15
Mar	5	11	13	15
Apr	8	5	14	15
May	11	15	15	13
June	19	12	15	13
Jul	8	20	13	13
Aug	9	8	16	16
Sep	10	13	17	16
Oct	13	20	10	13
Nov	18	6	11	9
Dec	1	11	10	13
Total	**118**	**156**	**162**	**177**

Reports for Board Meetings

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	9	8	7	8
Feb	8	9	10	2
Mar	1	6	6	2
Apr	2	8	5	3
May	12	9	11	3
June	3	4	8	3
Jul	2	9	10	3
Aug	6	10	8	4
Sep	1	4	6	4
Oct	1	8	6	10
Nov	5	8	6	7
Dec	1	8	5	6
Total	**51**	**91**	**88**	**55**

Inspections: Onsite

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	4	6	6
Feb	1	3	1	3
Mar	1	2	4	4
Apr	4	0	5	4
May	1	0	4	1
June	3	0	3	2
Jul	7	1	4	2
Aug	11	1	4	3
Sep	5	1	3	3
Oct	3	0	4	6
Nov	1	0	3	4
Dec	5	0	4	1
Total	**43**	**12**	**45**	**39**

Inspections: Program Record Surveys completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	7	11	7	8
Feb	5	3	3	4
Mar	5	7	3	5
Apr	5	7	5	5
May	2	1	6	3
June	2	1	6	3
Jul	7	5	3	3
Aug	10	3	1	6
Sep	5	1	8	7
Oct	9	3	6	6
Nov	3	3	9	2
Dec	0	7	2	6
Total	**60**	**52**	**59**	**58**

Meetings: Teleconference or Skype

Legend: ■ Total 2021 ■ Total 2020 ■ Total 2019 ■ Total 2018

Meetings: In Person

Legend: ■ Total 2021 ■ Total 2020 ■ Total 2019 ■ Total 2018
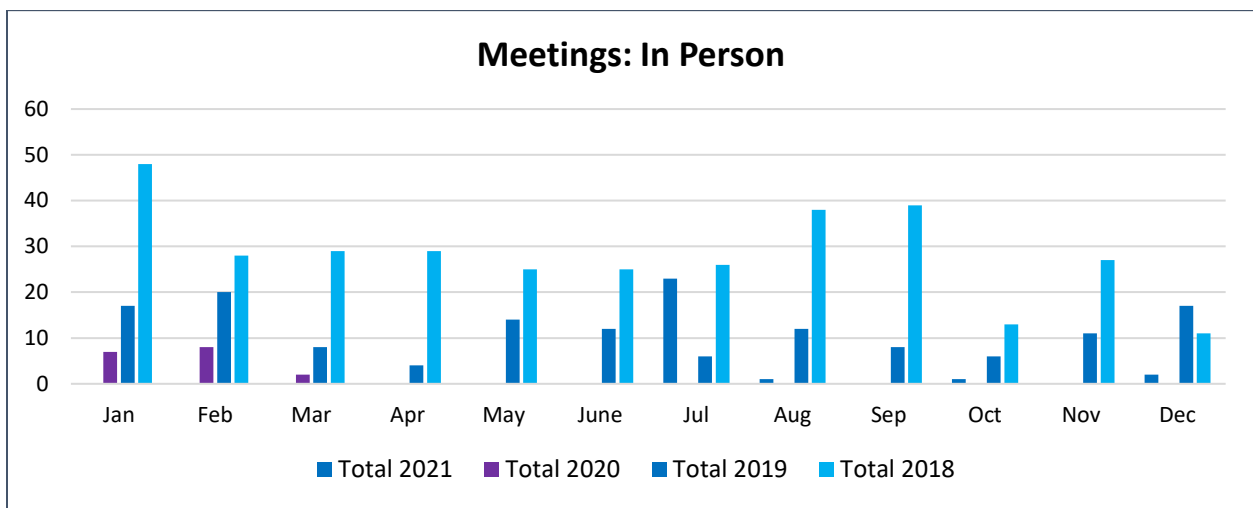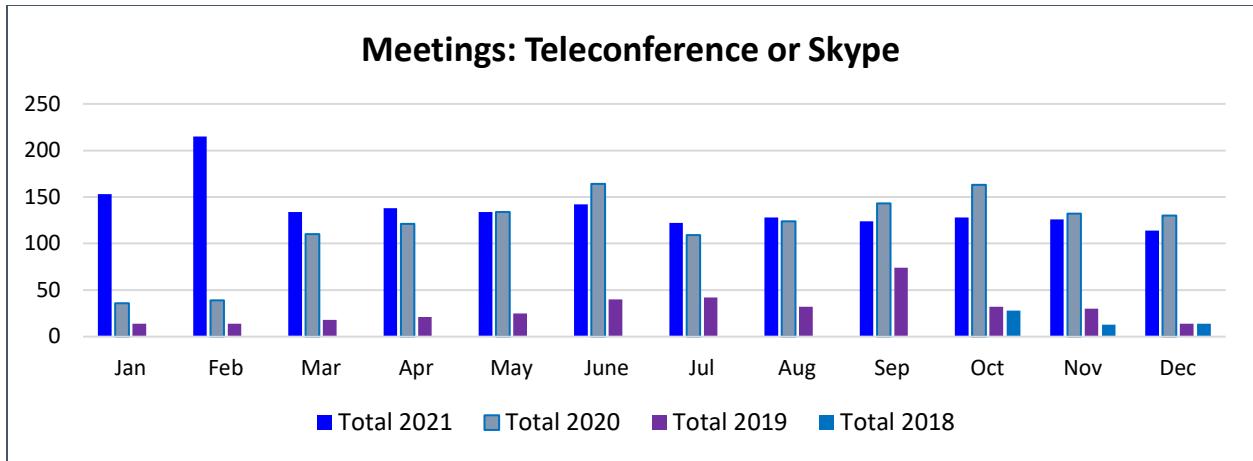
Written Correspondence Received (Incoming)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3,655	2,729	1,407	2,509
Feb	4,393	2,593	1,338	1,465
Mar	3,737	3,717	989	1,465
Apr	3,426	3,328	1,129	1,466
May	3,334	3,322	1,353	1,317
June	3,545	2,588	1,496	1,318
Jul	3,252	2,518	2,015	1,317
Aug	3,302	2,688	1,918	1,444

Sep	3,463	2,514	2,377	1,445
Oct	3,842	2,875	1,984	1,359
Nov	3,489	2,690	1,827	1,244
Dec	3,298	2,741	1,684	1,212
Total	**42,736**	**34,303**	**19,517**	**17,561**

Written Correspondence Responses (Outgoing)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	3,065	1,957	930	1,631
Feb	3,565	1,952	1,018	991
Mar	2,998	2,942	857	992
Apr	2,141	2,864	1,015	992
May	2,557	2,556	1,272	733
June	2,835	2,262	1,299	734
Jul	2,696	2,708	1,754	734
Aug	2,740	2,365	1,135	946
Sep	2,598	2,374	2,048	947
Oct	2,870	2,602	1,823	976
Nov	2,681	2,368	1,641	855
Dec	2,505	2,282	1,487	887
Total	**33,251**	**29,232**	**16,279**	**11,418**

Telephone Correspondence Received (Incoming)

Telephone Correspondence Responses (Outgoing)

Legend: ■ Total 2021 ■ Total 2020 ■ Total 2019 ■ Total 2018
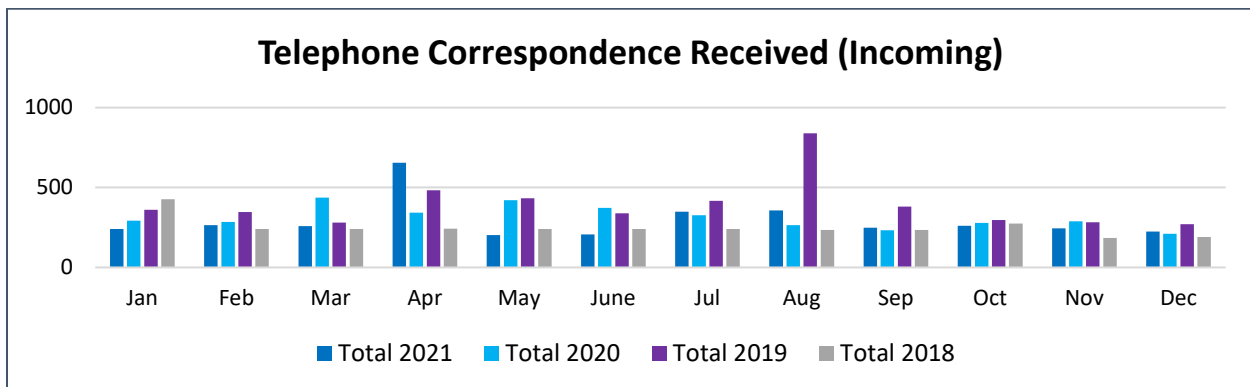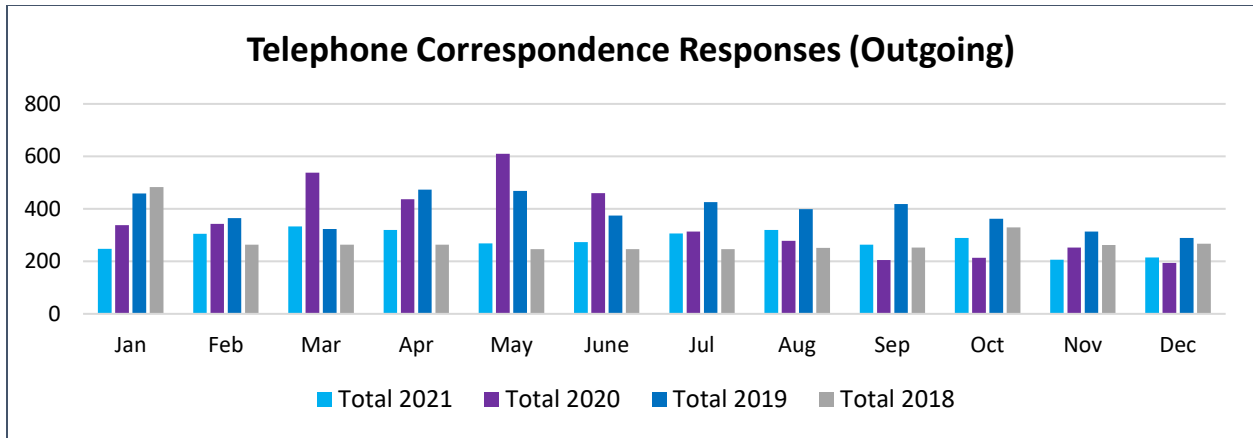
Scope of Practice Questions

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	67	90	62	143
Feb	110	78	62	81
Mar	92	90	133	81
Apr	104	74	138	81
May	105	95	139	82
June	120	96	115	83
Jul	119	96	66	83
Aug	55	60	104	96
Sep	112	78	89	96
Oct	134	51	111	85
Nov	119	61	101	52
Dec	98	63	80	35
Total	**1,235**	**932**	**1,200**	**998**

Psychiatric Technician Examination Development Session Preparation

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	10	20	5
Feb	0	19	10	1
Mar	0	1	8	0
Apr	0	2	16	0
May	1	2	0	1
June	0	0	1	0
Jul	0	0	9	1

Aug	0	0	6	11
Sep	2	0	6	11
Oct	0	0	12	0
Nov	0	0	0	0
Dec	4	0	12	4
Total	**7**	**34**	**100**	**34**

Intravenous Therapy/Blood Withdrawal Course Certification and CE Provider Applications

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	34	22	27	42
Feb	39	18	10	30
Mar	24	12	6	31
Apr	8	10	9	31
May	29	10	5	17
June	18	27	5	18
Jul	8	22	44	17
Aug	21	19	8	32
Sep	15	42	21	32
Oct	30	55	12	26
Nov	35	39	19	12
Dec	1	40	25	4
Total	**262**	**316**	**191**	**292**

Intravenous Therapy/Blood Withdrawal Approved License Certifications Issued in Breeze

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	269	353	362	244
Feb	297	295	309	270
Mar	313	375	274	530
Apr	407	248	370	447
May	576	155	254	370
June	522	254	335	510
Jul	334	368	519	353
Aug	449	380	557	508
Sep	298	434	185	617
Oct	351	462	507	285
Nov	273	313	306	325

Dec	378	421	574	414
Total	**4,467**	**4,058**	**4,552**	**4,873**

*Education Division team assumed responsibility for IV/BW certifications in March 2019